Update _2_0_300

Clinical Reminders

VA-TH-VVC TEMPLATE UPDATES
Install Guide

July 2022

Product Development
Office of Information Technology
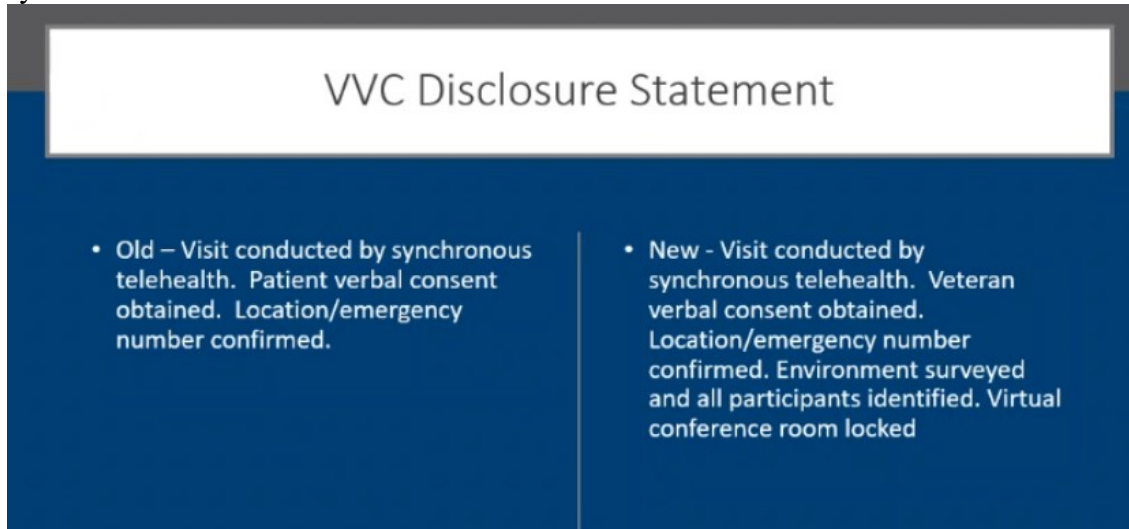Department of Veterans Affairs

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Introduction

Description:
Guidance from the telehealth program office was recently released updating the required synchronous telehealth disclosure statement:
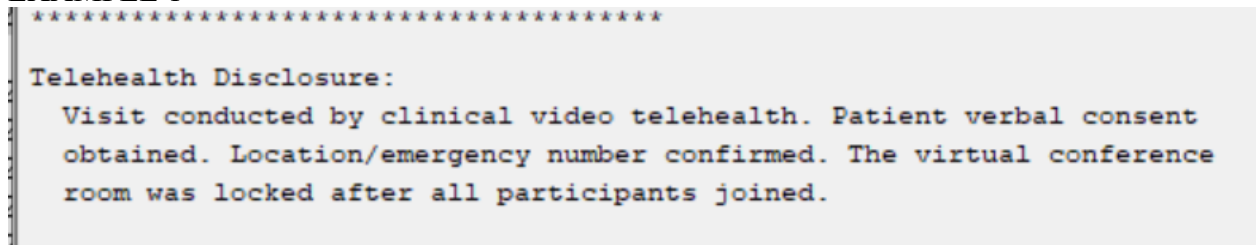
VVC Disclosure Statement

- Old – Visit conducted by synchronous telehealth. Patient verbal consent obtained. Location/emergency number confirmed.

- New - Visit conducted by synchronous telehealth. Veteran verbal consent obtained. Location/emergency number confirmed. Environment surveyed and all participants identified. Virtual conference room locked

Templates that included one of the following statements:

Before:

EXAMPLE 1

```
***********************************
Telehealth Disclosure:
  Visit conducted by clinical video telehealth. Patient verbal consent
  obtained. Location/emergency number confirmed. The virtual conference
  room was locked after all participants joined.
```

EXAMPLE 2

Patient confirms the location is private and safe for visit?

