

Update _2_0_199

Clinical Reminders

VA-TELESTROKE RN TRIAGE – ACUTE STROKE Install Guide

June 2021

Product Development Office of Information Technology Department of Veterans Affairs

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Introduction

The National Tele-Stroke Program (NTSP) Nurse Triage Template is needed so that triage nurses for the NTSP can accurately document each triage encounter as it occurs while on the phone with staff at VA facilities receiving NTSP services. The triage nurse follows the NTSP triage protocol for acute ischemic stroke and the triage template will provide a tool to document important information on patient symptoms and triage decisions outlined in the protocol. The template will also be designed so that data can be abstracted for NTSP quality reports.

For questions, contact Redacted

UPDATE_2_0_199 contains 1 Reminder Exchange entry: UPDATE_2_0_199 VA-TELESTROKE RN TRIAGE - ACUTE STROKE

The exchange file contains the following components:

TIU TEMPLATE FIELD

WORD PROCESSING TEXT (1-20 CHAR) REQ TEXT (1-50 CHAR)R DATE & TIME (REQ)

HEALTH FACTORS

VA-REMINDER UPDATES VA-UPDATE 2 0 199 VA-ACUTE STROKE TRIAGE VA-ACUTE STROKE TRIAGE-PHONE CONSULT REQ VA-ACUTE STROKE TRIAGE LOC-FLOOR VA-ACUTE STROKE TRIAGE LOC-ICU VA-ACUTE STROKE TRIAGE LOC-ED VA-ACUTE STROKE TRIAGE-CRITERIA MET VA-ACUTE STROKE TRIAGE-RUE NUMBNESS VA-ACUTE STROKE TRIAGE-LUE NUMBNESS VA-ACUTE STROKE TRIAGE-RLE NUMBNESS VA-ACUTE STROKE TRIAGE-LLE NUMBNESS VA-ACUTE STROKE TRIAGE-GAZE DEVIATION VA-ACUTE STROKE TRIAGE-LOSS OF VISION VA-ACUTE STROKE TRIAGE-NEGLECT VA-ACUTE STROKE TRIAGE-LT HEMIPARESIS VA-ACUTE STROKE TRIAGE-RT HEMIPARESIS VA-ACUTE STROKE TRIAGE-RUE WEAKNESS VA-ACUTE STROKE TRIAGE-LUE WEAKNESS VA-ACUTE STROKE TRIAGE-RLE WEAKNESS VA-ACUTE STROKE TRIAGE-LLE WEAKNESS VA-ACUTE STROKE TRIAGE-APHASIA VA-ACUTE STROKE TRIAGE LKW WAKE UP STRK

VA-ACUTE STROKE TRIAGE LKW > 23 HRS VA-ACUTE STROKE TRIAGE LKW W/IN 23 HRS VA-ACUTE STROKE TRIAGE-SLURRED SPEACH VA-ACUTE STROKE TRIAGE-DIFF FNDNG WORDS VA-ACUTE STROKE TRIAGE-DIFF COMP WORDS VA-ACUTE STROKE TRIAGE-FACIAL NUMBNESS VA-ACUTE STROKE TRIAGE-FACIAL DROOP VA-ACUTE STROKE TRIAGE-DOUBLE VISION VA-ACUTE STROKE TRIAGE-BLURRED VISION VA-ACUTE STROKE TRIAGE-WALKING DFCLTY VA-ACUTE STROKE TRIAGE-INCOORDINATION VA-ACUTE STROKE TRIAGE LKW > 8HR VA-ACUTE STROKE TRIAGE LKW W/IN 8HR

REMINDER SPONSOR

OFFICE OF TELEHEALTH SERVICES STORE AND FORWARD TELEHEALTH

REMINDER TERM

VA-REMINDER UPDATE_2_0_199

REMINDER DIALOG

VA-TELESTROKE RN TRIAGE-ACUTE STROKE

Install Details

This update is being distributed as a web host file. The address for the host file is: https://Redacted /UPDATE_2_0_199.PRD

The file will be installed using Reminder Exchange, programmer access is not required. Installation:

This update can be loaded with users on the system. Installation will take less than 15 minutes.

