

# **REMINDER UPDATE 2 0 309 VA-CSP CHANGES**

NOTE: All reminder dialog changes are included in reminder dialog group:  
**VA-GP CSP UPDATES AUGUST 22**

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Note: To confirm updates made on any 'national' dialog element or group listed below, choose the INQ (Inquiry/Print) option in the Reminder Dialog Management Menu.

## 1. Reminder DIALOG: VA-CSP PCAFC INTERVIEW

Change Made: The version number and introduction text was edited.

### BEFORE:

Element: VA-CSP PCAFC INTERVIEW VERSION

Text: Program of Comprehensive Assistance for Family Caregivers Veteran Assessment Version 2.4

Element: VA-CSP PCAFC INTERVIEW INTRO

Text:

The Program of Comprehensive Assistance for Family Caregivers (PCAFC) provides services and additional benefits to designated and approved Family Caregivers of eligible Veterans who incurred or aggravated a serious injury in the line of duty on or after September 11, 2001; or on or before May 7, 1975 and is for individuals in need of personal care services for a minimum of six continuous months based on any one of the following: (i) An inability to perform an activity of daily living; or (ii) A need for supervision, protection, or instruction.

Reminder Dialog Template: Va-Csp Pcaf Interview

Program of Comprehensive Assistance for Family Caregivers Veteran Assessment Version 2.4

The Program of Comprehensive Assistance for Family Caregivers (PCAFC) provides services and additional benefits to designated and approved Family Caregivers of eligible Veterans who incurred or aggravated a serious injury in the line of duty on or after September 11, 2001; or on or before May 7, 1975 and is for individuals in need of personal care services for a minimum of six continuous months based on any one of the following:

- (i) An inability to perform an activity of daily living; or
- (ii) A need for supervision, protection, or instruction.

In addition to other eligibility requirements, the PCAFC must also be found to be in the best interest of the individual in order to participate in the program.

Date of assessment: (enter as MM/DD/YYYY e.g. 09/01/2021)

\*

### AFTER:

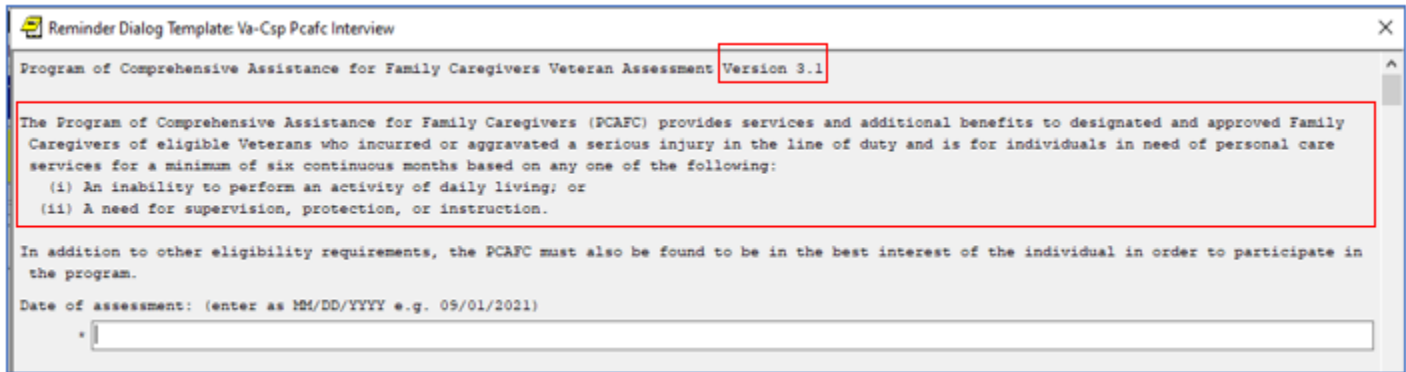
Element: VA-CSP PCAFC INTERVIEW VERSION

Text: Program of Comprehensive Assistance for Family Caregivers Veteran Assessment Version 3.1

Element: VA-CSP PCAFC INTERVIEW INTRO

Text:

The Program of Comprehensive Assistance for Family Caregivers (PCAFC) provides services and additional benefits to designated and approved Family Caregivers of eligible Veterans who incurred or aggravated a serious injury in the line of duty and is for individuals in need of personal care services for a minimum of six continuous months based on any one of the following: (i) An inability to perform an activity of daily living; or (ii) A need for supervision, protection, or instruction.



