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Update _2_0_238

Clinical Reminders

VA-PROBLEM SOLVING THERAPY SUICIDE PREVENTION

Install Guide

October 2021

Product Development
Office of Information Technology
Department of Veterans Affairs

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Introduction

The SP 2.0 Suicide Prevention Telehealth program will utilize Evidence-based Psychotherapy (EBP) note Templates for Problem Solving Therapy for Suicide Prevention (PST-SP). These note templates were developed by the Veterans Health Administration (VHA) Office of Mental Health and Suicide Prevention (OMHSP) in collaboration with PST-SP subject matter experts and members within the SP 2.0 Clinical Telehealth Workgroup (and based on lessons learned from the creation of other SP 2.0 EBP note templates). These notes were designed to create a documentation system within the Veterans Integrated Service Network (VISN) Clinical Resource Hubs (CRH) for Veterans with a history of suicidal self-directed violence to receive suicide-prevention psychotherapy interventions via telehealth.

Currently, Suicide Prevention Telehealth psychiatrists, psychologists, social workers and licensed counselors in the Clinical Resource Hubs who have been trained in the PST-SP intervention will utilize these EBP note templates. In the future, these EBP note templates may also be used by a broader population of mental health providers who are providing PST-SP outside the CRHs. The purpose of the templates is to use health factors to capture data, specifically accurately collecting and tracking Veteran process and outcome measures.

UPDATE_2_0_238 contains 1 Reminder Exchange entry:
UPDATE_2_0_238 VA-PROBLEM SOLVING THERAPY SUICIDE PREVENTION

The exchange file contains the following components:

REMINDER GENERAL FINDINGS
VIEW PROGRESS NOTE TEXT

TIU TEMPLATE FIELD
WP 2/50 NOT REQ
EB 20/240
DISPLAY TEXT SP OPTIONAL
EB 20/240 REQ
VA-HH:MM
DATE (REQ)

HEALTH FACTORS
VA-REMINDER UPDATES [C]
VA-UPDATE_2_0_238
VA-OSP PST-SP [C]
VA-OSP PST-SP VETERAN CONSENTS TO TREATMENT PLAN
VA-OSP PST-SP DISCONTINUE PST-SP TREATMENT
VA-OSP PST-SP CONTINUE PST-SP TREATMENT

VA-OSP PST-SP SKILLS REVIEW AND FUTURE FORECAST
VA-OSP PST-SP PLANFUL PROBLEM SOLVING
VA-OSP PST-SP OVERCOMING BRAIN OVERLOAD
VA-OSP PST-SP VISUALIZATION HOPE AND MOTIVATION
VA-OSP PST-SP STOP AND SLOW DOWN
VA-OSP PST-SP INTRODUCTION AND RATIONALE
VA-OSP PST-SP PRACTICE ASSIGNMENTS DIFFICULTY
VA-OSP PST-SP PRACTICE ASSIGNMENTS HELPFULNESS
VA-OSP PST-SP PRACTICED PST-SP SKILLS
VA-OSP PST-SP REVIEWED HANDOUTS
VA-OSP PST-SP HOPELESSNESS INTENSITY
VA-OSP PST-SP SUIC ATT PAST WK SELF DIRECTED VIOLENCE PREP
VA-OSP PST-SP SUIC ATT PAST WK YES INJURY INTRPT BY SELF
VA-OSP PST-SP SUIC ATT PAST WK NO INJURY INTRPT BY SELF
VA-OSP PST-SP SUIC ATT PAST WK YES INJURY INTRPT BY OTHER
VA-OSP PST-SP SUIC ATT PAST WK NO INJURY INTRPT BY OTHER
VA-OSP PST-SP SUIC ATT PAST WK YES INJURY
VA-OSP PST-SP SUIC ATT PAST WK NO INJURY
VA-OSP PST-SP SUIC ATT PAST WK DENIED
VA-OSP PST-SP SUICIDAL THOUGHTS INTENSITY
VA-OSP PST-SP SUIC THOT PAST WK SUIC IDEATION INTENT NO
VA-OSP PST-SP SUIC THOT PAST WK SUIC IDEATION INTENT YES
VA-OSP PST-SP SUIC THOT PAST WK SUIC IDEATION SPEC PLAN NO
VA-OSP PST-SP SUIC THOT PAST WK SUIC IDEATION SPEC PLAN YES
VA-OSP PST-SP SUIC THOT PAST WK SUIC IDEATION MTHD NO
VA-OSP PST-SP SUIC THOT PAST WK SUIC IDEATION MTHD YES
VA-OSP PST-SP SUIC THOT PAST WK SUIC IDEATION
VA-OSP PST-SP SUIC THOT PAST WK WISH TO BE DEAD
VA-OSP PST-SP SUIC THOT PAST WK DENIED
VA-OSP PST-SP PART TELEPHONE
VA-OSP PST-SP VTH OTHER
VA-OSP PST-SP FACE TO FACE
VA-OSP PST-SP TELEPHONE CONSENT
VA-OSP PST-SP ENTIRELY TELEPHONE
VA-OSP PST-SP VIDEO ATLAS
VA-OSP PST-SP VTC
VA-OSP PST-SP VTH HOME
VA-OSP PST-SP VISIT
VA-MH EBP TEMPLATE

