Update _2_0_225

Clinical Reminders

**VA-OSP TH INTAKE ASSESMENT UPDATE
Install Guide**

August 2021

Product Development
Office of Information Technology
Department of Veterans Affairs

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Introduction

The original Suicide Prevention Telehealth Interfacility Consult (IFC) and Intake Assessment template were developed by the Veterans Health Administration Office of Mental Health and Suicide Prevention (OMHSP) in collaboration with subject matter experts within the SP 2.0 Clinical Telehealth Workgroup and nationally released earlier in FY21. These tools were designed to create a referral system within the Veterans Integrated Service Network (VISN) Clinical Resource Hubs (CRH) for Veterans with a history of suicidal self-directed violence to receive suicide-prevention psychotherapy interventions via telehealth. A focus group of therapists across several VISN CRHs, who have been using the original intake assessment template, provided feedback about improvements to the tool. Additionally, the SP 2.0 Clinical Telehealth program has learned lessons from both the Human Factors Engineering (HFE) workgroup review and the pilot process for Cognitive Behavior Therapy (CBT-SP) note templates, and these lessons learned have informed our edits to improve the quality of the intake assessment template and have contributed to our next version of this tool.

Referring providers (LIPs) located in Spoke and Hub telehealth facilities from general mental health, specialty mental health, residential mental health and inpatient mental health will complete the referring IFC. Suicide Prevention Telehealth psychiatrists, psychologists, social workers and licensed professional mental health counselors located in the Hub site of the Clinical Resource Hubs will receive and respond to the consults using the Intake Assessment Template. The purpose of the templates is to use health factors to capture data, and collect information about the referral sources and triage responses.

UPDATE_2_0_225 contains 1 Reminder Exchange entry:
UPDATE_2_0_225 VA-OSP TH INTAKE ASSESMENT UPDATE

The exchange file contains the following components:

REMINDER GENERAL FINDINGS
VIEW PROGRESS NOTE TEXT

TIU TEMPLATE FIELD
WP 2/50 NOT REQ
WP 3/70
VA-OSP SP RISK MGMT
VA-OSP SRM CONSULT EMAIL
DATE
EB 20/240
DISPLAY TEXT SP OTHER LOCATION
EB 20/240 REQ
VA-HH:MM
DATE (REQ)

HEALTH FACTORS

       VA-REMINDER UPDATES [C]
       VA-UPDATE_2_0_225
       VA-SUICIDE SAFETY PLAN [C]
       VA-SP SAFETY PLAN REVIEWED
       VA-OSP TH INTAKE ASSESSMENT [C]
       VA-OSP TH SAFETY PLAN UPDATED
       VA-OSP TH SAFETY PLAN NEW
       VA-OSP TH NOT REC OTHER
       VA-OSP TH NOT REC NOT INDICATED
       VA-OSP TH NOT REC INCLUSION
       VA-OSP TH NOT REC RECEIVING TX
       VA-OSP TH NOT REC DIFFERENT ISSUE
       VA-OSP TH PST-SP CONSENTED
       VA-OSP TH DBT CONSENTED
       VA-OSP TH CBT-SP CONSENTED
       VA-OSP TH SAFETY PLANNING CONSENTED
       VA-OSP TH DECLINED OTHER
       VA-OSP TH DECLINED NOT MAIN CONCERN
       VA-OSP TH DECLINED DISCUSS SUICIDE
       VA-OSP TH DECLINED VIRTUAL
       VA-OSP TH DECLINED MOTIVATION
       VA-OSP TH DECLINED ATTENDANCE
       VA-OSP TH TREATMENT DISCUSSION NONE
       VA-OSP TH PST-SP DISCUSSED
       VA-OSP TH DBT DISCUSSED
       VA-OSP TH CBT-SP DISCUSSED
       VA-OSP TH SAFETY PLANNING DISCUSSED
       VA-SUICIDE RISK MANAGEMENT [C]
       VA-SRM FU LOW ACUTE RISK
       VA-SRM FU INTERMEDIATE ACUTE RISK
       VA-SRM FU HIGH ACUTE RISK
       VA-SUICIDE RISK ASSESSMENT [C]
       VA-SUICIDE RISK ACUTE LOW
       VA-SUICIDE RISK ACUTE INTERMEDIATE
       VA-SUICIDE RISK ACUTE HIGH
       VA-OSP TH DISCHARGE [C]
       VA-OSP TH ACUTE RISK LOW
       VA-OSP TH ACUTE RISK INTERMEDIATE
       VA-OSP TH ACUTE RISK HIGH
       VA-OSP TH CHRONIC RISK LOW
       VA-OSP TH CHRONIC RISK INTERMEDIATE
       VA-OSP TH CHRONIC RISK HIGH
       VA-SUICIDE RISK EVALUATION TYPE [C]
       VA-SUICIDE RISK UPDATE EVALUATION
       VA-SUICIDE RISK NEW EVALUATION

