Update _2_0_182

Clinical Reminders

**VA-OSP SUICIDE SAFETY PLAN UPDATE
Install Guide**

August 2021

Product Development
Office of Information Technology
Department of Veterans Affairs

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Introduction

DESCRIPTION:

The Suicide Prevention Safety Plan and Safety Plan Review/Decline notes have been updated with the goal of streamlining and clarifying language and access to prior Safety Plans as well as to capturing Veteran contact data, specifically:
- No major additions in content
- Added 31B "button" functionality to streamline the presentation of 'Tips' geared toward providers embedded in the template
- Added 31B "button" functionality to display the most recent Suicide Prevention Safety Plan completed (if present) to quickly and easily display prior safety Plan details to providers – *this is display only and does not appear in the note*
- A few clarifying language changes: to 'Tips' for providers; to step 6.
- Update of the lethal means firearm section in step 6.
- Additions to document current phone number and physical address
- There are several new health factors added to existing choices that did not previously have a health factor, these were items where the NO response had a health factor and the Yes or NA responses did not, health factors were added to the Yes and NA responses. The naming convention of the health factors was kept consistent with the No choices.
- The hyperlinks throughout should all be updated to the correct site.

The Suicide Behavior and Overdose Report template has one txml template field that is being updated to a new website address for the printable version. The dialog component will not need to be installed.

UPDATE_2_0_182 contains 1 Reminder Exchange entry:
   UPDATE_2_0_182 VA-OSP SUICIDE SAFETY PLAN UPDATE

The exchange file contains the following components:

REMINDER GENERAL FINDINGS
   VIEW PROGRESS NOTE TEXT

TIU TEMPLATE FIELD
   VA-OSP DATE EG
   VA-OSP BLANK SBOR
   VA-OSP DATE(R)
   VA-OSP EDIT 40 R IND
   VA-OSP CITY ST
   VA-OSP STREET ADD
   VA-OSP SRM CONSULT EMAIL
   VA-OPIOID USE SPANISH
   VA-OPIOID USE ENGLISH
   VA-OPIOID SAFETY SPANISH

VA-OPIOID SAFETY ENGLISH
VA-OSP MEANS SAFETY
VA-OSP FIREARM SAFETY
VA-OSP MEANS SAFETY VET
VA SP EB30
VA SP 3 LINES
VA-OSP LMS POCKET CARD
SAFETY PLAN NUMBER
VA SP EB25
VA SP EB30 IND
VA SP CITY ST
VA SP EB40
VA SP CRISIS CHAT
VA-OSP VHB URL
VA-OSP SAFETY PLAN BLANK CLINICIAN
VA-OSP SAFETY PLAN BLANK

HEALTH FACTORS
VA-REMINDER UPDATES [C]
VA-UPDATE_2_0_182
VA-SUICIDE BEHAVIOR AND OVERDOSE REPORT [C]
VA-SBOR EVENT DATE
VA-SUICIDE SAFETY PLAN [C]
VA-SP SAFETY PLAN REVIEWED
VA-SP EMERG CONTACT NEEDS UPDATE
VA-SP EMERG CONTACT ARE UP-TO-DATE
VA-SP REFUSED SAFETY PLANNING
VA-SP CG PARTICIPATE IN SAFETY PLAN N/A
VA-SP CG PARTICIPATE IN SAFETY PLAN NO
VA-SP CG PARTICIPATE IN SAFETY PLAN YES
VA-SP CG GIVEN COPY NOT APPLICABLE
VA-SP CG GIVEN COPY NO
VA-SP CG GIVEN COPY YES
VA-SP VET GIVEN COPY NO
VA-SP VET GIVEN COPY YES
VA-NALOXONE [C]
VA-NALOXONE NOT NEEDED
VA-PATIENT DECLINED NALOXONE
VA-NALOXONE RX REQUEST PROVIDER NOTIFIED
VA-NALOXONE RX ORDERED
VA-SP OPIOID DISCUSSION NO
VA-SP OPIOID DISCUSSION YES
VA-SP OPIOID ACCESS YES
VA-SP OPIOID ACCESS NO
VA-SP FIREARM ACCESS OTHER ENGAGE OWNER
VA-SP FIREARM STORAGE OTHER

