Subj: HEADS-UP (IFCAP) - Error Introduced with PRC\*5.1\*189 [#1057687]

30 Jun 2015 09:08:01 -0400 (EDT) 41 lines

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TO: G.SITEMANAGERS

G.PATCH

G.SSA

G.CS STAFF

BACKGROUND OF ISSUE:

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The 'Add New Transaction (Ceiling)' [PRCB ADD NEW TRANSACTION] option.

Sites could reach the limit of 9999 for ceiling transactions. The

system will not restart the counter to XXXFC0000. This will show as

duplicate numbers on the running balance.

The 'Transfer From/To Control Point' [PRCB SINGLE TRANSFER] is not

setting a required variable. This causes users to receive an 'Unable to

Make Entry in File 410.1, Further Processing Terminated. Contact your

Site Manager' error.

SUGGESTED ACTION:

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-- PRC\*5.1\*189 was released nationally on 05/01/2015 with a compliance

date of 06/01/2015. Currently all sites have this patch installed into

their production accounts. On 06/29/2015 patch PRC\*5.1\*189 was changed to

a status of ENTERED IN ERROR. Therefore, we are requesting that all sites

back out the routine portion of the patch by installing the backup

message created prior to installation of PRC\*5.1\*189. There is no need to

be concerned about the new routine, PRCHNPOC and the input template

(PRCHDISCNT) that will remain on your production system. They will not

have any negative impact regarding functionality. A replacement patch

for PRC\*5.1\*189 is in the works.

FOR ASSISTANCE:

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If you have any questions, please log a REMEDY ticket and a member of the

Product Support Financial Systems Team will assist you.