



**Update \_2\_0\_199**

**Clinical Reminders**

**VA-TELESTROKE RN TRIAGE – ACUTE STROKE  
Install Guide**

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Product Development  
Office of Information Technology  
Department of Veterans Affairs

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## **Introduction**

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The National Tele-Stroke Program (NTSP) Nurse Triage Template is needed so that triage nurses for the NTSP can accurately document each triage encounter as it occurs while on the phone with staff at VA facilities receiving NTSP services. The triage nurse follows the NTSP triage protocol for acute ischemic stroke and the triage template will provide a tool to document important information on patient symptoms and triage decisions outlined in the protocol. The template will also be designed so that data can be abstracted for NTSP quality reports.

For questions, contact Redacted

UPDATE\_2\_0\_199 contains 1 Reminder Exchange entry:

**UPDATE\_2\_0\_199 VA-TELESTROKE RN TRIAGE - ACUTE STROKE**

**The exchange file contains the following components:**

### **TIU TEMPLATE FIELD**

WORD PROCESSING  
TEXT (1-20 CHAR) REQ  
TEXT (1-50 CHAR)R  
DATE & TIME (REQ)

### **HEALTH FACTORS**

VA-REMINDER UPDATES  
VA-UPDATE\_2\_0\_199  
VA-ACUTE STROKE TRIAGE  
VA-ACUTE STROKE TRIAGE-PHONE CONSULT REQ  
VA-ACUTE STROKE TRIAGE LOC-FLOOR  
VA-ACUTE STROKE TRIAGE LOC-ICU  
VA-ACUTE STROKE TRIAGE LOC-ED  
VA-ACUTE STROKE TRIAGE-CRITERIA MET  
VA-ACUTE STROKE TRIAGE-RUE NUMBNESS  
VA-ACUTE STROKE TRIAGE-LUE NUMBNESS  
VA-ACUTE STROKE TRIAGE-RLE NUMBNESS  
VA-ACUTE STROKE TRIAGE-LLE NUMBNESS  
VA-ACUTE STROKE TRIAGE-GAZE DEVIATION  
VA-ACUTE STROKE TRIAGE-LOSS OF VISION  
VA-ACUTE STROKE TRIAGE-NEGLECT  
VA-ACUTE STROKE TRIAGE-LT HEMIPARETIC  
VA-ACUTE STROKE TRIAGE-RT HEMIPARETIC  
VA-ACUTE STROKE TRIAGE-RUE WEAKNESS  
VA-ACUTE STROKE TRIAGE-LUE WEAKNESS  
VA-ACUTE STROKE TRIAGE-RLE WEAKNESS  
VA-ACUTE STROKE TRIAGE-LLE WEAKNESS  
VA-ACUTE STROKE TRIAGE-APHASIA  
VA-ACUTE STROKE TRIAGE LKW WAKE UP STRK

VA-ACUTE STROKE TRIAGE LKW > 23 HRS  
VA-ACUTE STROKE TRIAGE LKW W/IN 23 HRS  
VA-ACUTE STROKE TRIAGE-SLURRED SPEACH  
VA-ACUTE STROKE TRIAGE-DIFF FNDNG WORDS  
VA-ACUTE STROKE TRIAGE-DIFF COMP WORDS  
VA-ACUTE STROKE TRIAGE-FACIAL NUMBNESS  
VA-ACUTE STROKE TRIAGE-FACIAL DROOP  
VA-ACUTE STROKE TRIAGE-DOUBLE VISION  
VA-ACUTE STROKE TRIAGE-BLURRED VISION  
VA-ACUTE STROKE TRIAGE-WALKING DFCLTY  
VA-ACUTE STROKE TRIAGE-INCOORDINATION  
VA-ACUTE STROKE TRIAGE LKW > 8HR  
VA-ACUTE STROKE TRIAGE LKW W/IN 8HR

**REMINDER SPONSOR**

OFFICE OF TELEHEALTH SERVICES STORE AND FORWARD TELEHEALTH

**REMINDER TERM**

VA-REMINDER UPDATE\_2\_0\_199

**REMINDER DIALOG**

VA-TELESTROKE RN TRIAGE-ACUTE STROKE

## **Install Details**

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This update is being distributed as a web host file. The address for the host file is:

**[https://Redacted /UPDATE\\_2\\_0\\_199.PRD](https://Redacted /UPDATE_2_0_199.PRD)**

The file will be installed using Reminder Exchange, programmer access is not required.

