Update _2_0_237

Clinical Reminders

VA-COVID-19 TELEPHONE FOLLOW-UP UPDATE

Install Guide

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Product Development
Office of Information Technology
Department of Veterans Affairs

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Introduction

This update contains several updates to the VA-COVID-19 TELEPHONE FOLLOW-UP Reminder Dialog.

Description:
1. For patients that are being followed up on or being notified of positive results, if patients have mild to moderate illness, there is an additional option in the care disposition section to document if the patient is a candidate for monoclonal antibodies
2. For asymptomatic patients being notified of positive results, there is a message about monoclonal antibody treatment if they become symptomatic.
3. In the plan section, there was an additional item added for referral to Infection Control and also an addition added regarding vaccination
4. Additional spacing between sections was added to the dialog and also the progress note.

UPDATE_2_0_237 contains 1 Reminder Exchange entry:
UPDATE_2_0_237 VA-COVID-19 TELEPHONE FOLLOW-UP UPDATE

The exchange file contains the following components:

REMINDER GENERAL FINDINGS
VA-NALOXONE RX OTHER

TIU TEMPLATE FIELD
VA-TIME SPENT
DATE
WORD PROC 70X5
VA-CDC DISPOSITION
VA-WORD
ADDITIONAL INFO (DISP ONLY)
HYPERLINK COVID-19 PREVENT SPREAD
HYPERLINK COVID-19 HOW TO PROTECT SELF

HEALTH FACTORS
VA-REMINDER UPDATES [C]
VA-UPDATE_2_0_237
VA-COVID-19 [C]
VA-HOME MONITORING BLOOD PRESSURE
VA-HOME MONITORING PULSE OX
VA-HOME MONITORING TEMP
VA-COVID-19 FOLLOW UP PC
VA-COVID-19 PLAN OTHER FOLLOW UP
VA-COVID-19 PLAN SECURE MESSAGE
VA-COVID-19 PLAN ANNIE AP FOLLOW UP

VA-COVID-19 PLAN CONTINUE CALLS
VA-COVID-19 PLAN PROVIDE PREVENTION INFO
VA-COVID-19 PLAN CONTACT VA NURSE LINE
VA-COVID-19 ASYMPTOMATIC RELEASE ISOLAT
VA-COVID-19 ASYMPTOMATIC
VA-COVID-19 PATIENT WORSENING
VA-COVID-19 STABLE RELEASE ISOLATION
VA-COVID-19 PATIENT STABLE
VA-COVID-19 IMPROVE RELEASE ISOLATION
VA-COVID-19 PATIENT IMPROVING
VA-COVID-19 UNABLE TO CARE FOR SELF HOME
VA-COVID-19 CAN CARE FOR SELF AT HOME
VA-COVID-19 NO SYMPTOMS
VA-SYMPTOM VOMITING
VA-SYMPTOM SORE THROAT
VA-SYMPTOM SHORTNESS OF BREATH
VA-SYMPTOM RUNNY NOSE
VA-SYMPTOM NAUSEA
VA-SYMPTOM MUSCLE PAIN
VA-SYMPTOM LOSS OF TASTE OR SMELL
VA-SYMPTOM HEADACHE
VA-SYMPTOM FEVER
VA-SYMPTOM FATIGUE
VA-SYMPTOM DIARRHEA
VA-SYMPTOM COUGH
VA-SYMPTOM CHILLS
VA-TRAVEL SCREEN [C]
VA-EXPOSURE TO COVID NO
VA-EXPOSURE TO COVID YES
VA-EXPOSURE TO FEVER/RESP ILL 14D
VA-COVID-19 DC TEST POSITIVE
VA-COVID-19 DC TEST NEGATIVE
VA-COVID-19 OUTSIDE PCR SPEC COLLECTED
VA-COVID-19 NON PCR AG LAB OUTSIDE NEG
VA-COVID-19 UNK OUTSIDE LAB TEST NEG
VA-COVID-19 PCR LAB OUTSIDE NEGATIVE
VA-COVID-19 NON PCR AG LAB OUTSIDE POS
VA-COVID-19 UNK OUTSIDE LAB TEST POS
VA-COVID-19 PCR LAB OUTSIDE POSITIVE
VA-COVID-19 UNABLE TO LEAVE MESSAGE
VA-COVID-19 UNABLE TO REACH PATIENT

REMINDER TERM
VA-REMINDER UPDATE_2_0_237

HEALTH SUMMARY TYPE
      COVID19 LAB RESULTS

HEALTH SUMMARY OBJECTS
      COVID19 LAB RESULTS (TIU)

