VistA

Update _2_0_247

Clinical Reminders

VA-HOME TELEHEALTH ZARIT UPDATE

Install Guide

November 2021

Product Development
Office of Information Technology
Department of Veterans Affairs

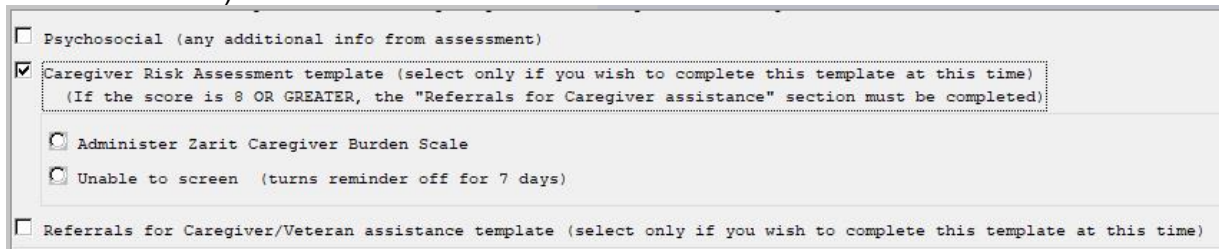Table of Contents

Introduction

The Office of Connected Care/Telehealth Services, in collaboration with the Office of Social Work and the Intimate Partner Violence Assistance Program have decided to inactivate the reminder dialog group VA-GP HT GAREGIVER RISK SCREEN MAIN (CB) that is part of the following templates:

- VA-HT ASSESSMENT TREAMENT PLAN TEMPLATE
- VA-HT CAREGIVER ASSESSMENT TEMPLATE
- VA-HT PERIODIC EVALUATION

This reminder dialog group contains the Zarit Burden Interview (ZBI) mental health instrument. The stakeholders above determined that the presence of this instrument in a Veteran record could pose a potential safety risk as it can indicate domestic violence. Inactivating the group will make the section in the templates no longer viewable/selectable.
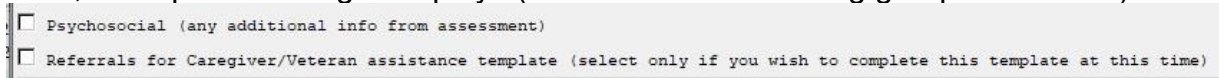
The associated cover-sheet reminder triggered by the ZBI, VA-HT CAREGIVER RISK ASSESSMENT, is also being inactivated.

1. Before (prompting section in the VA-HT ASSESSMENT TREAMENT PLAN TEMPLATE)

After, that option no longer displays (with the reminder dialog group inactivated)

2. Before (prompting section in the VA-HT CAREGIVER ASSESSMENT TEMPLATE)

☐ Caregiver Risk Assessment template (select only if you wish to complete this template at this time)
    (If the score is 8 OR GREATER, the "Referrals for Caregiver assistance" section must be completed)
☐ Referrals for Caregiver/Veteran assistance template (select only if you wish to complete this template at this time)

After, that option no longer displays (with the reminder dialog group inactivated)

☐ Referrals for Caregiver/Veteran assistance template (select only if you wish to complete this template at this time)

3. Before (prompting section in the VA-HT PERIODIC EVALUATION)

☐ Caregiver utilization of referrals:

    ○ Caregiver was satisfied with referral.
    ○ Caregiver was not satisfied with referral.
    ○ Caregiver did not utilize referral.

☐ Caregiver Risk Assessment template (select only if you wish to complete this template at this time)
    (If the score is 8 OR GREATER, the "Referrals for Caregiver assistance" section must be completed)
☐ Referrals for Caregiver/Veteran assistance template (select only if you wish to complete this template at this time)

After, that option no longer displays (with the reminder dialog group inactivated)

☐ Caregiver utilization of referrals:

    ○ Caregiver was satisfied with referral.
    ○ Caregiver was not satisfied with referral.
    ○ Caregiver did not utilize referral.