VA-OSP TH FACE TO FACE
        VA-OSP TH TELEPHONE
        VA-OSP TH SESSION PARTIALLY VIDEO
        VA-OSP TH VIDEO TO ATLAS
        VA-OSP TH VIDEO TO CLINIC
        VA-OSP TH VA DEVICE NO
        VA-OSP TH VA DEVICE YES
        VA-OSP TH VIDEO TO HOME OUTSIDE
        VA-OSP TH VIDEO TO HOME RESIDENCE
        VA-OSP TH REFERRAL OTHER
        VA-OSP TH REFERRAL MH SPECIALTY
        VA-OSP TH REFERRAL INPATIENT
        VA-OSP TH REFERRAL RRTP
        VA-OSP TH REFERRAL SP TEAM
        VA-OSP TH REFERRAL PCMHI
        VA-OSP TH REFERRAL MHC/BHIP
        VA-OSP TH INTAKE ASSESSMENT NOTE

REMINDER SPONSOR
        VHA OFFICE OF MENTAL HEALTH AND SUICIDE PREVENTION

REMINDER TERM
        VA-REMINDER UPDATE_2_0_225

HEALTH SUMMARY TYPE
        VA-OSP TH ACUTE RISK LEVELS 6M
        VA-CSRE MOST RECENT

HEALTH SUMMARY OBJECTS
        VA-OSP TH ACUTE RISK LEVELS 6M
        VA-CSRE MOST RECENT

TIU DOCUMENT DEFINTION
        VA-OSP TH ACUTE RISK LEVELS 6M
        VA-CSRE MOST RECENT

REMINDER DIALOG
        VA-OSP TH INTAKE

Install Details

This update is being distributed as a web host file. The address for the host file is:
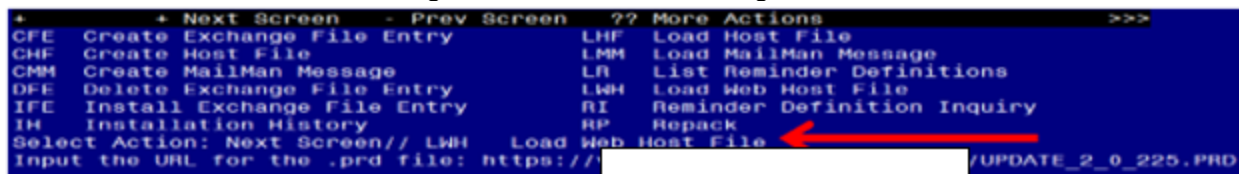**https://vaww.va.gov/reminders/docs/UPDATE_2_0_225.PRD**
The file will be installed using Reminder Exchange, programmer access is not required.

Installation:
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This update can be loaded with users on the system. Installation will take less than 5 minutes.