Install Example

To Load the Web Host File. Navigate to Reminder exchange in Vista

+	+ Next Screen - Prev Screen	??	More Actions	>>>
CFE	Create Exchange File Entry	LHF	Load Host File	
CHF	Create Host File	LMM	Load MailMan Message	
CMM	Create MailMan Message	LR	List Reminder Definitions	
DFE	Delete Exchange File Entry	LWH	Load Web Host File	
IFE	Install Exchange File Entry	RI	Reminder Definition Inquiry	
IH	Installation History	RP	Repack	
Sele	ct Action: Next Screen// lwh Load	Web	Host File <	_
Inpu	t the URL for the .prd file: https:	1	UPDATE	2_0_199.PRD

At the <u>Select Action</u>: prompt, enter <u>LWH</u> for Load Web Host File At the <u>Input the url for the .prd file</u>: prompt, type the following web address: <u>https://Redacted/docs/UPDATE 2 0 199.PRD</u>

You should see a message at the top of your screen that the file successfully loaded.

https://_____UPDATE_2_0_199.PRD successfully loaded.

Search and locate an entry titled UPDATE_2_0_199 VA-TELESTROKE RN TRIAGE – ACUTE STROKE in reminder exchange.

+Item	Entry	Source)	Date Packed
172	UPDATE_2_0_199 VA-TELESTROKE	2		06/25/2021012:45
	RN TRIAGE - ACUTE STROKE		and the second	
173	UPDATE_2_0_2 CAREGIVER ELIG			02/18/2016@13:10
174	UPDATE_2_0_20 BREAST CANCER			02/06/2017012:19
	DIALOGS			
175	UPDATE_2_0_20 COLON CANCER			02/07/2017009:19
	DIALOGS			
176	UPDATE_2_0_20 LUNG CANCER			02/06/2017012:23
	DIALOGS			
177	UPDATE_2_0_20 PROSTATE CANCER			02/06/2017012:27
+	+ Next Screen - Prev Screen	??	More Actions	>>>
CFE C	reate Exchange File Entry	LHF	Load Host File	
CHF C	reate Host File	LMM	Load MailMan Mess	age
CMM C	reate MailMan Message	LR	List Reminder Def	initions
DFE D	elete Exchange File Entry	LWH	Load Web Host File	Ð
IFE I	nstall Exchange File Entry	RI	Reminder Definition	on Inquiry
IH I	nstallation History	RP	Repack	
Select	Action: Next Screen// IFE Inst	all Ex	change File Entry	
Enter	a list or range of numbers (1-412): 172	2	

At the <u>Select Action</u> prompt, enter <u>IFE</u> for Install Exchange File Entry Enter the number that corresponds with your entry <u>UPDATE_2_0_199 VA-TELESTROKE RN</u> <u>TRIAGE – ACUTE STROKE</u> (*in this example it is entry 172. It will vary by site*). The date of the exchange file should be 06/25/2021.

Component	Category	Exists
Source:	outogory i	CALOUD
Date Packed: 06/25/2021012:45:29		
Package Vergion: 2 AP42		
Fackage Version. 2.0F42		
Decemintion		
Description.		
The following Clinical Reminder items were selected	d for packing:	
REMINDER DIALOG		
VA-TELESTROKE RN TRIAGE-ACUTE STROKE		
REMINDER TERM		
VA-REMINDER UPDATE_2_0_199		
Keywords:		
Components:		
+ Enter ?? for more actions		>>>
IA Install all Components IS Insta	11 Selected Component	
Select Action: Next Screen// TA		
Select Action. Next Scheen// IA		

At the <u>Select Action</u> prompt, type <u>IA</u> for Install all Components and hit enter.

Select Action: Next Screen// IA Install all Components

You will see several prompts, for all new entries you will choose **I to Install** For components that already exists but the packed component is different, choose **S to Skip**.

You will be promped to install the reminder dialog component (VA-TELESTROKE RN TRIAGE-ACUTE STOKE). You will choose to install all even though some components may have an X to indicate that they exist.