REMINDER SPONSOR
VHA OFFICE OF MENTAL HEALTH AND SUICIDE PREVENTION
VHA NATIONAL CENTER FOR HEALTH PROMOTION AND
DISEASE PREVENTION (NCP) AND VHA OFFICE OF
WOMEN'S HEALTH

REMINDER TERM
      VA-REMINDER UPDATE_2_0_238

REMINDER DIALOG
      VA-OSP PST-SP

Install Details

This update is being distributed as a web host file. The address for the host file is:
https://Redacted /UPDATE_2_0_238.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

Installation:
=============
This update can be loaded with users on the system. Installation will take less than 5 minutes.

Install Example

To Load the exchange file, use LWH. The URL is
https://Redacted /UPDATE_2_0_238.PRD

```
+             + Next Screen   - Prev Screen   ?? More Actions                >>>
CFE  Create Exchange File Entry          LHF   Load Host File
CHF  Create Host File                    LMM   Load MailMan Message
CMM  Create MailMan Message              LR    List Reminder Definitions
DFE  Delete Exchange File Entry          LWH   Load Web Host File
IFE  Install Exchange File Entry         RI    Reminder Definition Inquiry
IH   Installation History                RP    Repack
Select Action: Next Screen// LWH   Load Web Host File
Input the URL for the .prd file: https://[          ]/UPDATE_2_0_238.PRD
```

If you use LWH and it works, you will see something like this message. Make sure the file was loaded successfully.

```
https://[          ]/UPDATE_2_0_238.PRD successfully loaded.
```

Search and locate an entry titled UPDATE_2_0_238 VA-PROBLEM SOLVING THERAPY SUICIDE PREVENTION in reminder exchange.

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry
Enter the number that corresponds with your entry titled UPDATE_2_0_238 VA-
PROBLEM SOLVING THERAPY SUICIDE PREVENTION *(in this example it is entry 327, it will vary by site)* that is dated 10/12/2021

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.
For all new entries in any category you will choose I to Install
Skip any items you are prompted to overwrite.

