Update_2_0_209

Clinical Reminders

VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP
Install Guide

August 2021

Product Development
Office of Information Technology
Department of Veterans Affairs

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Introduction

DESCRIPTION:

The Office of Mental Health and Suicide Prevention is making updates to this existing template based on user feedback and to improve data capture. Additional fields have been added to reflect clinical circumstances the field wants to be able to document. They have added health factors to support the development of metrics for various suicide prevention initiatives.

UPDATE_2_0_209 contains 1 Reminder Exchange entry:
UPDATE_2_0_209 VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP UPDATE

The exchange file contains the following components:

TIU TEMPLATE FIELD
TEXT (1-50 CHAR)R
VA-OSP ENTER NOTE
TEXT (1-30 CHAR) REQ
VA-WORDR
VA-WORD
OTHER NON-VA
OTHER TEXT
VA SP 3 LINES
VA-OSP RISK TABLE

HEALTH FACTORS
VA-REMINDER UPDATES [C]
VA-UPDATE_2_0_209
VA-SUICIDE RISK MANAGEMENT [C]
VA-SRM FU COVID19
VA-SRM FU OTHER REASON
VA-SRM FU VCL
VA-SRM FU HRF
VA-SRM FU PDE
VA-SRM FU SPED
VA-SRM UNABLE ATTEMPT OTHER
VA-SRM FU UNABLE RCS LETTER
VA-SRM LETTER SENT
VA-SRM FU AD REC
VA-SRM INELIG BY CHART REV
VA-SRM INELIG BY CONSULT
VA-SRM INELIGIBLE FOR CARE
VA-SRM FU CHART LETTER SENT
VA-SRM FU SP CONTINUED

VA-SRM FU VET DECLINED
VA-SRM FU DISCONTINUED OTHER
VA-SRM FU DISCONTINUED ENGAGED
VA-SRM FU DISCONTINUED
VA-SRM FU ENGAGED RES INPT
VA-SRM FU ENGAGED OUTPT
VA-SRM FU VA COMM PROV
VA-SRM FU NONVA COMM PROVIDER
VA-SRM FU VET CENTER
VA-SRM FU VA CARE
VA-SRM FU TX ENGAGEMENT
VA-SRM FU CHART REVIEW
VA-SRM FU UNABLE WELL CHECK
VA-SRM FU YES WELL CHECK
VA-SRM FU NO WELL CHECK
VA-SRM FU NO LETTER
VA-SRM FU LETTER
VA-SRM FU NO VM
VA-SRM FU VM
VA-SRM FU MISSED CALL FIRST
VA-SRM FU UNABLE CONTACT
VA-SRM FU TELEPHONE
VA-SRM FU F2F
VA-SRM FU CVT NON-VVC
VA-SRM FU CVT VVC
VA-SRM FU CVT NON-VA CONSENT NO
VA-SRM FU CVT NON-VA CONSENT YES
VA-SRM FU CVT NON-VA OR HOME-BASED
VA-SRM FU CVT VA CLINIC-BASED
VA-SRM FU CVT
VA-SRM FU SUICIDE RISK MITIGATION
VA-SRM FU LOW CHRONIC RISK
VA-SRM FU INTERMEDIATE CHRONIC RISK
VA-SRM FU HIGH CHRONIC RISK
VA-SRM FU LOW ACUTE RISK
VA-SRM FU INTERMEDIATE ACUTE RISK
VA-SRM FU HIGH ACUTE RISK
VA-SRM FU ADDL DETAILS
VA-SRM FU MH TX DISCUSSED
VA-SRM FU SUPPORT SYS
VA-SRM FU SP YES BARRIERS
VA-SRM FU NO BARRIERS
VA-SRM FU PROVIDE ROI
VA-SRM FU SP DECLINED
VA-SRM FU SP NOT CHANGED
VA-SRM FU SP CHANGED

VA-SRM FU SP REVIEW
VA-SRM FU SP NEW
VA-SRM FU RISK FACTORS
VA-SRM FU PROTECTIVE FACTORS
VA-SRM FU WARNING SIGNS
VA-SRM FU BEHAVIOR
VA-SRM FU IDEATION
VA-SRM FU RISK ASSESSMENT
VA-SRM FU CONTACT MADE