☐ Referrals for Caregiver/Veteran assistance template (select only if you wish to complete this template at this time)

UPDATE_2_0_247 contains 1 Reminder Exchange entry:
    UPDATE_2_0_247 VA-HOME TELEHEALTH ZARIT UPDATE

The exchange file contains the following components:

HEALTH FACTORS
    VA-REMINDER UPDATES [C]
    VA-UPDATE_2_0_247
    HT CAREGIVER RISK ASSESSMENT SCREEN [C
    HT UNABLE TO SCREEN CAREGIVER
    HT CAREGIVER ASSESSMENT SCREEN COMPLET
    HT (HOME TELEHEALTH) [C]
    HT ENROLLMENT-START DATE
    HT DISCHARGE [C]
    HT DISCHARGE-HAS MET GOALS

HT DISCHARGE-PT/CG REQUEST DC SERVICES
HT DISCHARGE-UNABLE TO OPERATE DEVICES
HT DISCHARGE-RELOCATED OUT OF SVC AREA
HT DISCHARGE-ADMITTED TO NURSING HOME
HT DISCHARGE-NO VA PRIMARY CARE SVCS
HT DISCHARGE-PHONE,ELECT SVCS UNAVAIL
HT DISCHARGE-REFERRED TO HOSPICE
HT DISCHARGE-PATIENT IS DECEASED
HT DISCHARGE-PROLONGED HOSPITALIZATION
HT DISCHARGE-PROVIDER REQUESTS DC
HT DISCHARGE-NO RESPONSE TO PROGRAM
HT CONTINUUM OF CARE (CCF) [C]
HT CCF UNPAID CAREGIVER-YES

REMINDER SPONSOR
VHA OFFICE OF CONNECTED CARE (10P8)

REMINDER TERM
VA-REMINDER UPDATE_2_0_247
VA-HT ENROLLMENT-START DATE
VA-HT CAREGIVER RISK ASSESSMENT DONE
VA-HT DISCHARGE REASONS
VA-HT UNABLE TO SCREEN CAREGIVER
VA-HT CCF UNPAID CAREGIVER-YES

REMINDER DEFINITION
VA-HT CAREGIVER RISK ASSESSMENT

REMINDER DIALOG
VA-GP HT CAREGIVER RISK SCREEN MAIN (CB)
VA-HT CAREGIVER RISK ASSESSMENT

Install Details

This update is being distributed as a web host file. The address for the host file is:
https://Redacted/UPDATE_2_0_247.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

Installation:
=============
This update can be loaded with users on the system. Installation will take less than 2 minutes.

Install Example

To Load the exchange file, use LWH. The URL is
https://REDACTED /UPDATE_2_0_247.PRD

```
+            + Next Screen   - Prev Screen    ?? More Actions
CFE  Create Exchange File Entry                      LHF  Load Host File
CHF  Create Host File                                LMM  Load MailMan Message
CMM  Create MailMan Message                          LR   List Reminder Definitios
DFE  Delete Exchange File Entry                       LWH  Load Web Host File
IFE  Install Exchange File Entry                      RI   Reminder Definition Inqy
IH   Installation History                            RP   Repack
Select Action: Next Screen// LWH    Load Web Host File
Input the URL for the .prd file: https://              /UPDATE_2_0_247.PRD
```

If you use LWH and it works, you will see something like this message. Make sure the file was loaded successfully.

```
https://                              /UPDATE_2_0_247.PRD successfully loaded.
```

Search and locate an entry titled **UPDATE_2_0_247 VA-HOME TELEHEALTH ZARIT UPDATE** in reminder exchange.

```
+Item  Entry                        Source              Date Packed
  229  UPDATE_2_0_247 VA-HOME                           11/16/2021008:25:28
       TELEHEALTH ZBI UPDATE
  230  UPDATE_2_0_26 VA-HEAD AND                        08/22/2017013:17:24
       NECK CANCER DIALOGS
  231  UPDATE_2_0_27 VA-CHOICE                          06/14/2017011:33:45
       DIALOGS
  232  UPDATE_2_0_28                                    06/26/2017005:56:48
       VA-MENINGOCOCCAL IMMUNIZATIONS
  233  UPDATE_2_0_29 VA-HOMELESSNESS                    07/18/2017007:56:01
       FOOD INSECURITY
+            + Next Screen   - Prev Screen    ?? More Actions
CFE  Create Exchange File Entry                      LHF  Load Host Fil
CHF  Create Host File                                LMM  Load MailMan
CMM  Create MailMan Message                          LR   List Reminder
DFE  Delete Exchange File Entry                       LWH  Load Web Host
IFE  Install Exchange File Entry                      RI   Reminder Def
IH   Installation History                            RP   Repack
Select Action: Next Screen// IFE    Install Exchange File Entry
Enter a list or range of numbers (1-435): 229
```