Packe	d reminder dialog: VA-TELESTROKE RN TRIAGE-ACUTE STROKE	[NATIONAL	DIALOG]
Item	Seg. Dialog Findings	Туре	Exists
1	VA-TELESTROKE RN TRIAGE-ACUTE STROKE	dialog	
2	10 VA-GP ACUTE STROKE NURSE TRIAGE Findina: *NONE*	group	
3	10.1 VA-TELESTROKE RN TRIAGE-ACUTE STROKE VERSION	element	
	Finding: *NONE*		
4	10.5 VA-GP ACUIE SIROKE NURSE IRIAGE-ID INFO	group	
5	10.5.5 VA-TXT ACUTE STROKE TRIAGE INFO-FAC INFO	element	
	Finding: *NONE*		
6	10.5.10 VA-GP ACUTE STROKE NURSE TRIAGE-LOCATION	group	
7	Finding: *NONE*	alamant	
1	Finding: VA-ACUTE STROKE TRIAGE LOCATION-ED		x
8	10.5.10.10 VA-HF ACUTE STROKE TRIAGE LOCATION-ICU	element	~
+	+ Next Screen - Prev Screen ?? More Actions		
DD	Dialog Details DT Dialog Text IS Inst	tall Select	ed
DF	Dialog Findings DU Dialog Usage QU Quit	t	
DS	Dialog Summary IA Install All		
Selec	t Action: Next Screen// <mark>IA</mark>		

At the <u>Select Action</u> prompt, type <u>IA</u> to install the dialog: VA-TELESTROKE RN TRIAGE-ACUTE STOKE

Select Action: Next Screen// IA Install All Install reminder dialog and all components with no further changes: Y// Yes

Pack	ed reminder dialog: VA-TELESTROKE RN TRIAGE-ACUTE STRO	KE [NATIONAL D	IALOG]
VA-T	ELESTROKE RN TRIAGE-ACUTE STROKE (reminder dialog) inst	talled from ex	change f
Ite	m Seq. Dialog Findings	Туре	<u>Exists</u>
1	VA-TELESTROKE RN TRIAGE-ACUTE STROKE	dialog	Х
2	10 VA-GP ACUTE STROKE NURSE TRIAGE	group	Х
	Finding: *NONE*		
3	10.1 VA-TELESTROKE RN TRIAGE-ACUTE STROKE VERSION	element	Х
	Finding: *NONE*		
4	10.5 VA-GP ACUTE STROKE NURSE TRIAGE-ID INFO	group	Х
	Finding: *NONE*		
5	10.5.5 VA-TXT ACUTE STROKE TRIAGE INFO-FAC INFO	element	Х
	Finding: *NONE*		
6	10.5.10 VA-GP ACUTE STROKE NURSE TRIAGE-LOCATION	group	Х
	Finding: *NONE*		
7	10.5.10.5 VA-HF ACUTE STROKE TRIAGE LOCATION-ED	element	Х
	Finding: VA-ACUTE STROKE TRIAGE LOC-ED (HEALTH	FACTOR)	Х
8	10.5.10.10 VA-HF ACUTE STROKE TRIAGE LOCATION-ICU	element	Х
+	+ Next Screen - Prev Screen ?? More Actions		
DD	Dialog Details DT Dialog Text IS In	nstall Selecte	d
DF	Dialog Findings DU Dialog Usage QU Qu	uit	
DS	Dialog Summary IA _ Install All		
Sele	ct Action: Next Screen// Q		

After completing this dialog install, you will type **Q**.



You will then be returned to this screen. At the <u>Select Action</u> prompt, type **Q**.

Install complete.

Post Installation

1. Make the Dialog able to be attached to a Personal/Shared template or to a progress note title.

From the Reminders Manager Menu:

Select Reminder Managers Menu Option: CP CPRS Reminder Configuration

- CA Add/Edit Reminder Categories
- CL CPRS Lookup Categories
- CS CPRS Cover Sheet Reminder List
- MH Mental Health Dialogs Active
- PN Progress Note Headers
- RA Reminder GUI Resolution Active
- TIU TIU Template Reminder Dialog Parameter
- DL Default Outside Location
- PT Position Reminder Text at Cursor

Select CPRS Reminder Configuration Option: **TIU** TIU Template Reminder Dialog Parameter Reminder Dialogs allowed as Templates may be set for the following:

- 1 User USR [choose from NEW PERSON]
- 3 Service SRV [choose from SERVICE/SECTION]
- 4 Division DIV [choose from INSTITUTION]
- 5 System SYS [NATREM.FO-SLC.MED.VA.GOV]

Enter selection: 5 *Choose the appropriate number for your site. Your site may do this by System or other levels. The example below uses SYSTEM level*

Setting Reminder Dialogs allowed as Templates for System: Select Display Sequence: ?