You will then be prompted to install the first dialog component. You will choose IA to install all even though some items will already have an X to indicate they exist.

```
Packed reminder dialog: VA-OSP PST-SP [NATIONAL DIALOG]

 Item   Seq. Dialog Findings                                  Type     Exists
    1      VA-OSP PST-SP                                      dialog

    2    10 VA-GP OSP PST-SP NOTE                              group
            Finding: VA-MH EBP TEMPLATE (HEALTH FACTOR)                   X
    3    10.10 VA-OSP PST-SP VERSION                          element
            Finding: *NONE*
    4    10.15 VA-BLANK LINE DIALOG & NOTE                    element     X
            Finding: *NONE*
    5    10.20 VA-OSP PST-SP DESCRIPTION                      element
            Finding: *NONE*
    6    10.30 VA-OSP PST-SP DATE DURATION VISIT              element
            Finding: VA-OSP PST-SP VISIT (HEALTH FACTOR)                  X
    7    PXRM OSP PST-SP SESSION NUMBER                       prompt
    8    10.35 VA-BLANK LINE DIALOG & NOTE                    element     X
            Finding: *NONE*
+            + Next Screen    - Prev Screen    ?? More Actions
DD   Dialog Details        DT   Dialog Text       IS   Install Selected
DF   Dialog Findings       DU   Dialog Usage      QU   Quit
DS   Dialog Summary        IA   Install All
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-OSP PST-SP**

```
Packed reminder dialog: VA-OSP PST-SP [NATIONAL DIALOG]
VA-OSP PST-SP (reminder dialog) installed from exchange file.
 Item   Seq. Dialog Findings                                  Type     Exists
    1      VA-OSP PST-SP                                      dialog     X

    2    10 VA-GP OSP PST-SP NOTE                              group     X
            Finding: VA-MH EBP TEMPLATE (HEALTH FACTOR)                   X
    3    10.10 VA-OSP PST-SP VERSION                          element     X
            Finding: *NONE*
    4    10.15 VA-BLANK LINE DIALOG & NOTE                    element     X
            Finding: *NONE*
    5    10.20 VA-OSP PST-SP DESCRIPTION                      element     X
            Finding: *NONE*
    6    10.30 VA-OSP PST-SP DATE DURATION VISIT              element     X
            Finding: VA-OSP PST-SP VISIT (HEALTH FACTOR)                  X
    7    PXRM OSP PST-SP SESSION NUMBER                       prompt     X
    8    10.35 VA-BLANK LINE DIALOG & NOTE                    element     X
            Finding: *NONE*
+            + Next Screen    - Prev Screen    ?? More Actions
DD   Dialog Details        DT   Dialog Text       IS   Install Selected
DF   Dialog Findings       DU   Dialog Usage      QU   Quit
DS   Dialog Summary        IA   Install All
Select Action: Next Screen// Q
```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q.**

```
         Component                                    Category      Exists
Source:
Date Packed: 10/12/2021@07:52:42
Package Version: 2.0P42

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-OSP PST-SP

REMINDER TERM
  VA-REMINDER UPDATE_2_0_238
Non-exchangeable TIU object(s):
-----------------------------------------------------------------------
TIU Object: VA-WRIISC ACTIVE PROBLEMS
Object Method: S X=$$PROB^TIUWRIIS(DFN)