Install Example

To Load the Web Host File. Navigate to Reminder exchange in Vista

At the **Select Action:** prompt, enter **LWH** for Load Web Host File
At the **Input the url for the .prd file:** prompt, type the following web address:
https://vaww.va.gov/reminders/docs/UPDATE_2_0_225.PRD
You should see a message at the top of your screen that the file successfully loaded.
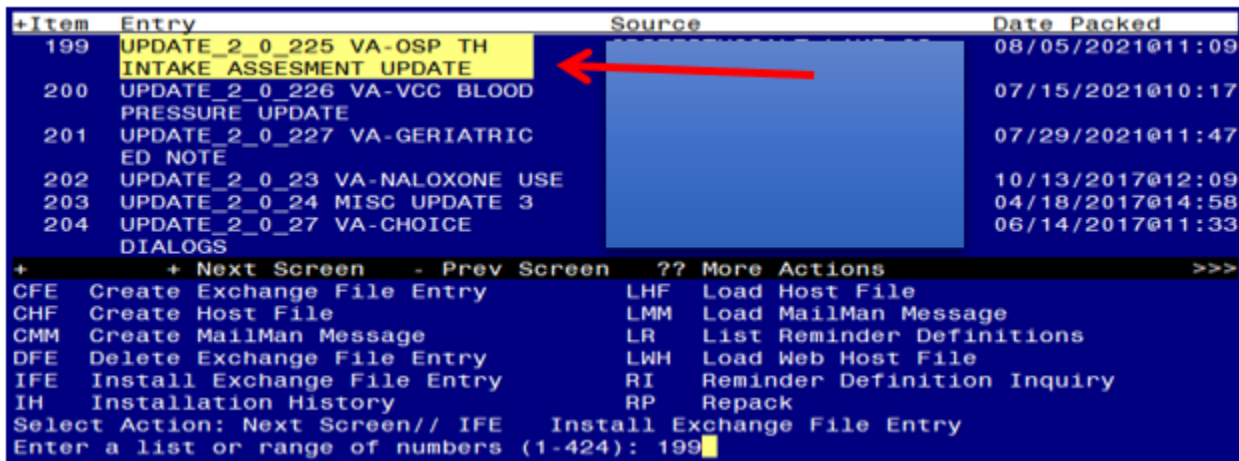
Search and locate an entry titled UPDATE_2_0_225 VA-OSP TH INTAKE ASSESMENT UPDATE in reminder exchange.

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry
Enter the number that corresponds with your entry UPDATE_2_0_225 VA-OSP TH INTAKE ASSESMENT UPDATE *(in this example it is entry 199. It will vary by site).* The date of the exchange file should be 08/05/2021.

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.
Select Action: Next Screen// IA   Install all Components
You will see several prompts, for all new entries you will choose **I to Install**
For components that already exists but the packed component is different, choose **S to Skip**.

You will be promped to install the reminder dialog component (VA-OSP TH INTAKE). You will choose to install all even though some components may have an X to indicate that they exist.

At the **Select Action** prompt, type **IA** to install the dialog: **VA-OSP TH INTAKE**
Select Action: Next Screen// IA   Install All
Install reminder dialog and all components with no further changes: Y// Yes

```
Packed reminder dialog: VA-OSP TH INTAKE [NATIONAL DIALOG]
VA-OSP TH INTAKE (reminder dialog) installed from exchange file.
 Item   Seq. Dialog Findings                                    Type    Exists
    1       VA-OSP TH INTAKE                                     dialog     X

    2    10 VA-GP OSP TH INTAKE ASSESSMENT                       group      X
            Finding: VA-OSP TH INTAKE ASSESSMENT NOTE (HEALTH FACTOR)        X
    3    10.5 VA-OSP TH INTAKE ASSESSMENT VERSION               element     X
            Finding: *NONE*
    4    10.10 VA-OSP TH INTAKE DATE TIME                       element     X
            Finding: *NONE*
    5    10.20 VA-GP OSP TH INTAKE CHART REVIEW OUTLINE          group      X
            Finding: *NONE*
    6    10.20.10 VA-GP OSP TH INTAKE CHART REVIEW               group      X
            Finding: *NONE*
    7    10.20.10.5 VA-BLANK LINE ALT PN TEXT ONLY              element     X
            Finding: *NONE*
    8    10.30 VA-GP OSP TH INTAKE VERIFY ID OUTLINE             group      X
+          + Next Screen    - Prev Screen    ?? More Actions
DD   Dialog Details      DT   Dialog Text         IS   Install Selected
DF   Dialog Findings     DU   Dialog Usage        QU   Quit
DS   Dialog Summary      IA   Install All
Select Action: Next Screen// Q
```

After completing this dialog install, you will type Q.

```
         Component                                      Category     Exists
Source:
Date Packed: 08/05/2021@11:09:44
Package Version: 2.0P42

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-OSP TH INTAKE

REMINDER TERM
  VA-REMINDER UPDATE_2_0_225
Non-exchangeable TIU object(s):
-------------------------------------------------------------------
TIU Object: VA-CSRE MOST RECENT NOTE
Object Method: S X=$$TIU^GMTSOBJ(DFN,6600590)

+          + Next Screen    - Prev Screen    ?? More Actions              >>>
IA   Install all Components            IS   Install Selected Component
Select Action: Next Screen// Q
```

You will then be returned to this screen. At the **Select Action** prompt, type Q.