## 2. Reminder DIALOG: VA-CSP PROGRAM DENIAL

Change Made: The version number changed and one selection option was removed from under ‘the individual is being denied for the following reason(s)’ group.

### **BEFORE:**

Element: VA-CSP DENIAL NOTE VERSION

Text: Caregiver Support Program Denial Note Version **2.3**

GROUP: VA-GP CSP DENIAL REASON

5	VA-CSP DENIAL REASON OUTSIDE OF US
10	VA-CSP DENIAL REASON APPLICATION DELAY
15	VA-CSP DENIAL REASON NOT A VET
20	VA-CSP DENIAL REASON NO INJURY
<b>25</b>	<b>VA-CSP DENIAL REASON INJURY NOT WITHIN DATES</b>
30	VA-CSP DENIAL REASON NOT NEEDED
33	VA-CSP DENIAL REASON NOT IN BEST INTEREST
35	VA-CSP DENIAL REASON OTHER SERVICES
40	VA-CSP DENIAL REASON WONT RECEIVE
45	VA-CSP DENIAL REASON NO PC
50	VA-CSP DENIAL REASON NOT 18
55	VA-CSP DENIAL REASON DOESNT RESIDE WITH
60	VA-CSP DENIAL REASON CG NOT CAPABLE
70	VA-CSP DENIAL REASON APPLICATION WITHDRAWN
80	VA-CSP DENIAL REASON VET DECEASED
85	VA-CSP DENIAL REASON CG DECEASED

Reminder Dialog Template: VA-CSP PROGRAM DENIAL

Caregiver Support Program Denial Note **Version 2.3**

Denial Date (enter as MM/DD/YYYY e.g., 02/01/2019):

Denied from

Program of Comprehensive Assistance for Family Caregivers

The individual being denied is the: (select only one based on the medical record in which the current note is being entered)

Veteran  
 Primary Family Caregiver  
 Secondary Family Caregiver  
 Secondary #2 Family Caregiver

The individual is being denied for the following reason(s):

Veteran or service member resides outside of the United States  
 Application process not completed within 90 days at no fault of VA  
 The individual is not a Veteran or member of the Armed Forces undergoing a medical discharge  
 Veteran or service member does not have a serious injury as defined as any service-connected disability that (1) is rated at 70 percent or more by VA, or (2) is combined with any other service-connected disability or disabilities, and a combined rating of 70 percent or more is assigned by VA  
 **Serious Injury is not within specified service dates**  
 Veteran or service member does not require personal care services for a minimum of 6 continuous months based on an inability to perform an ADL and/or a need for supervision, protection or instruction

**AFTER:**

Element: VA-CSP DENIAL NOTE VERSION

Text: Caregiver Support Program Denial Note Version **3.1**

GROUP: VA-GP CSP DENIAL REASON

- 5 VA-CSP DENIAL REASON OUTSIDE OF US
- 10 VA-CSP DENIAL REASON APPLICATION DELAY
- 15 VA-CSP DENIAL REASON NOT A VET
- 20 VA-CSP DENIAL REASON NO INJURY
- 25 VA-CSP DENIAL REASON NOT NEEDED
- 30 VA-CSP DENIAL REASON NOT IN BEST INTEREST
- 35 VA-CSP DENIAL REASON OTHER SERVICES
- 40 VA-CSP DENIAL REASON WONT RECEIVE
- 45 VA-CSP DENIAL REASON NO PC
- 50 VA-CSP DENIAL REASON NOT 18
- 55 VA-CSP DENIAL REASON DOESNT RESIDE WITH
- 60 VA-CSP DENIAL REASON CG NOT CAPABLE
- 65 VA-CSP DENIAL REASON APPLICATION WITHDRAWN
- 70 VA-CSP DENIAL REASON VET DECEASED
- 75 VA-CSP DENIAL REASON CG DECEASED

Reminder Dialog Template: CAREGIVER DENIAL 113

Caregiver Support Program Denial Note **Version 3.1**

Denial Date (enter as MM/DD/YYYY e.g., 02/01/2015):

Denied from

Program of Comprehensive Assistance for Family Caregivers

The individual being denied is the: (select only one based on the medical record in which the current note is being entered)

Veteran

Primary Family Caregiver

Secondary Family Caregiver

Secondary #2 Family Caregiver

The individual is being denied for the following reason(s):