☐ *Yes

Visit conducted by clinical video telehealth.

☐ *Patient verbal consent for VA Video Connect visit obtained.
☐ *Location/emergency number confirmed.

After:

```
Telehealth Disclosure:
  Visit conducted by synchronous telehealth.
  Patient verbal consent obtained.
  Location/emergency number confirmed.
  Environment surveyed and all participants identified.
  Virtual conference room locked.
```

These are the dialogs that are impacted by this change:

         VA-TH VVC HYPERTENSION
         VA-COVID-19 PROVIDER FOLLOW-UP
         VA-CSP VETERAN WELLNESS CONTACT
         VA-PGCSS VETERAN INTAKE
         VA-SAH GENERAL NOTE
         VA-SAH GROUP NOTE
         VA-TH VVC EM CASE MANAGEMENT
         VA-TH VVC EM CLINICAL PHARMACY
         VA-TH VVC EM MENTAL HEALTH
         VA-TH VVC EM PROVIDER
         VA-CSP CAREGIVERS FIRST NOTE
         VA-CSP PCAFC APP INTAKE SECONDARY CG
         VA-CSP PGCSS INTERMITTENT NOTE
         VA-CSP CAREGIVER ASSESSMENT REV
         VA-CSP CAREGIVER WELLNESS CONTACT
         VA-CSP PCAFC INTAKE
         VA-CSP PCAFC RE-ASSESSMENT
         VA-CSP PGCSS CAREGIVER ASSESSMENT

In the reminder dialog VA-TELE URGENT CARE NOTE:
Before:

```
Type of Visit:

   ⦿ Video Visit: Patient verbal consent obtained.  Location/emergency number confirmed.
```

After:

```
Type of Visit:

    ☐ Video Visit:
       Telehealth Disclosure:
          Visit conducted by synchronous telehealth.
          Patient verbal consent obtained.
          Location/emergency number confirmed.
          Environment surveyed and all participants identified.
          Virtual conference room locked.
```

UPDATE_2_0_300 contains 1 Reminder Exchange entry:
       UPDATE_2_0_300 VA-TH-VVC TEMPLATE UPDATES

The exchange file contains the following components:
REMINDER GENERAL FINDINGS
       VIEW PROGRESS NOTE TEXT

TIU TEMPLATE FIELD
       VA-BLANK SP
       VA-EDIT 12+
       VA-BLANK IN PN TEXT
       VA-EDIT 7+
       VA-HTN GUIDANCE
       VA-BLANK
       VA-OTHER TEXT
       VA-WORD PROCESS 65
       VA-EDIT 20
       VA-PROVIDER NOTIFIED
       VA-HTN FALL PREVENTION
       VA-WORD

EDUCATION TOPICS
       VA-HTN MEDICATION ADHERENCE
       VA-HTN NUTRITION EDUCATION
       VA-HTN EXERCISE
       VA-BP CUFF USE
       VA-SAFETY/HOME/FALLS

HEALTH FACTORS
       VA-REMINDER UPDATES [C]
       VA-UPDATE_2_0_300
       HYPERTENSION [C]
       HTN LIFESTYLE MODIFICATIONS RECOMMENDED
       VA-HTN SELF-RECORDED DIASTOLIC BLOOD PRESSURE
       VA-HTN SELF-RECORDED SYSTOLIC BLOOD PRESSURE
       VA-HTN REFERRED OTHER
       VA-HTN REFERRED TO TELEHEALTH
       HTN REFERRED TO MOVE
       HTN REFERRED TO DIETICIAN
       HTN REFERRED TO PACT PHARMACIST
       VA-VIDEO CONNECT [C]
       VA-VVC BP FOLLOW-UP APPOINTMENT OTHER
       VA-VVC BP FOLLOW-UP APPOINTMENT NA
       VA-VVC BP FOLLOW-UP APPOINTMENT RTC
       VA-VVC BP FOLLOW-UP APPOINTMENT