148 VA-VETERANS CHOICE NOTE

149 VA-TBI SCREENING

When you type a question mark above, you will see the list of #'s (with dialogs) that are already taken. Choose a number NOT on this list. For this example, looking above I see the number 150 is not present, so I will use 150. Select Display Sequence: 150 Are you adding 150 as a new Display Sequence? Yes// Y YES Display Sequence: 150// <Enter> 150 Clinical Reminder Dialog: VA-TELESTROKE RN TRIAGE-ACUTE STROKE then <enter> reminder dialog NATIONAL OK? Yes// <Enter> (Yes)

2. Setup of specific Note title

The new note title that need to be created is:

TELESTROKE RN TRIAGE ACUTE STROKE

VHA Enterprise Standard Title: TELEHEALTH NOTE

Note: Comprehensive information on Creating Document Definitions can be found beginning on page 47 of the <u>TIU/ASU Implementation Guide</u>

3. Associate the reminder dialog with the note title in CPRS

To do this, go to Template Editor, then Document Titles, select the appropriate folder (if applicable), and choose New Template (top right-hand corner).

A. Type in the following information: Name: TELESTROKE RN TRIAGE ACUTE STROKE Template Type: Reminder Dialog Reminder Dialog: VA-TELESTROKE RN TRIAGE-ACUTE STROKE

Next, type in the Associated Title, which in this case is: **TELESTROKE RN TRIAGE ACUTE STROKE**

and click APPLY.

dit Artise Teals				New Template
ared Templates		Personal Templates	Shared Template	Properties
🗸 🖪 Document Titles	^	> - 🗾 My Templates	Name: TELES	TROKE RN TRIAGE ACUTE STROKE
TELESTROKE RN TRIAGE ACUTE STROKE	-		Template Type:	😭 Reminder Dialog 🗸 🗸
PREC NEPEC INITIAL			Reminder Dialog:	Va-Telestroke Rn Triage-Acute Stroke
MOVEL COMPREHENSIVE LIFESTYLE INTE	RVENTION	Capy	Active	
VA VIDEO CONNECT CAPABILITY ASSESSMENT VALES NSG COVID-19 VACCINE ADMINISTRATION VALES NSG COVID-19 VACCINE ADMINISTRATION VALES NURSING PREQUENT DOCUMENTATION VALES AUDTE INFORMATION TOCUMENTATION VALES AUDTE INFORMATION NSG SHIFT ASSESSMENT VALES SKITTE INFORMATION ADMINISTRATION CODEN VALES AUDTE INFORMATION ADMINISTRATION CODEN VALES AUDTE INFORMATION ADMINISTRATION CODEN		•	Egdude from Group Boilerplates	Diacity Propriet Diacity Draw Only Show First Line Indext Dialog Items One Item Only Hide Dialog Items
Hide Inactive	👚 🖶 Delete 🗙	Hide Inactive	👚 🖶 Delete 🗙	
ssociated Title: TELESTROKE RN TRIAGE ACUTE ST	ROKE			6

4. Create a new template field titled VA-PROVIDER TYPE

- Log into CPRS > Select a 'test' patient > click on the NOTES tab > click on OPTIONS, then EDIT TEMPLATE FIELDS.
- Create a new template field titled **VA-PROVIDER TYPE**. See screenshot below:

NAME:	VA-PROVIDER TYPE
TYPE:	Radio Buttons
ITEMS:	MD and RN
REQUIRED :	Yes

🖅 Template Field Editor	– 🗆 X
Action	Delete Copy New
Template Fields VA-PROVIDER TYPE * Radio Buttons VA-PROVIDER TYPE * Radio Butt	Name: VA-PROVIDER TYPE Type: Radio Buttons Field Len: Text Len: Default: Items: MD RN
	Line: 3 Cot 1 LM Text: Inactive Separate Lines Indent Field: 0 - Required Indent Text: 0 - Notes:
Hide Inactive Fields * Indicates a Required Field	Preview OK Cancel Apply