Veteran or service member resides outside of the United States

Application process not completed within 90 days at no fault of VA

The individual is not a Veteran or member of the Armed Forces undergoing a medical discharge

Veteran or service member does not have a serious injury as defined as any service-connected disability that (1) is rated at 70 percent or more by VA, or (2) is combined with any other service-connected disability or disabilities, and a combined rating of 70 percent or more is assigned by VA

Veteran or service member does not require personal care services for a minimum of 6 continuous months based on an inability to perform an ADL and/or a need for supervision, protection or instruction

Participation in the PCAFC was deemed not in the Veteran's best interest

Veteran or service member is not in need of personal care services that would be provided by the Family Caregiver or will be simultaneously and regularly provided by or through another individual or entity

Veteran or service member does not receive care at home or will not do so if VA approves and designates a Family Caregiver

### 3. Reminder DIALOG: VA-CSP PROGRAM DISCHARGE

Change Made: The version number changed and the 'VA Error' option was moved to now fall under the 'Revoked' group.

**BEFORE:**

Element: VA-CSP DISCHARGE NOTE VERSION

Text: Caregiver Support Program Discharge/Revocation Note Version **2.3**

Group: VA-GP CSP REASON FOR DISCHARGE MAIN

5 VA-GP CSP REASON FOR DISCHARGE

10 VA-GP CSP REASON FOR DISCHARGE REVOKED

**15 VA-CSP DISCHARGE REASON VA ERROR**

Reminder Dialog Template: VA-CSP PROGRAM DISCHARGE

Caregiver Support Program Discharge/Revocation Note **Version 2.3**

Discharge/Revocation Date (enter as MM/DD/YYYY e.g., 02/01/2019):

\*

Discharged/Revoked from the following program:

Program of Comprehensive Assistance for Family Caregivers

The individual being discharged or revoked is the: (select only one based on the medical record in which the current note is being entered)

Veteran

Primary Family Caregiver

Secondary Family Caregiver

Secondary #2 Family Caregiver

This individual is being:

Discharged

Revoked

VA Error

**AFTER:**

Element: VA-CSP DISCHARGE NOTE VERSION

Text: Caregiver Support Program Discharge/Revocation Note Version **3.1**

Group: VA-GP CSP REASON FOR DISCHARGE MAIN

5 VA-GP CSP REASON FOR DISCHARGE

10 VA-GP CSP REASON FOR DISCHARGE REVOKED

5 VA-CSP DISCHARGE REASON FOR CAUSE

10 VA-CSP DISCHARGE REASON NON COMPLIANCE

**15 VA-CSP DISCHARGE REASON VA ERROR**

Reminder Dialog Template: CAREGIVER DISCHARGE 113 V9

Caregiver Support Program Discharge/Revocation Note **Version 3.1**

Discharge/Revocation Date (enter as MM/DD/YYYY e.g., 02/01/2019):

\*

Discharged/Revoked from the following program:

Program of Comprehensive Assistance for Family Caregivers

The individual being discharged or revoked is the: (select only one based on the medical record in which the current note is being entered)

Veteran

Primary Family Caregiver

Secondary Family Caregiver

Secondary #2 Family Caregiver

This individual is being:

Discharged

Revoked

For Cause

Noncompliance

VA Error

#### 4. Reminder DIALOG: VA-CSP CEAT REVIEW RESPONSE NOTE

Change Made: The version number changed, text has been removed from item #2 under the ‘Veteran Requirements’ section, one selection option has been removed from under the ‘Denied’ section and text has been edited under the ‘Veteran is unable to self-sustain in the community’ group.

**BEFORE:**

Element: VA-CSP CEAT VERSION NUMBER

Text: Centralized Eligibility and Appeals Team (CEAT) Review Note  
Version 3.1

Group: VA-GP CSP CEAT INITIAL APP SERIOUS INJURY

Text: 2) The individual has a serious injury incurred or aggravated in the line of duty in the active military, naval, or air service:

On or after September 11, 2001

or

On or before May 7, 1975

\*Serious injury means any service-connected disability that (1) is rated at 70 percent or more by VA, or (2) is combined with any other service-connected disability or disabilities, and a combined rating of 70 percent or more is assigned by VA.