+            + Next Screen    - Prev Screen    ?? More Actions          >>>
IA   Install all Components            IS    Install Selected Component
Select Action: Next Screen// Q
```

You will then be returned to this screen. At the **Select Action** prompt, type **Q.**

Install complete.

1.   **Setup of Note Title.**

The note titles to create to associate with these templates are:
PROBLEM SOLVING THERAPY – SUICIDE PREVENTION

VHA Enterprise Standard Title: <mark>**MENTAL HEALTH NOTE**</mark>

You can add these to your document class where progress notes are located.

Note: Comprehensive information on Creating new Document Classes and Titles can be found beginning on page 54 of the TIU/ASU Implementation Guide at the following link: http://www.va.gov/vdl/documents/Clinical/CPRS-Text_Integration_Utility_(TIU)/tiuim.pdf

2.   **Make the Dialog templates available to be attached to a Personal or Shared templates or to be able to attach the dialog to a progress note title.**
Select Reminder Managers Menu <TEST ACCOUNT> Option: <mark>**CP CPRS Reminder Configuration**</mark>
CA   Add/Edit Reminder Categories
CL   CPRS Lookup Categories
CS   CPRS Cover Sheet Reminder List
MH   Mental Health Dialogs Active
PN   Progress Note Headers
RA   Reminder GUI Resolution Active
<mark>TIU   TIU Template Reminder Dialog Parameter</mark>
DEVL   Evaluate Coversheet List on Dialog Finish
DL   Default Outside Location
PT   Position Reminder Text at Cursor
LINK   Link Reminder Dialog to Template
TEST   CPRS Coversheet Time Test
NP   New Reminder Parameters
GEC   GEC Status Check Active
WH   WH Print Now Active
Select CPRS Reminder Configuration <TEST ACCOUNT> Option: <mark>**TIU TIU Template Reminder Dialog Parameter**</mark>
Reminder Dialogs allowed as Templates may be set for the following:
   1   User   USR   [choose from NEW PERSON]
   3   Service   SRV   [choose from SERVICE/SECTION]
   4   Division   DIV   [SALT LAKE CITY]
   5   System   SYS   [NATREM.FO-SLC.MED.VA.GOV]
Enter selection: <mark>**5**</mark> *Choose the appropriate number for your site. Your site may do this by System or other levels. The example below uses SYSTEM level.*

Setting Reminder Dialogs allowed as Templates for System: NATREM.FO-SLC.MED.VA.GOV

Select Display Sequence: **?**

388   VA-COVID-19 TELEPHONE FOLLOW-UP

389   VA-SRA-CONSULT RESPONSE (D)

When you type a question mark above, you will see the list of #'s (with dialogs) that are already taken. Choose a number NOT on this list. For this example, 390 is not present so I will use 390.

Select Display Sequence: **490**

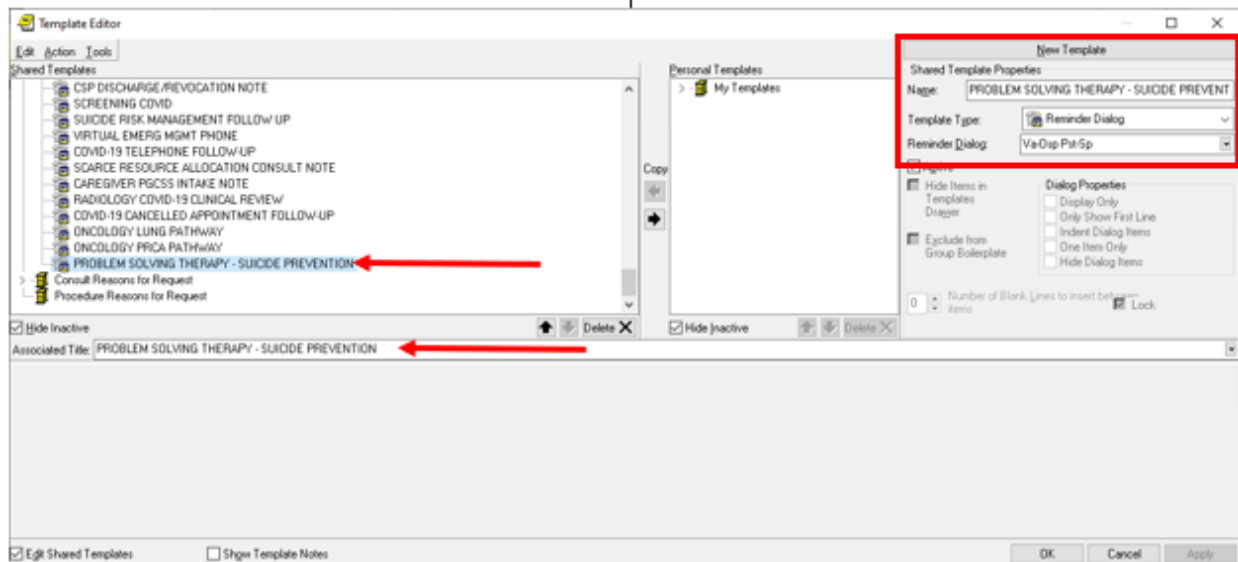Are you adding 490 as a new Display Sequence? Yes// **YES**