VA-PERSONAL HEALTH INVENTORY [C]
VA-PHI DAY TO DAY LIFE WHY
VA-PHI DAY TO DAY LIFE
VA-PHI PHYSICAL WELL BEING WHY
VA-PHI PHYSICAL WELL BEING
VA-PHI MENTAL/EMOTIONAL WELL BEING WHY
VA-PHI MENTAL/EMOTIONAL WELL BEING
VA-PHP [C]
VA-PHP MAP
HTN REFUSAL OF MED INTERVENTION
HTN NO MED CHANGE - LIMITED LIFE EXP
HTN NO MED CHANGE - SIDE EFFECTS FROM RX
HTN NO MED CHANGE - NONCOMPLIANCE
HTN NO MED CHANGE - COMORBID ILLNESS
HTN NO MED CHANGE - BP CONTROLLED
HTN MEDICATIONS ADJUSTED
FALL [C]
FALL INJURY DID NOT CHANGE FUNCTIONALITY
FALL INJURY CHANGED FUNCTIONALITY
FALL CAUSED AN INJURY
FALL DID NOT CAUSE INJURY
FALL-MORE THAN 1 IN PAST 12 MONTHS
FALL-NONE IN PAST 12 MONTHS
FALL-ONE IN LAST 12 MONTHS
FALL IN LAST YEAR
TELE URGENT CARE [C]
TELE URGENT TYPE VIDEO HF

REMINDER SPONSOR
VHA OFFICE OF CONNECTED CARE (10P8)
OFFICE OF QUALITY & PERFORMANCE

REMINDER TAXONOMY
VA-HT ENCOUNTER PHONE 21
VA-HT ENCOUNTER PHONE 11
VA-HT ENCOUNTER PHONE 5

REMINDER TERM
VA-REMINDER UPDATE_2_0_300

HEALTH SUMMARY TYPE
VA-FALLS

HEALTH SUMMARY OBJECTS
VA-FALLS (TIU)

TIU DOCUMENT DEFINITION
>   VA-FALLS

REMINDER DIALOG
>   VA-GP TH VVC UPDATE JUL 22

Pre-Install

You should have installed Update 249 VA-STRENGTH AT HOME TEMPLATES and UPDATE 226 VA-VVC BLOOD PRESSURE TEMPLATE UPDATE prior to installing this update.

Using the menu Reminder Dialog Management, Reminder Dialogs, change your view to Element, search for and save the inquiry for the following reminder dialog elements. You will need to update these in the post install.

>   VAL-TH VVC HYPERTENSION DISCLOSURE LAB OBJECT
>   VAL-TH VVC HYPERTENSION DISCLOSURE MED AND ALLERGY OBJECT
>   VAL-TH VVC HYPERTENSION PHONE NUMBER OBJECT
>   VAL-TH VVC HYPERTENSION LOCATION HOME

Identify any orders that you have as additional findings on the following elements, you will add any orders back in the post install. In the post-install they will be named VAL-.
>   VA-TH VVC HTN REFERRAL PHARM
>   VA-TH VVC HTN REFERRAL DIETITIAN
>   VA-TH VVC HTN REFERRAL MOVE
>   VA-TH VVC HTN REFERRAL OTHER
>   VA-TH VVC HTN REFERRAL HT
>   VA-TH VVC HYPERTENSION BP CUFF SIZE

Install Details

 Installation:
=============
This update can be loaded with users on the system. Installation will take less than 5 minutes. This update is being distributed as a web host file.

The address for the host file for sites that have not upgraded to CPRS VERSION 32B is:

>   **https://Redacted /UPDATE_2_0_300.PRD**

The address for sites that HAVE upgraded to CPRS VERSION 32B is:

>   **https://Redacted /UPDATE_2_0_30032B.PRD**

 The file will be installed using Reminder Exchange, programmer access is not required.