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry
Enter the number that corresponds with your entry titled **UPDATE_2_0_247 VA-HOME TELEHEALTH ZARIT UPDATE** *(in this example it is entry 229, it will vary by site)* that is dated 11/16/2021.

```
     Component                                           Category      Exists
Source:
Date Packed: 11/16/2021@08:25:28
Package Version: 2.0P42

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-GP HT CAREGIVER RISK SCREEN MAIN (CB)

REMINDER TERM
  VA-REMINDER UPDATE_2_0_247

REMINDER DEFINITION
  VA-HT CAREGIVER RISK ASSESSMENT

Keywords:
+        + Next Screen   - Prev Screen   ?? More Actions
IA   Install all Components                              IS   Install Selected Compon
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.
For all new entries in any category you will choose I to Install
Skip any Health Factors that that exist but are different
Skip any Reminder Terms that exist but are different
OVERWRITE the reminder definition

You will then be prompted to install the first dialog component. You will choose IA to install all even though some items will already have an X to indicate they exist.

```
Packed reminder dialog: VA-GP HT CAREGIVER RISK SCREEN MAIN (CB)

 Item  Seq. Dialog Findings                              Type      Exists
    1      VA-GP HT CAREGIVER RISK SCREEN MAIN (CB)        group       X
             Finding: *NONE*

    2    5 VA-HT ZBI SCREEN                               element      X
             Finding: ZBI SCREEN (MH TESTS AND SURVEY)                 X
             Add. Finding: HT CAREGIVER ASSESSMENT SCREEN COMPLETED    X
             (HEALTH FACTOR)
    3    PXRM HT ZBI SCREEN RESULT GROUP                 rs.group      X
    4    PXRM HT ZBI SCREEN RESULT ELEMENT 1             rs.element    X
    5    PXRM HT ZBI SCREEN RESULT ELEMENT 2             rs.element    X

    6   10 VA-GP HT CAREGIVER UNABLE TO SCREEN            group        X
             Finding: *NONE*
    7   10.5 VA-HT CAREGIVER UNABLE TO SCREEN UNAVAILABLE element      X
             Finding: HT UNABLE TO SCREEN CAREGIVER (HEALTH FACTOR)    X
+           + Next Screen   - Prev Screen    ?? More Actions
DD   Dialog Details                    DT   Dialog Text
DF   Dialog Findings                   DU   Dialog Usage
DS   Dialog Summary                    IA   Install All
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-GP HT CAREGIVER RISK SCREEN MAIN (CB)**

```
Packed reminder dialog: VA-GP HT CAREGIVER RISK SCREEN MAIN (CB)
VA-GP HT CAREGIVER RISK SCREEN MAIN (CB) (group) installed from exchange file.
 Item  Seq. Dialog Findings                              Type      Exists
    1      VA-GP HT CAREGIVER RISK SCREEN MAIN (CB)        group       X
             Finding: *NONE*

    2    5 VA-HT ZBI SCREEN                               element      X
             Finding: ZBI SCREEN (MH TESTS AND SURVEY)                 X
             Add. Finding: HT CAREGIVER ASSESSMENT SCREEN COMPLETED    X
             (HEALTH FACTOR)
    3    PXRM HT ZBI SCREEN RESULT GROUP                 rs.group      X
    4    PXRM HT ZBI SCREEN RESULT ELEMENT 1             rs.element    X
    5    PXRM HT ZBI SCREEN RESULT ELEMENT 2             rs.element    X

    6   10 VA-GP HT CAREGIVER UNABLE TO SCREEN            group        X
             Finding: *NONE*
    7   10.5 VA-HT CAREGIVER UNABLE TO SCREEN UNAVAILABLE element      X
             Finding: HT UNABLE TO SCREEN CAREGIVER (HEALTH FACTOR)    X
+           + Next Screen    - Prev Screen    ?? More Actions
DD   Dialog Details                    DT   Dialog Text
DF   Dialog Findings                   DU   Dialog Usage
DS   Dialog Summary                    IA   Install All
Select Action: Next Screen// Q
```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q.**