Group: VA-GP CSP CEAT DENIED INITIAL

5	VA-CSP CEAT INITIAL APP DENIED OUTSIDE US
10	VA-CSP CEAT INITIAL APP DENIED 90 DAYS
15	VA-CSP CEAT INITIAL APP DENIED NOT VET
20	VA-CSP CEAT INITIAL APP DENIED NO INJURY
25	VA-CSP CEAT INITIAL APP DENIED INJURY NOT IN SD
30	VA-CSP CEAT INITIAL APP DENIED NOT REQUIRED
35	VA-CSP CEAT INITIAL APP DENIED NOT IN BEST INTREST
40	VA-CSP CEAT INITIAL APP DENIED FCG
45	VA-CSP CEAT INITIAL APP DENIED NO CARE AT HOME
50	VA-CSP CEAT INITIAL APP DENIED NO PACT TEAM
55	VA-CSP CEAT INITIAL APP DENIED NOT 18
60	VA-CSP CEAT INITIAL APP DENIED NOT LIVE WITH VET
65	VA-CSP CEAT INITIAL APP DENIED NOT CAPABLE
70	VA-CSP CEAT INITIAL APP DENIED WITHDREW
75	VA-CSP CEAT INITIAL APP DENIED DEATH
80	VA-CSP CEAT INITIAL APP DENIED CG DEATH

Group: VA-GP CSP CEAT INITIAL APP SELF SUSTAIN

Text: 3) Veteran is unable to self-sustain in the community.

\*Unable to self-sustain in the community means that an eligible Veteran requires personal care services each time he or she completes three or more of the seven activities of daily living (ADL) listed in the definition of an inability to perform an activity of daily living in this section, and is fully dependent on a caregiver to complete such ADLs or has a need for supervision, protection, or instruction on a continuous basis.



Reminder Dialog Template: VA-CSP CEAT REVIEW RESPONSE NOTE

Centralized Eligibility and Appeals Team (CEAT) Review Note **Version 3.1**

The Centralized Eligibility and Appeals Team is responsible for dispositioning initial and ongoing eligibility determinations, to include level of care, as well as appeal determinations within the Caregiver Support Program's (CSP) Program of Comprehensive Assistance for Family Caregivers (PCAFC). PCAFC is a clinical program involving initial assessment and periodic reassessment for continued eligibility based on the needs of the eligible Veteran and/or Family Caregivers. Decisions to discontinue an individual's participation may be impacted by changes in the Veteran and/or Family Caregiver(s)' circumstances, changes in needs or abilities, or VA may seek to discharge a participant due to failure to meet expectations or otherwise adhere to the intent of the program.

Reminder Dialog Template: VA-CSP CEAT REVIEW RESPONSE NOTE

VETERAN REQUIREMENTS

1) The individual is either a Veteran or a member of the Armed Forces undergoing a medical discharge from the Armed Forces.

- Yes  
 No

2) The individual has a serious injury incurred or aggravated in the line of duty in the active military, naval, or air service:

On or after September 11, 2001

or

On or before May 7, 1975

\*Serious injury means any service-connected disability that (1) is rated at 70 percent or more by VA, or (2) is combined with any other service-connected disability or disabilities, and a combined rating of 70 percent or more is assigned by VA.

- Yes  
 No

Reminder Dialog Template: VA-CSP CEAT REVIEW RESPONSE NOTE

DETERMINATION SECTION

Continue with application process

Denied

- Veteran/service member does not live in a state, as defined to mean each of the several States, Territories, and possessions of the United States, the District of Columbia, and the Commonwealth of Puerto Rico
- Process not completed within 90 days at no fault of VA
- The individual is not a Veteran or member of the Armed Forces undergoing medical discharge
- Veteran or service member does not have a serious injury as defined as any service-connected disability that (1) is rated at 70 percent or more by VA, or (2) is combined with any other service-connected disability or disabilities, and a combined rating of 70 percent or more is assigned by VA.
- Serious Injury is not within specified service dates
- Veteran or service member does not require personal care services for a minimum of 6 continuous months based on an inability to perform an ADL and/or a need for supervision, protection or instruction.
- Participation in PCAFC was deemed not in the Veteran's best interest
- Veteran or service member is not in need of personal care services that would be provided by the Family Caregiver or will be simultaneously and regularly provided by or through another individual or entity
- Veteran or service member does not receive care at home or will not do so if VA approves and designates a Family Caregiver
- Veteran or service member does not receive ongoing care from a primary care team or will not do so if VA approves and designates a Family Caregiver
- Family Caregiver is not 18 years old or older
- Family Caregiver is not a family member or will not be residing full time with the Veteran if approved and designated as a Family Caregiver



3) Veteran is unable to self-sustain in the community.