REMINDER SPONSOR
OFFICE OF MH AND SUICIDE PREVENTION
MENTAL HEALTH SERVICES

REMINDER TERM
VA-REMINDER UPDATE_2_0_209

REMINDER DIALOG
VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP

Install Details

Installation:
=============
This update can be loaded with users on the system. Installation will take less than 5 minutes. This update is being distributed as a web host file. The address for the host file is:

        https://REDACTED /UPDATE_2_0_209.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

Install Example

To Load the Web Host File. Navigate to Reminder exchange in VistA

```
+          + Next Screen  - Prev Screen   ?? More Actions                     >>>
CFE   Create Exchange File Entry      LHF   Load Host File
CHF   Create Host File                LMM   Load MailMan Message
CMM   Create MailMan Message          LR    List Reminder Definitions
DFE   Delete Exchange File Entry      LWH   Load Web Host File
IFE   Install Exchange File Entry     RI    Reminder Definition Inquiry
IH    Installation History            RP    Repack
Select Action: Next Screen// LWH   Load Web Host File
Input the URL for the .prd file: https://_____/UPDATE_2_0_209.PRD
```

At the **Select Action:** prompt, enter **LWH** for Load Web Host File
At the **Input the url for the .prd file:** prompt, type the following web address:
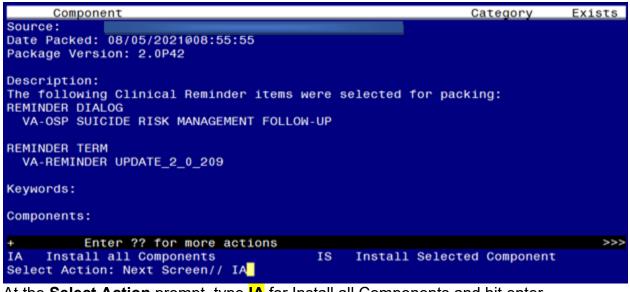
https://REDACTEDhttps /UPDATE_2_0_209.PRD

You should see a message at the top of your screen that the file loaded successfully

Search and locate an entry titled **UPDATE_2_0_209 VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP UPDATE** in reminder exchange.

```
+Item    Entry                          Source              Date Packed
  189    UPDATE_2_0_209 VA-OSP SUICIDE                      08/05/2021@08:55
         RISK MANAGEMENT FOLLOW-UP
         UPDATE
  190    UPDATE_2_0_21 VA-BATTLEFIELD                       04/18/2017@05:39
         ACUPUNCTURE
  191    UPDATE_2_0_212 VAAES SHIFT                         07/14/2021@13:15
         ASSESSMENT BUNDLE
  192    UPDATE_2_0_212 VAAES SHIFT                         07/23/2021@05:27
         ASSESSMENT BUNDLE
  193    UPDATE_2_0_215 VA-WHS                              05/21/2021@06:52
+            + Next Screen   - Prev Screen    ?? More Actions            >>>
CFE   Create Exchange File Entry       LHF   Load Host File
CHF   Create Host File                 LMM   Load MailMan Message
CMM   Create MailMan Message           LR    List Reminder Definitions
DFE   Delete Exchange File Entry       LWH   Load Web Host File
IFE   Install Exchange File Entry      RI    Reminder Definition Inquiry
IH    Installation History             RP    Repack
Select Action: Next Screen// IFE    Install Exchange File Entry
Enter a list or range of numbers (1-424): 189
```

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry
Enter the number that corresponds with your entry **UPDATE_2_0_209 VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP UPDATE** *(in this example it is entry 189 it will vary by site).* The date of the exchange file should be 08/05/2021.

```
      Component                                      Category    Exists
Source:
Date Packed: 08/05/2021@08:55:55
Package Version: 2.0P42

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP

REMINDER TERM
  VA-REMINDER UPDATE_2_0_209

Keywords:

Components:

+            Enter ?? for more actions                                  >>>
IA   Install all Components           IS    Install Selected Component
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.
Select Action: Next Screen// IA   Install all Components
You will see several prompts, for all new entries you will choose **I to Install**

*For components that already exists but the packed component is different, you will choose **O to Overwrite**.*

You will be prompted to install the reminder dialog component – You will choose to install all even though some components may have an X to indicate that they exist.