You will then be prompted to install the next dialog component. You will choose IA to install all even though some items will already have an X to indicate they exist.

```
Packed reminder dialog: VA-HT CAREGIVER RISK ASSESSMENT

 Item  Seq. Dialog Findings                                 Type     Exists
   1      VA-HT CAREGIVER RISK ASSESSMENT                    dialog      X

   2    5 VA-GP HT CAREGIVER RISK ASSESSMENT MAIN            group       X
           Finding: *NONE*
   3    5.5 VA-HT ZBI SCREEN                                 element     X
           Finding: ZBI SCREEN (MH TESTS AND SURVEY)                     X
           Add. Finding: HT CAREGIVER ASSESSMENT SCREEN COMPLETED        X
           (HEALTH FACTOR)
   4    5.10 VA-GP HT CAREGIVER UNABLE TO SCREEN             group       X
           Finding: *NONE*







          + Next Screen    - Prev Screen    ?? More Actions
DD    Dialog Details                    DT    Dialog Text
DF    Dialog Findings                   DU    Dialog Usage
DS    Dialog Summary                    IA    Install All
Select Action: Quit// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-HT CAREGIVER RISK ASSESSMENT**

```
Packed reminder dialog: VA-HT CAREGIVER RISK ASSESSMENT
VA-HT CAREGIVER RISK ASSESSMENT (reminder dialog) installed from exchange file.
 Item  Seq. Dialog Findings                                 Type     Exists
   1      VA-HT CAREGIVER RISK ASSESSMENT                    dialog      X

   2    5 VA-GP HT CAREGIVER RISK ASSESSMENT MAIN            group       X
           Finding: *NONE*
   3    5.5 VA-HT ZBI SCREEN                                 element     X
           Finding: ZBI SCREEN (MH TESTS AND SURVEY)                     X
           Add. Finding: HT CAREGIVER ASSESSMENT SCREEN COMPLETED        X
           (HEALTH FACTOR)
   4    5.10 VA-GP HT CAREGIVER UNABLE TO SCREEN             group       X
           Finding: *NONE*







          + Next Screen    - Prev Screen    ?? More Actions
DD    Dialog Details                    DT    Dialog Text
DF    Dialog Findings                   DU    Dialog Usage
DS    Dialog Summary                    IA    Install All
Select Action: Quit// Q
```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q.**

```
          Component                                  Category    Exists
Source:
Date Packed: 11/16/2021@08:25:28
Package Version: 2.0P42

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-GP HT CAREGIVER RISK SCREEN MAIN (CB)

REMINDER TERM
  VA-REMINDER UPDATE_2_0_247

REMINDER DEFINITION
  VA-HT CAREGIVER RISK ASSESSMENT

Keywords:
+           + Next Screen    - Prev Screen    ?? More Actions
IA   Install all Components                              IS   Install
Select Action: Next Screen// Q
```

You will then be returned to this screen. At the **Select Action** prompt, type **Q.**

Install complete.

Post Installation

1. Using the Vista Menu, Reminder Definition Management, RI- Inquire about
   Reminder Definition, **Inquire into the reminder definition** VA-HT CAREGIVER
   RISK ASSESSMENT and confirm that it is now INACTIVE:

   ```
   -----------------------------------------------------------------

   VA-HT CAREGIVER RISK ASSESSMENT                          No. XX
   -----------------------------------------------------------------

   INACTIVE


   Print Name:        ZZHT Caregiver Risk Assessment
   ```

2. Using the Vista Menu, Reminder Dialog Manager, DI- Reminder Dialog, change view to Group view and Inq/Print the reminder dialog group **VA-GP HT CAREGIVER RISK SCREEN MAIN (CB)**. The status below the name should show as DISABLE AND DO NOT SEND MESSAGE (depending on your screen settings, you may only see part of the message as shown below).

REMINDER DIALOG INQUIRY

     NUMBER: xxxx

        Name: VA-GP HT CAREGIVER RISK SCREEN MAI
                                        ==DISABLE AN==