\*Unable to self-sustain in the community means that an eligible Veteran requires personal care services each time he or she completes three or more of the seven activities of daily living (ADL) listed in the definition of an inability to perform an activity of daily living in this section, and is fully dependent on a caregiver to complete such ADLs or has a need for supervision, protection, or instruction on a continuous basis.

Yes

Summary of unable to self-sustain in the community:

\*

LEVEL DETERMINATION

-----  
Veteran is LEVEL TWO

No

**AFTER:**

Element: VA-CSP CEAT VERSION NUMBER

Text: Centralized Eligibility and Appeals Team (CEAT) Review Note  
Version 4.1

Group: VA-GP CSP CEAT INITIAL APP SERIOUS INJURY

Text: 2) The individual has a serious injury incurred or aggravated in the line of duty in the active military, naval, or air service:

\*Serious injury means any service-connected disability that (1) is rated at 70 percent or more by VA, or (2) is combined with any other service-connected disability or disabilities, and a combined rating of 70 percent or more is assigned by VA.

Group: VA-GP CSP CEAT DENIED INITIAL

5 VA-CSP CEAT INITIAL APP DENIED OUTSIDE US  
10 VA-CSP CEAT INITIAL APP DENIED 90 DAYS  
15 VA-CSP CEAT INITIAL APP DENIED NOT VET  
20 VA-CSP CEAT INITIAL APP DENIED NO INJURY  
30 VA-CSP CEAT INITIAL APP DENIED NOT REQUIRED  
35 VA-CSP CEAT INITIAL APP DENIED NOT IN BEST INTREST  
40 VA-CSP CEAT INITIAL APP DENIED FCG  
45 VA-CSP CEAT INITIAL APP DENIED NO CARE AT HOME  
50 VA-CSP CEAT INITIAL APP DENIED NO PACT TEAM  
55 VA-CSP CEAT INITIAL APP DENIED NOT 18  
60 VA-CSP CEAT INITIAL APP DENIED NOT LIVE WITH VET  
65 VA-CSP CEAT INITIAL APP DENIED NOT CAPABLE  
70 VA-CSP CEAT INITIAL APP DENIED WITHDREW  
75 VA-CSP CEAT INITIAL APP DENIED DEATH  
80 VA-CSP CEAT INITIAL APP DENIED CG DEATH


Group: VA-GP CSP CEAT INITIAL APP SELF SUSTAIN

Text: 3) Veteran is unable to self-sustain in the community:

\* Unable to self-sustain in the community means that an eligible Veteran either:


- Requires personal care services each time he or she completes three or more of the seven activities of daily living (ADL) listed in the definition of an inability to perform an activity of daily living in this section, and is fully dependent on a caregiver to complete such ADLs; or

- Has a need for supervision or protection based on symptoms or residuals of neurological or other impairment or injury on a continuous basis; or
- Has a need for regular or extensive instruction or supervision without which the ability of the Veteran to function in daily life would be seriously impaired on a continuous basis

 Reminder Dialog Template: CEAT Review Response Note

Centralized Eligibility and Appeals Team (CEAT) Review Note Version 4.1

The Centralized Eligibility and Appeals Team is responsible for dispositioning in well as appeal determinations within the Caregiver Support Program's (CSP) Progr clinical program involving initial assessment and periodic reassessment for cont Caregivers. Decisions to discontinue an individual's participation may be impact changes in needs or abilities, or VA may seek to discharge a participant due to

 Reminder Dialog Template: CEAT Review Response Note

Reasons for CEAT review:

Initial Application Review

Veteran and at least one Family Caregiver applicant have submitted a valid application for the PCAFC.

Valid Application Date: \*  ...

VETERAN REQUIREMENTS:

1) The individual is either a Veteran or a member of the Armed Forces undergoing a medical discharge from the Armed Forces:

Yes

No

2) The individual has a serious injury incurred or aggravated in the line of duty in the active military, naval, or air service:

\* Serious injury means any service-connected disability that (1) is rated at 70 percent or more by VA, or (2) is combined with any other service-connected disability or disabilities, and a combined rating of 70 percent or more is assigned by VA.