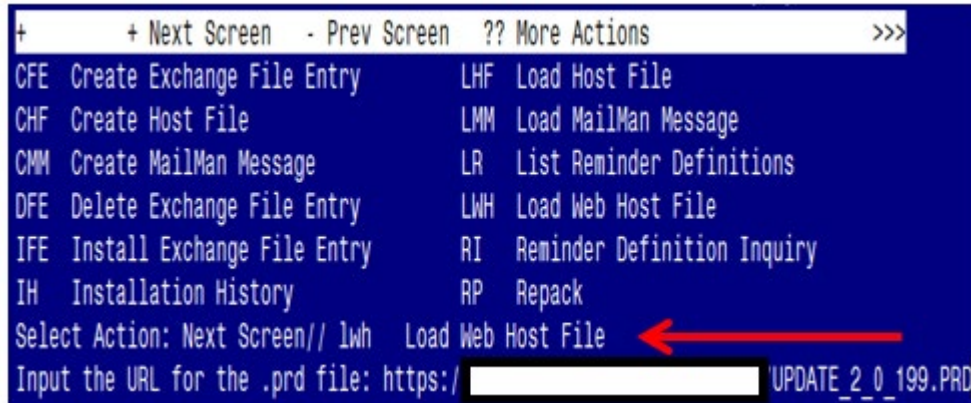
Installation:

=====

This update can be loaded with users on the system. Installation will take less than **15** minutes.

# Install Example

To Load the Web Host File. Navigate to Reminder exchange in Vista



At the **Select Action:** prompt, enter **LWH** for Load Web Host File

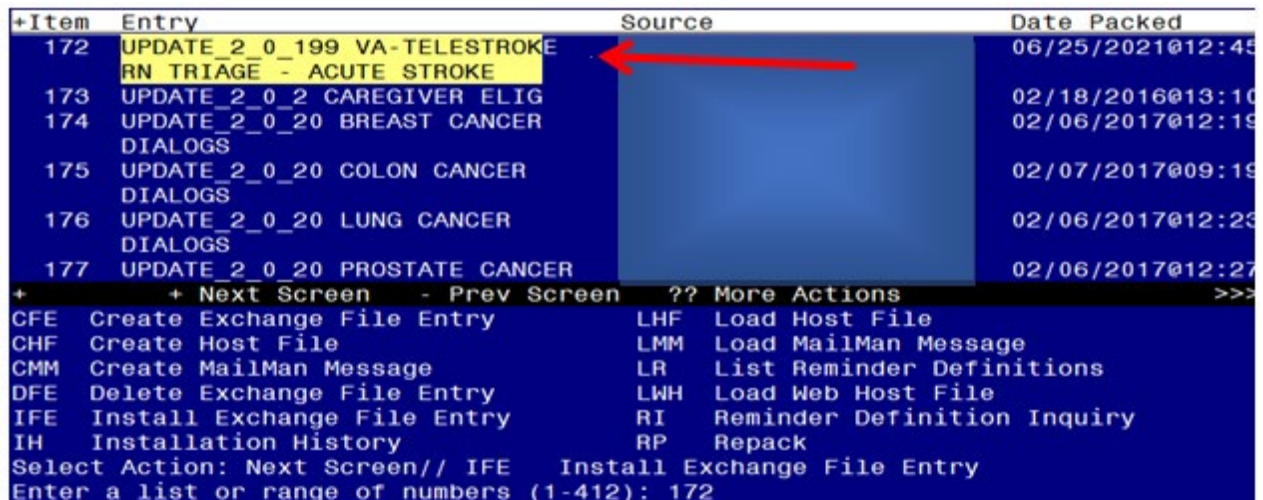
At the **Input the url for the .prd file:** prompt, type the following web address:

[https://Redacted/docs/UPDATE\\_2\\_0\\_199.PRD](https://Redacted/docs/UPDATE_2_0_199.PRD)

You should see a message at the top of your screen that the file successfully loaded.

[https://\[REDACTED\]UPDATE\\_2\\_0\\_199.PRD](https://[REDACTED]UPDATE_2_0_199.PRD) successfully loaded.

Search and locate an entry titled **UPDATE\_2\_0\_199 VA-TELESTROKE RN TRIAGE – ACUTE STROKE** in reminder exchange.



At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry

Enter the number that corresponds with your entry **UPDATE\_2\_0\_199 VA-TELESTROKE RN TRIAGE – ACUTE STROKE** (in this example it is entry 172. It will vary by site). The date of the exchange file should be 06/25/2021.

```

Component                                     Category   Exists
Source:
Date Packed: 06/25/2021@12:45:29
Package Version: 2.0P42

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-TELESTROKE RN TRIAGE-ACUTE STROKE

REMINDER TERM
  VA-REMINDER UPDATE_2_0_199

Keywords:

Components:

+      Enter ?? for more actions                >>>
IA  Install all Components                      IS  Install Selected Component
Select Action: Next Screen// IA

```

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.

Select Action: Next Screen// **IA Install all Components**

You will see several prompts, for all new entries you will choose **I to Install**

For components that already exists but the packed component is different, choose **S to Skip**.

**You will be prompted to install the reminder dialog component (VA-TELESTROKE RN TRIAGE-ACUTE STROKE).** You will choose to install all even though some components may have an X to indicate that they exist.

```

Packed reminder dialog: VA-TELESTROKE RN TRIAGE-ACUTE STROKE [NATIONAL DIALOG]

```

Item	Seq.	Dialog Findings	Type	Exists
1		VA-TELESTROKE RN TRIAGE-ACUTE STROKE	dialog	
2	10	VA-GP ACUTE STROKE NURSE TRIAGE Finding: *NONE*	group	
3	10.1	VA-TELESTROKE RN TRIAGE-ACUTE STROKE VERSION Finding: *NONE*	element	
4	10.5	VA-GP ACUTE STROKE NURSE TRIAGE-ID INFO Finding: *NONE*	group	
5	10.5.5	VA-TXT ACUTE STROKE TRIAGE INFO-FAC INFO Finding: *NONE*	element	
6	10.5.10	VA-GP ACUTE STROKE NURSE TRIAGE-LOCATION Finding: *NONE*	group	
7	10.5.10.5	VA-HF ACUTE STROKE TRIAGE LOCATION-ED Finding: VA-ACUTE STROKE TRIAGE LOC-ED (HEALTH FACTOR)	element	X
8	10.5.10.10	VA-HF ACUTE STROKE TRIAGE LOCATION-ICU	element	

```

+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details    DT  Dialog Text    IS  Install Selected
DF  Dialog Findings  DU  Dialog Usage   QU  Quit
DS  Dialog Summary   IA  Install All
Select Action: Next Screen// IA

```

At the **Select Action** prompt, type **IA** to install the dialog:

**VA-TELESTROKE RN TRIAGE-ACUTE STROKE**

Select Action: Next Screen// **IA Install All**

Install reminder dialog and all components with no further changes: Y// **Yes**

```

Packed reminder dialog: VA-TELESTROKE RN TRIAGE-ACUTE STROKE [NATIONAL DIALOG]
VA-TELESTROKE RN TRIAGE-ACUTE STROKE (reminder dialog) installed from exchange f
Item  Seq. Dialog Findings                               Type  Exists
-----
 1    VA-TELESTROKE RN TRIAGE-ACUTE STROKE              dialog  X
 2    10 VA-GP ACUTE STROKE NURSE TRIAGE                 group  X
      Finding: *NONE*
 3    10.1 VA-TELESTROKE RN TRIAGE-ACUTE STROKE VERSION  element  X
      Finding: *NONE*
 4    10.5 VA-GP ACUTE STROKE NURSE TRIAGE-ID INFO       group  X
      Finding: *NONE*
 5    10.5.5 VA-TXT ACUTE STROKE TRIAGE INFO-FAC INFO    element  X
      Finding: *NONE*
 6    10.5.10 VA-GP ACUTE STROKE NURSE TRIAGE-LOCATION    group  X
      Finding: *NONE*
 7    10.5.10.5 VA-HF ACUTE STROKE TRIAGE LOCATION-ED    element  X
      Finding: VA-ACUTE STROKE TRIAGE LOC-ED (HEALTH FACTOR)
 8    10.5.10.10 VA-HF ACUTE STROKE TRIAGE LOCATION-ICU  element  X
+    + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text          IS  Install Selected
DF  Dialog Findings    DU  Dialog Usage        QU  Quit
DS  Dialog Summary     IA  Install All
Select Action: Next Screen// Q

```

After completing this dialog install, you will type **Q**.

```

Component                                     Category  Exists
-----
Source:
Date Packed: 06/25/2021@12:45:29
Package Version: 2.0P42

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-TELESTROKE RN TRIAGE-ACUTE STROKE

REMINDER TERM
  VA-REMINDER UPDATE_2_0_199

Keywords:

Components:
+    + Next Screen  - Prev Screen  ?? More Actions  >>>
IA  Install all Components          IS  Install Selected Component
Select Action: Next Screen// Q

```

You will then be returned to this screen. At the **Select Action** prompt, type **Q**.

Install complete.

# Post Installation

---

## 1. Make the Dialog able to be attached to a Personal/Shared template or to a progress note title.

From the Reminders Manager Menu:

Select Reminder Managers Menu Option: **CP CPRS Reminder Configuration**

CA Add/Edit Reminder Categories  
CL CPRS Lookup Categories  
CS CPRS Cover Sheet Reminder List  
MH Mental Health Dialogs Active  
PN Progress Note Headers  
RA Reminder GUI Resolution Active

**TIU TIU Template Reminder Dialog Parameter**

DL Default Outside Location  
PT Position Reminder Text at Cursor

Select CPRS Reminder Configuration Option: **TIU TIU Template Reminder Dialog Parameter**

Reminder Dialogs allowed as Templates may be set for the following:

1 User USR [choose from NEW PERSON]  
3 Service SRV [choose from SERVICE/SECTION]  
4 Division DIV [choose from INSTITUTION]  
5 System SYS [NATREM.FO-SLC.MED.VA.GOV]

Enter selection: **5** Choose the appropriate number for your site. Your site may do this by System or other levels. The example below uses SYSTEM level

Setting Reminder Dialogs allowed as Templates for System:

Select Display Sequence: **?**

148 VA-VETERANS CHOICE NOTE  
149 VA-TBI SCREENING

*When you type a question mark above, you will see the list of #'s (with dialogs) that are already taken. Choose a number **NOT** on this list. For this example, looking above I see the number 150 is not present, so I will use 150.*

Select Display Sequence: **150**

Are you adding 150 as a new Display Sequence? Yes// **Y YES**

Display Sequence: 150// **<Enter>** 150

Clinical Reminder Dialog: **VA-TELESTROKE RN TRIAGE-ACUTE STROKE**

then **<enter>** reminder dialog NATIONAL

OK? Yes// **<Enter>** (Yes)

## 2. Setup of specific Note title

The new note title that need to be created is:

**TELESTROKE RN TRIAGE ACUTE STROKE**

VHA Enterprise Standard Title: TELEHEALTH NOTE

Note: Comprehensive information on Creating Document Definitions can be found beginning on page 47 of the [TIU/ASU Implementation Guide](#)



### 3. Associate the reminder dialog with the note title in CPRS

To do this, go to Template Editor, then Document Titles, select the appropriate folder (if applicable), and choose New Template (top right-hand corner).