```
Dialog Components          Jun 03, 2021@13:41:29          Page:    1 of   42
Packed reminder dialog: VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP [NATIONAL DIALO

 Item  Seq. Dialog Findings                                Type     Exists
   1      VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP          dialog     X

   2    5 VA-SRM VERSION NUMBER                             element    X
          Finding: *NONE*

   3    10 VA-SRM GUIDANCE                                  element    X
          Finding: *NONE*

   4    15 VA-GP SRM VET CONTACTED-RECEIVING FOLLOW-UP       group     X
          Finding: *NONE*
   5    15.5 VA-SRM CONTACT AFTER ED OR UC VISIT            element    X
          Finding: VA-SRM FU SPED (HEALTH FACTOR)                      X
   6    15.10 VA-SRM CONTACT AFTER DISCHARGE FROM INPATIENT element    X
        PSYCH
          Finding: VA-SRM FU PDE (HEALTH FACTOR)                       X
+         + Next Screen   - Prev Screen   ?? More Actions
DD    Dialog Details      DT   Dialog Text        IS   Install Selected
DF    Dialog Findings     DU   Dialog Usage       QU   Quit
DS    Dialog Summary      IA   Install All
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP**
Select Action: Next Screen// IA   Install All
Install reminder dialog and all components with no further changes: Y// Yes

```
Packed reminder dialog: VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP [NATIONAL DIALO
VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP (reminder dialog) installed from exchan
 Item  Seq. Dialog Findings                                Type     Exists
   1      VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP          dialog     X

   2    5 VA-SRM VERSION NUMBER                             element    X
          Finding: *NONE*

   3    10 VA-SRM GUIDANCE                                  element    X
          Finding: *NONE*

   4    15 VA-GP SRM VET CONTACTED-RECEIVING FOLLOW-UP       group     X
          Finding: *NONE*
   5    15.5 VA-SRM CONTACT AFTER ED OR UC VISIT            element    X
          Finding: VA-SRM FU SPED (HEALTH FACTOR)                      X
   6    15.10 VA-SRM CONTACT AFTER DISCHARGE FROM INPATIENT element    X
        PSYCH
          Finding: VA-SRM FU PDE (HEALTH FACTOR)                       X
+         + Next Screen   - Prev Screen   ?? More Actions
DD    Dialog Details      DT   Dialog Text        IS   Install Selected
DF    Dialog Findings     DU   Dialog Usage       QU   Quit
DS    Dialog Summary      IA   Install All
Select Action: Next Screen// Q
```

After completing this dialog install, you will type Q.

```
      Component                                              Category      Exists
Source:
Date Packed: 08/05/2021@08:55:55
Package Version: 2.0P42

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP

REMINDER TERM
  VA-REMINDER UPDATE_2_0_209

Keywords:

Components:

+           + Next Screen    - Prev Screen    ?? More Actions                  >>>
IA   Install all Components            IS    Install Selected Component
Select Action: Next Screen// Q
```

You will then be returned to this screen. At the **<u>Select Action</u>** prompt, type **<u>Q.</u>**

Install complete.

Post Installation

1. **You should already have a note titled SUICIDE RISK MANAGEMENT FOLLOW-UP attached to the reminder dialog VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP. Open/review and confirm the version is 2.3.**

2. **Insert local data objects.**
   Using reminder dialog manager, change view to element view, locate and update the following elements to add your local data objects:
   a. VAL-TH VVC TELEPHONE TRIAGE CONTACT PHONE OBJECT – replace the dialog text *PHONE OBJECT HERE* with your local object for patient phone number
   b. VAL-TH VVC TELEPHONE TRIAGE PATIENT LOCATION HOME– replace the dialog text *PATIENT ADDRESS OBJECT HERE* with your local object for patient address.