Yes

No

DETERMINATION SECTION

- Continue with application process
- Denied
  - Veteran/service member does not live in a state, as defined to mean each of the several States, Territories, and possessions of the United States, the District of Columbia, and the Commonwealth of Puerto Rico
  - Process not completed within 90 days at no fault of VA
  - The individual is not a Veteran or member of the Armed Forces undergoing medical discharge
  - Veteran or service member does not have a serious injury as defined as any service-connected disability that (1) is rated at 70 percent or more by VA, or (2) is combined with any other service-connected disability or disabilities, and a combined rating of 70 percent or more is assigned by VA.
  - Veteran or service member does not require personal care services for a minimum of 6 continuous months based on an inability to perform an ADL and/or a need for supervision, protection or instruction.
  - Participation in PCAFC was deemed not in the Veteran's best interest
  - Veteran or service member is not in need of personal care services that would be provided by the Family Caregiver or will be simultaneously and regularly provided by or through another individual or entity
  - Veteran or service member does not receive care at home or will not do so if VA approves and designates a Family Caregiver
  - Veteran or service member does not receive ongoing care from a primary care team or will not do so if VA approves and designates a Family Caregiver
  - Family Caregiver is not 18 years old or older
  - Family Caregiver is not a family member or will not be residing full time with the Veteran if approved and designated as a Family Caregiver
  - The Family Caregiver was found not capable of following, without supervision, the eligible Veteran's treatment plan nor able to carry out the specific personal care services, core competencies, and other additional care requirements prescribed by the eligible Veteran's primary care team
  - Veteran and caregiver withdrew application
  - Veteran deceased



3) Veteran is unable to self-sustain in the community:  
\* Unable to self-sustain in the community means that an eligible Veteran either:  
- Requires personal care services each time he or she completes three or more of the seven activities of daily living (ADL) listed in the definition of an inability to perform an activity of daily living in this section, and is fully dependent on a caregiver to complete such ADLs; or  
- Has a need for supervision or protection based on symptoms or residuals of neurological or other impairment or injury on a continuous basis; or  
- Has a need for regular or extensive instruction or supervision without which the ability of the Veteran to function in daily life would be seriously impaired on a continuous basis

Yes

Summary of unable to self-sustain in the community: \*

LEVEL DETERMINATION

-----  
Veteran is LEVEL TWO

No

## 5. Reminder DIALOG: VA-CSP PCAFC INTAKE

Change Made: The version number changed and text has been removed from item #2 under the 'Veteran Requirements' section.

### BEFORE:

Element: VA-CSP PCAFC INTAKE VERSION

Text: Intake for the Program of Comprehensive Assistance for Family Caregivers (PCAFC) Version 2.1

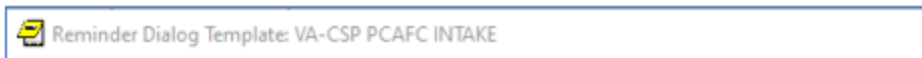
Group: VA-CSP GP PCAFC VETERAN REQUIREMENT Q2A

Text: 2) The individual has a serious injury incurred or aggravated in the line of duty in the active military, naval, or air service: On or after September 11, 2001 or On or before May 7, 1975 \* Serious injury means any service-connected disability that (1) is rated at 70 percent or more by VA, or (2) is combined with any other service-connected disability or disabilities, and a combined rating of 70 percent or more is assigned by VA.

### Reminder Dialog Template: VA-CSP PCAFC INTAKE

Intake for the Program of Comprehensive Assistance for Family Caregivers (PCAFC) Version 2.1

The Local Caregiver Support Program (CSP) Staff contact Veteran and identified caregiver applicant(s) and complete the application intake. A brief overview of the eligibility requirements, application pr caregiver applicant(s).



**Veteran Requirements**

1) The individual is either a Veteran or a member of the Armed Forces undergoing a medical discharge from the Armed Forces

Yes  
 No

2) The individual has a serious injury incurred or aggravated in the line of duty in the active military, naval, or air service:

On or after September 11, 2001  
or  
On or before May 7, 1975

\* Serious injury means any service-connected disability that (1) is rated at 70 percent or more by VA, or (2) is combined with any other service-connected disability or disabilities, and a combined rating of 70 percent or more is assigned by VA.