A. Type in the following information:

Name: **TELESTROKE RN TRIAGE ACUTE STROKE**

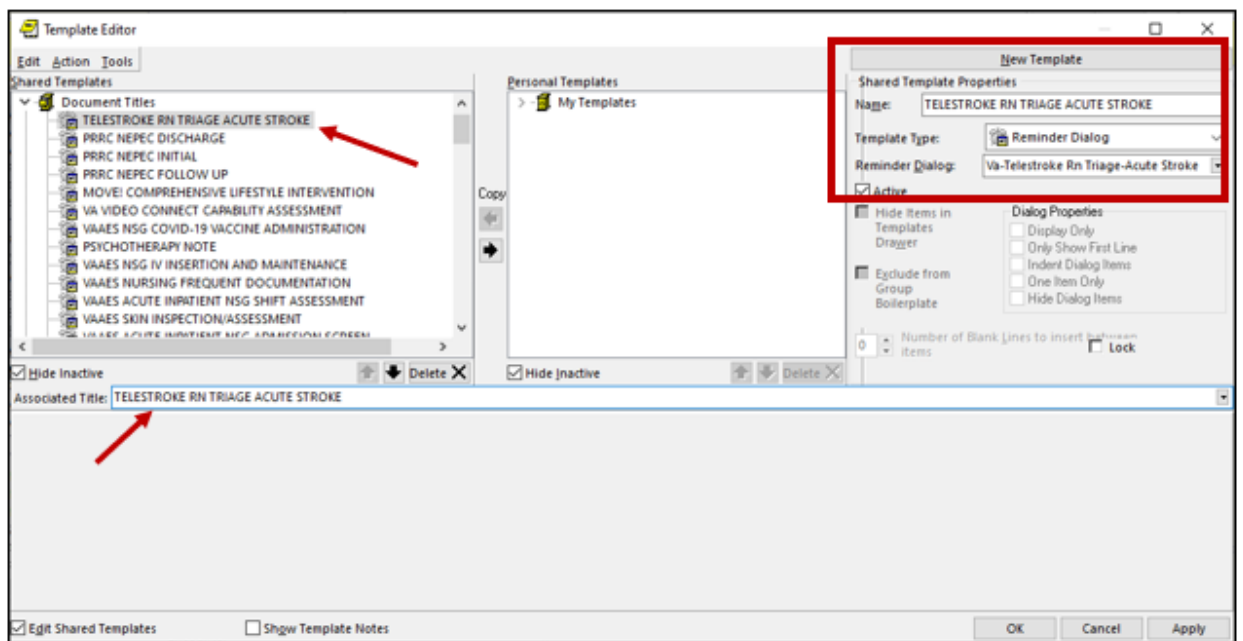
Template Type: Reminder Dialog

Reminder Dialog: **VA-TELESTROKE RN TRIAGE-ACUTE STROKE**

Next, type in the Associated Title, which in this case is:

**TELESTROKE RN TRIAGE ACUTE STROKE**

and click APPLY.



### 4. Create a new template field titled **VA-PROVIDER TYPE**

- Log into CPRS > Select a 'test' patient > click on the NOTES tab > click on OPTIONS, then EDIT TEMPLATE FIELDS.
- Create a new template field titled **VA-PROVIDER TYPE**. See screenshot below:

NAME: VA-PROVIDER TYPE  
TYPE: Radio Buttons  
ITEMS: MD and RN  
REQUIRED: Yes