TIU DOCUMENT DEFINITION
      COVID19 LAB RESULTS

REMINDER DIALOG
      VA-COVID-19 TELEPHONE FOLLOW-UP

Pre-Install

Sites had the ability to make local changes of this reminder dialog, they also had the option of disabling some of the components used in the plan section. Using the Vista menu Reminder Dialog Manager, Reminder Dialog, change your view to GROUP and choose inquire/print for the following reminder dialog groups:

      VAL-COVID 19 RESULTS NEGATIVE LOCAL INFORMATION
      VAL-GP COVID-19 FOLLOW UP CALL
      VAL-GP COVID-19 FOLLOW-UP PLAN EDUCATION

The reminder dialog element **VAL-COVID-19 FOLLOW-UP PLAN ED NURSE HOTLINE** contains the VA nurse phone line information, this is a local element and you may have edited the dialog text to add a specific phone number. Using the Vista menu Reminder Dialog Manager, Reminder Dialog, change your view to ELEMENT and choose inquire/print for this element.

There is a reminder dialog element in the plan that indicated that the ANNIE service will be used, if your site does not offer this service, you may have edited this element **VAL-COVID-19 FOLLOW-UP PLAN ANNIE** and set to DISABLE AND DO NOT SEND MESSAGE. Using the Vista menu Reminder Dialog Manager, Reminder Dialog, change your view to ELEMENT and choose inquire/print for this element.

Save this info for the post install, it will make comparing and adding information back post - install easier if your site has made local edits. Not all sites will have made local edits to these dialog groups and elements.

Install Details

This update is being distributed as a web host file. The address for the host file is:
https://Redacted/UPDATE_2_0_237.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

Installation:
=============
This update can be loaded with users on the system. Installation will take less than 2 minutes.

Install Example

To Load the exchange file, use LWH. The URL is
https://Redacted/UPDATE_2_0_237.PRD

```
+           + Next Screen   - Prev Screen    ?? More Actions
CFE   Create Exchange File Entry                            LHF   Load Host File
CHF   Create Host File                                      LMM   Load MailMan Mess
CMM   Create MailMan Message                                LR    List Reminder De
DFE   Delete Exchange File Entry                            LWH   Load Web Host Fil
IFE   Install Exchange File Entry                           RI    Reminder Definit
IH    Installation History                                  RP    Repack
Select Action: Next Screen// LWH    Load Web Host File
Input the URL for the .prd file: https://[          ]/UPDATE_2_0_237.PRD
```

If you use LWH and it works, you will see something like this message. Make sure the file was loaded successfully.

```
https://[          ]/UPDATE_2_0_237.PRD successfully loaded.
```

Search and locate an entry titled UPDATE_2_0_237 VA-COVID-19 TELEPHONE FOLLOW-UP UPDATE in reminder exchange.

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry
Enter the number that corresponds with your entry titled UPDATE_2_0_237 VA-COVID-19 TELEPHONE FOLLOW-UP UPDATE *(in this example it is entry 217, it will vary by site)* that is dated 10/26/2021.

```
+Item  Entry                              Source           Date Packed
 217   UPDATE_2_0_237 VA-COVID-19                          10/26/2021@04:22:53
       TELEPHONE FOLLOW-UP UPDATE    ←
 218   UPDATE_2_0_24 MISC UPDATE 3                         04/18/2017@14:58:18
 219   UPDATE_2_0_27 VA-CHOICE                             06/14/2017@11:33:45
       DIALOGS
 220   UPDATE_2_0_28                                       06/26/2017@05:56:48
       VA-MENINGOCOCCAL IMMUNIZATIONS
 221   UPDATE_2_0_29 VA-HOMELESSNESS                       07/18/2017@07:56:01
       FOOD INSECURITY
 222   UPDATE_2_0_30 VA-IRAQ &                             05/18/2017@13:25:19
+          + Next Screen   - Prev Screen    ?? More Actions
CFE  Create Exchange File Entry                        LHF  Load Host Fil
CHF  Create Host File                                  LMM  Load MailMan
CMM  Create MailMan Message                            LR   List Reminder
DFE  Delete Exchange File Entry                        LWH  Load Web Host
IFE  Install Exchange File Entry                       RI   Reminder Defi
IH   Installation History                              RP   Repack
Select Action: Next Screen// IFE   Install Exchange File Entry
Enter a list or range of numbers (1-441): 217
```

```
       Component                            Category      Exists
Source:
Date Packed: 10/26/2021@04:22:53
Package Version: 2.0P42

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-COVID-19 TELEPHONE FOLLOW-UP

REMINDER TERM
  VA-REMINDER UPDATE_2_0_237

Keywords:

Components:

+          Enter ?? for more actions
IA   Install all Components                            IS   Install S
Select Action: Next Screen// IA    ←
```