Display Sequence: 490// **<Enter>** 490

 Clinical Reminder Dialog: VA-OSP PST-SP reminder dialog NATIONAL

  ...OK? Yes// **<Enter>** (Yes)

3. **Associate the reminder dialogs with the note title in CPRS**

 a. In CPRS, open the Template Editor, expand Document Titles, select the appropriate folder (if applicable), then click New Template (top right-hand corner).

Type in the following information:

 Name: **PROBLEM SOLVING THERAPY – SUICIDE PREVENTION**

 Template Type: **Reminder Dialog**

 Reminder Dialog: VA-OSP PST-SP

Next, type in the Associated Title name – **PROBLEM SOLVING THERAPY – SUICIDE PREVENTION** – then click Apply.

4. **Add Data Objects to Elements**

a. Element VAL-OSP TH DIAGNOSIS ACTIVE PROBLEMS DISPLAY
   ▪ If your facility does not have a data object named VA-WRIISC ACTIVE
     PROBLEMS, edit this element and replace it with your facility's local data
     object for <mark>ACTIVE PROBLEM LIST</mark> in the ALTERNATE PROGRESS
     NOTE TEXT field.

     NAME: VAL-OSP TH DIAGNOSIS ACTIVE PROBLEMS DISPLAY
             Replace
     DISABLE:
     CLASS: LOCAL//
     SPONSOR: VHA OFFICE OF MENTAL HEALTH AND SUICIDE
     PREVENTION
             //
     REVIEW DATE:
     RESOLUTION TYPE:
     ORDERABLE ITEM:
     Finding item: GF VIEW PROGRESS NOTE TEXT
     FINDING ITEM: VIEW PROGRESS NOTE TEXT//

     Additional findings: none
     Select ADDITIONAL FINDING:
     DIALOG/PROGRESS NOTE TEXT:
     Active Problems List

       Edit? NO//
     ALTERNATE PROGRESS NOTE TEXT:
     'FMT{|<mark>VA-WRIISC ACTIVE PROBLEMS</mark>|}FMT
             Replace the highlighted text with your local object.

b. Element - VAL-OSP PST-SP HOME ADDRESS
   ▪ Add your facility's local data object for <mark>PATIENT ADDRESS</mark> into the
     DIALOG/PROGRESS note text field.

     NAME: VAL-OSP PST-SP HOME ADDRESS
     DISABLE:
     CLASS: LOCAL//
     SPONSOR: VHA OFFICE OF MENTAL HEALTH AND SUICIDE
     PREVENTION
             //
     REVIEW DATE:
     RESOLUTION TYPE:
     ORDERABLE ITEM:
     FINDING ITEM:

     Additional findings: none

Select ADDITIONAL FINDING:
DIALOG/PROGRESS NOTE TEXT:
Home: **INSERT PATIENT ADDRESS OBJECT**

c. Element - VAL-OSP PST-SP PHONE
  ▪ Add your facility's local data object for PATIENT PHONE into the DIALOG/PROGRESS note text field.

NAME: VAL-OSP OST-SP PHONE
DISABLE:
CLASS: LOCAL//
SPONSOR: VHA OFFICE OF MENTAL HEALTH AND SUICIDE PREVENTION
        //
REVIEW DATE:
RESOLUTION TYPE:
ORDERABLE ITEM:
FINDING ITEM:

Additional findings: none
Select ADDITIONAL FINDING:
DIALOG/PROGRESS NOTE TEXT:
Phone: **INSERT PATIENT PHONE OBJECT**