Yes  
 No


**AFTER:**

Element: VA-CSP PCAFC INTAKE VERSION

Text: Intake for the Program of Comprehensive Assistance for Family Caregivers (PCAFC) Version 3.1

Group: VA-CSP GP PCAFC VETERAN REQUIREMENT Q2A

Text: 2) The individual has a serious injury incurred or aggravated in the line of duty in the active military, naval, or air service: \* Serious injury means any service-connected disability that (1) is rated at 70 percent or more by VA, or (2) is combined with any other service-connected disability or disabilities, and a combined rating of 70 percent or more is assigned by VA.



Intake for the Program of Comprehensive Assistance for Family Caregivers (PCAFC) Version 3.1

The Local Caregiver Support Program (CSP) Staff contact Veteran and identified caregiver applicant and complete the application intake. A brief overview of the eligibility requirements, applicatio caregiver applicant(s).

Veteran Requirements:

1) The individual is either a Veteran or a member of the Armed Forces undergoing a medical discharge from the Armed Forces:

Yes

No

2) The individual has a serious injury incurred or aggravated in the line of duty in the active military, naval, or air service:

\* Serious injury means any service-connected disability that (1) is rated at 70 percent or more by VA, or (2) is combined with any other service-connected disability or disabilities, and a combined rating of 70 percent or more is assigned by VA.

Yes

No

## 6. Reminder DIALOG: VA-CSP PCAFC RE-ASSESSMENT

Change Made: The version number changed and

**BEFORE:**

Element: VA-CSP PCAFC RE-ASSESSMENT VERSION

Text: Program of Comprehensive Assistance for Family Caregivers (PCAFC)  
Reassessment version 1.3

Group: VA-CSP GP PCAFC VETERAN REQUIREMENT Q2A

Text: 2) The individual has a serious injury incurred or aggravated in the line of duty in the active military, naval, or air service: **On or after September 11, 2001 or On or before May 7, 1975** \* Serious injury means any service-connected disability that (1) is rated at 70 percent or more by VA, or (2) is combined with any other service-connected disability or disabilities, and a combined rating of 70 percent or more is assigned by VA.

Reminder Dialog Template: VA-CSP PCAFC RE-ASSESSMENT

Program of Comprehensive Assistance for Family Caregivers (PCAFC) Re-assessment version 1.3

The Local Caregiver Support Program (CSP) Staff contact Veteran and Family Caregiver(s) to discuss reassessment review. A brief overview of the eligibility requirements, reassessment process and Caregiver(s).

Reminder Dialog Template: VA-CSP PCAFC RE-ASSESSMENT

Veteran Requirements

- 1) The individual is either a Veteran or a member of the Armed Forces undergoing a medical discharge from the Armed Forces

- Yes  
 No

- 2) The individual has a serious injury incurred or aggravated in the line of duty in the active military, naval, or air service:

On or after September 11, 2001  
or  
On or before May 7, 1975

\* Serious injury means any service-connected disability that (1) is rated at 70 percent or more by VA, or (2) is combined with any other service-connected disability or disabilities, and a combined rating of 70 percent or more is assigned by VA.

- Yes  
 No

**AFTER:**

Element: VA-CSP PCAFC RE-ASSESSMENT VERSION

Text: Program of Comprehensive Assistance for Family Caregivers (PCAFC) Reassessment version 2.1

Group: VA-CSP GP PCAFC VETERAN REQUIREMENT Q2A


Text: 2) The individual has a serious injury incurred or aggravated in the line of duty in the active military, naval, or air service: \* Serious injury means any service-connected disability that (1) is rated at 70 percent or more by VA, or (2) is combined with any other service-connected disability or disabilities, and a combined rating of 70 percent or more is assigned by VA.



 Reminder Dialog Template: CSP PCAFC Reassessment

Program of Comprehensive Assistance for Family Caregivers (PCAFC) Reassessment version 2.1

The Local Caregiver Support Program (CSP) Staff contact Veteran and Family Caregiver(s) to discuss reassessment review. A brief overview of the eligibility requirements, reassessment process and Caregiver(s).

 Reminder Dialog Template: CSP PCAFC Reassessment

Veteran Requirements:

1) The individual is either a Veteran or a member of the Armed Forces undergoing a medical discharge from the Armed Forces:

Yes

No

2) The individual has a serious injury incurred or aggravated in the line of duty in the active military, naval, or air service:

\* Serious injury means any service-connected disability that (1) is rated at 70 percent or more by VA, or (2) is combined with any other service-connected disability or disabilities, and a combined rating of 70 percent or more is assigned by VA.

Yes

No