VA-SP FIREARM STORAGE OUTSIDE OF HOME
VA-SP FIREARM STORAGE DISASSEMBLED
VA-SP FIREARM STORAGE UNLOADED WITH AMMO
VA-SP FIREARM STORAGE UNLOADED SEPARATE FROM AMMO
VA-SP FIREARM STORAGE LOADED W AMMO
VA-SP FIREARM STORAGE UNLOCKED
VA-SP FIREARM STORAGE GUN SAFE OR LOCKBOX
VA-SP FIREARM STORAGE EXTERNAL LOCK
VA-CSP VET ASSESSMENT [C]
VA-SP GUNLOCK PROVIDER DID NOT OFFER
VA-SP GUNLOCK OFFERED N/A SAFE STORAGE IN PLACE
VA-SP GUNLOCK VETERAN REQUESTED NONE AVAILABLE
VA-SP GUNLOCK OFFERED VETERAN DECLINED
VA-SP GUNLOCK OFFERED YES GIVEN
VA-SP FIREARM DISCUSSION NO
VA-SP FIREARM DISCUSSION YES
VA-SP FIREARM ACCESS YES HOME OR ELSEWHERE
VA-SP FIREARM ACCESS NO HOME OR ELSEWHERE
VA-SP DISTRESS HELP NOT DISCLOSED
VA-SP DISTRESS HELP NO
VA-SP DISTRESS HELP YES
VA-SP SOCIAL CONTACTS NO
VA-SP SOCIAL CONTACTS YES

REMINDER SPONSOR
MENTAL HEALTH SERVICES

REMINDER TERM
VA-REMINDER UPDATE_2_0_182

HEALTH SUMMARY TYPE
VA-OSP SAFETY PLAN NOTE

HEALTH SUMMARY OBJECTS
VA-OSP SAFETY PLAN NOTE (TIU)

TIU DOCUMENT DEFINITION
VA-OSP SAFETY PLAN NOTE

REMINDER DIALOG
VA-OSP SUICIDE SAFETY PLAN REVIEW/DECLINE
VA-OSP SUICIDE SAFETY PLAN
VA-GP SBOR EVENT DATE

Install Details

This update is being distributed as a web host file. The address for the host file is:
https://Redacted /UPDATE_2_0_182.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

This update can be loaded with users on the system. Installation will take less than 5 minutes.

Pre-Install

Inquire and save the following reminder dialog element for review post install, use the menu REMINDER DIALOG MANAGER, REMINDER DIALOGS and change View to E for element:
1. VA-EL SAFETY PLAN STEP 6 OPIOID KIT YES RX – you will add the order back post install.

Install Example

To Load the Web Host File. Navigate to Reminder exchange in Vista

At the **Select Action:** prompt, enter **LWH** for Load Web Host File
At the **Input the url for the .prd file:** prompt, type the following web address:
https://Redacted/UPDATE_2_0_182.PRD

You should see a message at the top of your screen that the file loaded successfully

Search and locate an entry titled **UPDATE_2_0_182 VA-OSP SUICIDE SAFETY PLAN UPDATE**

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry
Enter the number that corresponds with your entry **UPDATE_2_0_182 VA-OSP SUICIDE SAFETY PLAN UPDATE.** *(in this example it is entry 168 it will vary by site).*
The date of the exchange file should be 08/24/2021.

```
   Component                                              Category   Exists
Source:
Date Packed: 08/24/2021@10:07:47
Package Version: 2.0P42

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-OSP SUICIDE SAFETY PLAN
  VA-OSP SUICIDE SAFETY PLAN REVIEW/DECLINE
  VA-GP SBOR EVENT DATE

REMINDER TERM
  VA-REMINDER UPDATE_2_0_182

Keywords:

+            Enter ?? for more actions                              >>>
IA   Install all Components          IS   Install Selected Component
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.
Select Action: Next Screen// IA   Install all Components
You will see several prompts, for all new entries you will choose **I to Install**
If you are prompted to overwrite any items, choose O to Overwrite.

You will be promped to install the FIRST reminder dialog component, YOU DO NOT NEED TO INSTALL THIS DIALOG, hit Q to quit:

```
Dialog Components              Jan 27, 2021@14:26:11      Page:    1 of    1
Packed reminder dialog: VA-GP SBOR EVENT DATE [NATIONAL DIALOG]

 Item   Seq. Dialog Findings                              Type     Exists
   1    VA-GP SBOR EVENT DATE                             group       X
            Finding: VA-SBOR EVENT DATE (HEALTH FACTOR)               X

   2    PXRMZ BLANK                                       prompt      X

   3    10 VA-EL SBOR EVENT DATE APPROX                   element     X
            Finding: *NONE*




         + Next Screen    - Prev Screen   ?? More Actions
DD    Dialog Details      DT   Dialog Text        IS    Install Selected
DF    Dialog Findings     DU   Dialog Usage       QU    Quit
DS    Dialog Summary      IA   Install All
Select Action: Quit// Q
```

At the Selection Action prompt, type Q to quit.

You will be prompted to install the NEXT reminder dialog component – You will choose to install all even though some components may have an X to indicate that they exist.

```
Packed reminder dialog: VA-OSP SUICIDE SAFETY PLAN REVIEW/DECLINE [NATIONAL DIAL

 Item  Seq. Dialog Findings                                    Type     Exists
   1      VA-OSP SUICIDE SAFETY PLAN REVIEW/DECLINE            dialog      X

   2    1 VA-SUICIDE SAFETY PLAN REVIEW NOTE VERSION          element
           Finding: *NONE*

   3    5 SAFETY PLAN VIEW PRIOR REVIEW                       element
           Finding: VIEW PROGRESS NOTE TEXT (REMINDER GENERAL FINDING)     X
   4    PXRM GF VIEW BUTTON                                   prompt       X

   5    10 VA-GP SAFETY PLAN DECLINE/REVIEW CHOICE            group        X
           Finding: *NONE*
   6    10.10 VA-GP SAFETY PLAN REFUSES OFFER                 group        X
           Finding: VA-SP REFUSED SAFETY PLANNING (HEALTH FACTOR)          X
   7    PXRM COMMENT                                          prompt       X
   8    10.10.20 VA-GP DECLINE INFORMATION                    group        X
+         + Next Screen    - Prev Screen    ?? More Actions
DD   Dialog Details       DT   Dialog Text        IS   Install Selected
DF   Dialog Findings      DU   Dialog Usage       QU   Quit
DS   Dialog Summary       IA   Install All
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-OSP SUICIDE SAFETY PLAN REVIEW/DECLINE**
Select Action: Next Screen// IA   Install All
Install reminder dialog and all components with no further changes: Y// Yes

```
Packed reminder dialog: VA-OSP SUICIDE SAFETY PLAN REVIEW/DECLINE [NATIONAL DIAL
VA-OSP SUICIDE SAFETY PLAN REVIEW/DECLINE (reminder dialog) installed from excha
 Item  Seq. Dialog Findings                                    Type     Exists
   1      VA-OSP SUICIDE SAFETY PLAN REVIEW/DECLINE            dialog      X

   2    1 VA-SUICIDE SAFETY PLAN REVIEW NOTE VERSION          element      X
           Finding: *NONE*

   3    5 SAFETY PLAN VIEW PRIOR REVIEW                       element      X
           Finding: VIEW PROGRESS NOTE TEXT (REMINDER GENERAL FINDING)     X
   4    PXRM GF VIEW BUTTON                                   prompt       X

   5    10 VA-GP SAFETY PLAN DECLINE/REVIEW CHOICE            group        X
           Finding: *NONE*
   6    10.10 VA-GP SAFETY PLAN REFUSES OFFER                 group        X
           Finding: VA-SP REFUSED SAFETY PLANNING (HEALTH FACTOR)          X
   7    PXRM COMMENT                                          prompt       X
   8    10.10.20 VA-GP DECLINE INFORMATION                    group        X
+         + Next Screen    - Prev Screen    ?? More Actions
DD   Dialog Details       DT   Dialog Text        IS   Install Selected
DF   Dialog Findings      DU   Dialog Usage       QU   Quit
DS   Dialog Summary       IA   Install All
Select Action: Next Screen// Q
```