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.
For all new entries in any category you will choose I to Install
Skip any items in any category you are prompted to overwrite

You will then be prompted to install the dialog component. You will choose IA to install all even though some items will already have an X to indicate they exist.

```
Packed reminder dialog: VA-COVID-19 TELEPHONE FOLLOW-UP [NATIONAL DIALOG]

 Item  Seq. Dialog Findings                                    Type      Exists
   1       VA-COVID-19 TELEPHONE FOLLOW-UP                      dialog       X

   2     5 VA-COVID-19 FOLLOW-UP CALL VERSION                  element       X
           Finding: *NONE*

   3     8 VA-GP COVID-19 FOLLOW-UP CONTACT                     group        X
           Finding: *NONE*
   4     8.5 VA-GP COVID-19 FOLLOW-UP CALL                      group        X
           Finding: *NONE*
   5     8.5.5 VA-GP COVID-19 SYMPTOMS FOLLOW UP                group        X
           Finding: *NONE*
   6     8.5.5.10 VA-GP COVID UPDATED SCREENING QUESTIONS       group        X
           Finding: *NONE*
   7     8.5.5.10.5 VA-COVID SYMPTOM CHILLS                    element       X
           Finding: VA-SYMPTOM CHILLS (HEALTH FACTOR)                        X
+          + Next Screen    - Prev Screen    ?? More Actions
DD   Dialog Details                        DT   Dialog Text
DF   Dialog Findings                       DU   Dialog Usage
DS   Dialog Summary                        IA   Install All
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-COVID-19 TELEPHONE FOLLOW-UP**

```
Packed reminder dialog: VA-COVID-19 TELEPHONE FOLLOW-UP [NATIONAL DIALOG]
VA-COVID-19 TELEPHONE FOLLOW-UP (reminder dialog) installed from exchange file.
 Item  Seq. Dialog Findings                                    Type      Exists
   1       VA-COVID-19 TELEPHONE FOLLOW-UP                      dialog       X

   2     5 VA-COVID-19 FOLLOW-UP CALL VERSION                  element       X
           Finding: *NONE*

   3     8 VA-GP COVID-19 FOLLOW-UP CONTACT                     group        X
           Finding: *NONE*
   4     8.5 VA-GP COVID-19 FOLLOW-UP CALL                      group        X
           Finding: *NONE*
   5     8.5.5 VA-GP COVID-19 SYMPTOMS FOLLOW UP                group        X
           Finding: *NONE*
   6     8.5.5.10 VA-GP COVID UPDATED SCREENING QUESTIONS       group        X
           Finding: *NONE*
   7     8.5.5.10.5 VA-COVID SYMPTOM CHILLS                    element       X
           Finding: VA-SYMPTOM CHILLS (HEALTH FACTOR)                        X
+          + Next Screen    - Prev Screen    ?? More Actions
DD   Dialog Details                        DT   Dialog Text
DF   Dialog Findings                       DU   Dialog Usage
DS   Dialog Summary                        IA   Install All
Select Action: Next Screen// Q
```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q.**

```
     Component                                           Category      Exists
Source:
Date Packed: 10/26/2021@04:22:53
Package Version: 2.0P42

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
   VA-COVID-19 TELEPHONE FOLLOW-UP

REMINDER TERM
   VA-REMINDER UPDATE_2_0_237

Keywords:

Components:

+            + Next Screen    - Prev Screen    ?? More Actions
IA    Install all Components                             IS    Install Selected
Select Action: Next Screen// Q
```

You will then be returned to this screen. At the **Select Action** prompt, type **Q.**

Install complete.

Post Installation

1. **Review the following items and compare to the pre-install inquiry:**

    a. **Re-do any local changes or additions to the local section or plan section.**
        If you made changes to the below items, you will need to re-do any local
        modifications to the following groups, review and compare the following
        reminder dialog groups:

        VAL-COVID 19 RESULTS NEGATIVE LOCAL INFORMATION
        VAL-GP COVID-19 FOLLOW UP CALL
        VAL-GP COVID-19 FOLLOW-UP PLAN EDUCATION *

        > *When you compare this one there are new national options in this group,
        > you will be reviewing and adding back in any additional local items your
        > site had added.

    b. **Re-do any local changes or additions** to the reminder dialog element
        VAL-COVID-19 FOLLOW-UP PLAN ED NURSE HOTLINE.

    c. **If you had this item disabled prior to this install,** you will need to add
        the disable and do not send message to this reminder dialog element
        VAL-COVID-19 FOLLOW-UP PLAN ANNIE