Install complete.

Post Installation

1. **You should already have a note titled, SUICIDE PREVENTION TELEHEALTH INTAKE ASSESMENT. Open and confirm that the version now displays as version 2.2**

2. **Add your local data objects.**
   Add your local data objects for patient address and patient phone numbers to the dialog text of the following reminder dialog elements:

   a. VAL-OSP TH INTAKE EMERGENCY INFO VTH PHONE
   b. VAL-OSP TH INTAKE EMERGENCY INFO VTH PT LOCATION HOME

   Using the menu Reminder Dialog Management, Reminder Dialogs, change your view to Elements.

   <u>**Dialog List**</u>   Mar 03, 2021@08:30:32   Page: 1 of   35
   REMINDER VIEW (ALL REMINDERS BY NAME)

    Item Reminder Name   Linked Dialog Name & Dialog Status

   +   Enter ?? for more actions   >>>
   AR   All reminders   LR   Linked Reminders   QU   Quit
   CV   Change View   RN   Name/Print Name
   Select Item: Next Screen// **CV**   Change View *<Enter>*

       Select one of the following:

           D   Reminder Dialogs
           E   Dialog Elements
           F   Forced Values
           G   Dialog Groups
           P   Additional Prompts
           R   Reminders
           RG   Result Group (Mental Health)
           RE   Result Element (Mental Health)

   TYPE OF VIEW: R// **E** *<Enter>*

   *Next, type **SL** for search, press **<Enter>**, then search for **VAL-OSP TH INTAKE EMERGENCY INFO**.*

   +   + Next Screen - Prev Screen   ?? More Actions   >>>
   AD   Add   PT   List/Print All   QU   Quit
   CO   Copy Dialog   INQ Inquiry/Print
   CV   Change View   TE   Dialog Taxonomy Edit

Select Item: Next Screen// **SL** *<Enter>*
Search for: **VAL-OSP TH INTAKE EMERGENCY INFO** *<Enter>*
...searching for 'VAL-OSP TH INTAKE EMERGENCY INFO'

DIALOG VIEW (DIALOG ELEMENTS)

+Item Dialog Name   Dialog type   Status
27615 VAL-OSP TH INTAKE EMERGENCY INFO VTH P Dialog Element
27616 VAL-OSP TH INTAKE EMERGENCY INFO VTH P Dialog Element
+   + Next Screen   - Prev Screen   ?? More Actions   >>>

Find Next 'VAL-OSP TH INTAKE EMERGENCY INFO'? Yes// **NO** *<Enter>*

After searching, you will see the sequence number for the elements in the left column. In this example, I am selecting 27615.

Select Item: Next Screen// **27615** *<Enter>*

Dialog Name: VAL-OSP TH INTAKE EMERGENCY INFO VTH PHONE

Current dialog element/group name: VAL-OSP TH INTAKE EMERGENCY INFO
VTH PHONE
Used by: VA-GP OSP TH INTAKE EMERGENCY INFO VTH PHONE (Dialog
Group)

NAME: VAL-OSP TH INTAKE EMERGENCY INFO VTH PHONE
        Replace   *<Enter>*
DISABLE: *<Enter>*
CLASS: LOCAL//   *<Enter>*
SPONSOR: VHA Office of Mental Health and Suicide Prevention
     // *<Enter>*
REVIEW DATE: *<Enter>*
RESOLUTION TYPE: *<Enter>*
ORDERABLE ITEM: *<Enter>*
FINDING ITEM: *<Enter>*

Additional findings: none   *<Enter>*
Select ADDITIONAL FINDING: *<Enter>*
DIALOG/PROGRESS NOTE TEXT:
Phone: **INSERT PATIENT PHONE OBJECT**

  Edit? NO// **YES** *<Enter>*

Add your local data object, then repeat the steps as needed to add your local data object for patient address to the remaining element VAL-OSP TH INTAKE EMERGENCY INFO VTH PT LOCATION HOME.