After completing this dialog install, you will type Q.

You will be promped to install the next reminder dialog component – You will choose to install all even though some components may have an X to indicate that they exist.

```
Packed reminder dialog: VA-OSP SUICIDE SAFETY PLAN [NATIONAL DIALOG]

 Item  Seq. Dialog Findings                                   Type     Exists
   1     VA-OSP SUICIDE SAFETY PLAN                           dialog      X

   2   1 VA-SUICIDE SAFETY PLAN NOTE VERSION                  element     X
          Finding: *NONE*

   3   5 SAFETY PLAN VIEW PRIOR                               element     X
          Finding: VIEW PROGRESS NOTE TEXT (REMINDER GENERAL FINDING)     X
   4   PXRM GF VIEW BUTTON                                    prompt      X

   5   10 VA-GP SAFETY PLAN INFORMATION                       group       X
          Finding: *NONE*
   6   10.10 VA-EL SAFETY PLAN DECLINE/REVIEW INFO            element     X
          Finding: *NONE*
   7   10.18 SAFETY PLAN INTRODUCTION TIP                     element     X
          Finding: VIEW PROGRESS NOTE TEXT (REMINDER GENERAL FINDING)     X
+          + Next Screen    - Prev Screen    ?? More Actions
DD    Dialog Details       DT    Dialog Text        IS    Install Selected
DF    Dialog Findings      DU    Dialog Usage       QU    Quit
DS    Dialog Summary       IA    Install All
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-OSP SUICIDE SAFETY PLAN**
Select Action: Next Screen// IA   Install All
Install reminder dialog and all components with no further changes: Y// Yes

```
Packed reminder dialog: VA-OSP SUICIDE SAFETY PLAN [NATIONAL DIALOG]
VA-OSP SUICIDE SAFETY PLAN (reminder dialog) installed from exchange file.
 Item  Seq. Dialog Findings                                   Type     Exists
   1     VA-OSP SUICIDE SAFETY PLAN                           dialog      X

   2   1 VA-SUICIDE SAFETY PLAN NOTE VERSION                  element     X
          Finding: *NONE*

   3   5 SAFETY PLAN VIEW PRIOR                               element     X
          Finding: VIEW PROGRESS NOTE TEXT (REMINDER GENERAL FINDING)     X
   4   PXRM GF VIEW BUTTON                                    prompt      X

   5   10 VA-GP SAFETY PLAN INFORMATION                       group       X
          Finding: *NONE*
   6   10.10 VA-EL SAFETY PLAN DECLINE/REVIEW INFO            element     X
          Finding: *NONE*
   7   10.18 SAFETY PLAN INTRODUCTION TIP                     element     X
          Finding: VIEW PROGRESS NOTE TEXT (REMINDER GENERAL FINDING)     X
+          + Next Screen    - Prev Screen    ?? More Actions
DD    Dialog Details       DT    Dialog Text        IS    Install Selected
DF    Dialog Findings      DU    Dialog Usage       QU    Quit
DS    Dialog Summary       IA    Install All
Select Action: Next Screen// Q
```

After completing this dialog install, you will type Q.

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     Component                                              Category      Exists
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  VA-GP SBOR EVENT DATE


REMINDER TERM
  VA-REMINDER UPDATE_2_0_182


Keywords:

+          + Next Screen   - Prev Screen   ?? More Actions              >>>
IA   Install all Components           IS   Install Selected Component
Select Action: Next Screen// Q
```

You will then be returned to this screen. At the **Select Action** prompt, type **Q.**

Install complete.

Post Installation

1. **Format Prior Safety Plan health summary object display text.**

   To format the display text for easier reading, edit the Alternate Progress Note Text field of
   the elements SAFETY PLAN VIEW PRIOR <u>AND</u> SAFETY PLAN VIEW PRIOR REVIEW.
   Replace the current text |VA-OSP SAFETY PLAN NOTE| with the following
   text: 'FMT{|VA-OSP SAFETY PLAN NOTE|}FMT.

2. Add the button prompt to the element **SAFETY PLAN VIEW PRIOR REVIEW**. Edit the
   reminder dialog element **SAFETY PLAN VIEW PRIOR REVIEW** and add the following prompt
   so that the button will display properly:

   ```
   SELECT SEQUENCE: 5
     ADDITIONAL PROMPT/FORCED VALUE: PXRM GF VIEW BUTTON        PROMPT
   NATIONAL
           ...OK? YES//    (YES)

     OVERRIDE PROMPT CAPTION: SAFETY PLAN
     START NEW LINE:
     EXCLUDE FROM PN TEXT:
     REQUIRED:
         DISABLE PROMPT:
   ```

3. **Update Health Summary Type VA-OSP SAFETY PLAN NOTE and add your local note title used for SUICIDE PREVENTION SAFETY PLAN NOTE.**

```
SELECT BUILD HEALTH SUMMARY TYPE MENU <TEST ACCOUNT> OPTION: 1
CREATE/MODIFY HEALTH SUMMARY TYPE
SELECT HEALTH SUMMARY TYPE: VA-OSP SAFETY PLAN NOTE
   VA-OSP SAFETY PLAN NOTE
   OK?  YES//   VA-OSP SAFETY PLAN NOTE
WARNING:  YOU ARE ABOUT TO EDIT A HEALTH SUMMARY TYPE THAT IS BEING USED
BY A HEALTH SUMMARY OBJECT.  CHANGING THE STRUCTURE OF THIS HEALTH
SUMMARY TYPE WILL ALTER HOW THE OBJECT WILL DISPLAY.

DO WANT TO CONTINUE?  NO// YES
NAME: VA-OSP SAFETY PLAN NOTE  REPLACE
TITLE:
SUPPRESS PRINT OF COMPONENTS WITHOUT DATA:
SUPPRESS SENSITIVE PRINT DATA:
LOCK:
OWNER: GRIFFITH,ELIZABETH A//

DO YOU WISH TO COPY COMPONENTS FROM AN EXISTING HEALTH SUMMARY TYPE?
YES// N  NO
SELECT COMPONENT: SPN  PROGRESS NOTES SELECTED SPN
SUMMARY ORDER: 5// 5
OCCURRENCE LIMIT: 1
TIME LIMIT:
HEADER NAME: SELECTED PROG NOTES// RECENT SAFETY PLAN

NO SELECTION ITEMS CHOSEN.

SELECT NEW ITEMS ONE AT A TIME IN THE SEQUENCE YOU WANT THEM DISPLAYED.
YOU MAY SELECT ANY NUMBER OF ITEMS.

SELECT SELECTION ITEM: ADD YOUR NOTE TITLE HERE
```

YOU SHOULD CLOSE AND RE-OPEN CPRS TO DISPLAY THE OBJECT PROPERLY.

4. Review template field VA-OSP SP MATERIAL
Confirm the Address is:
REDACTED

If that is not the address displaying, update what is in the address to field and choose Apply:
REDACTED

5. **Review from pre-install, add your site's quick order (or ordering menu) for ordering Naloxone as an additional finding to the following element:** VA-EL SAFETY PLAN STEP 6 OPIOID KIT YES RX