You will only need to install ONE of these two files. Depending on your 32B install status.

Install Example

To Load the Web Host File. Navigate to Reminder exchange in Vista

At the **Select Action:** prompt, enter **LWH** for Load Web Host File

FOR SITES THAT HAVE NOT INSTALLED 32B:
At the **Input the url for the .prd file:** prompt, type the following web address

https://vaww.va.gov/reminders/docs/UPDATE_2_0_300.PRD

```
+          + Next Screen   - Prev Screen   ?? More Actions                >>>
CFE  Create Exchange File Entry       LHF   Load Host File
CHF  Create Host File                 LMM   Load MailMan Message
CMM  Create MailMan Message           LR    List Reminder Definitions
DFE  Delete Exchange File Entry       LWH   Load Web Host File
IFE  Install Exchange File Entry      RI    Reminder Definition Inquiry
IH   Installation History             RP    Repack
Select Action: Next Screen// LWH   Load Web Host File
Input the URL for the .prd file: https://_____/UPDATE_2_0_300.PRD
```

FOR SITES THAT HAVE INSTALLED 32B:

At the **Input the url for the .prd file:** prompt, type the following web address
https://vaww.va.gov/reminders/docs/UPDATE_2_0_30032B.PRD

```
+          + Next Screen   - Prev Screen   ?? More Actions                >>>
CFE  Create Exchange File Entry       LHF   Load Host File
CHF  Create Host File                 LMM   Load MailMan Message
CMM  Create MailMan Message           LR    List Reminder Definitions
DFE  Delete Exchange File Entry       LWH   Load Web Host File
IFE  Install Exchange File Entry      RI    Reminder Definition Inquiry
IH   Installation History             RP    Repack
Select Action: Next Screen// LWH   Load Web Host File
Input the URL for the .prd file: https://_____/UPDATE_2_0_30032B.PRD
```

You should see a message at the top of your screen that the file loaded successfully

FOR SITES THAT HAVE NOT INSTALLED 32B

Search and locate an entry titled **UPDATE_2_0_300 VA-TH-VVC TEMPLATE UPDATES** in reminder exchange.

```
+Item   Entry                          Source                 Date Packed
  301   UPDATE_2_0_300 VA-TH VVC                              07/26/2022@13:10
        UPDATE
  302   UPDATE_2_0_31 VA-REACH                                07/05/2017@07:55
  303   UPDATE_2_0_32 VA-MH                                   01/26/2018@04:12
        CONTINGENCY MANAGEMENT
  304   UPDATE_2_0_33 MISC UPDATE 4                           07/07/2017@12:39
  305   UPDATE_2_0_34 VA-WH PAP SMEAR                         09/11/2019@11:39
        SCREENING
  306   UPDATE_2_0_35 VA-BENEFICIARY                          12/22/2017@05:23
        TRAVEL UPDATES
+          + Next Screen   - Prev Screen   ?? More Actions              >>>
CFE   Create Exchange File Entry     LHF   Load Host File
CHF   Create Host File               LMM   Load MailMan Message
CMM   Create MailMan Message         LR    List Reminder Definitions
DFE   Delete Exchange File Entry     LWH   Load Web Host File
IFE   Install Exchange File Entry    RI    Reminder Definition Inquiry
IH    Installation History           RP    Repack
Select Action: Next Screen// ife   Install Exchange File Entry
Enter a list or range of numbers (1-522): 301
```

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry
Enter the number that corresponds with your entry **UPDATE_2_0_300 VA-TH-VVC TEMPLATE UPDATES** *(in this example it is entry 301 it will vary by site).* The date of the exchange file should be 07/27/2022.

FOR SITES THAT HAVE INSTALLED 32B

Search and locate an entry titled **UPDATE_2_0_30032B VA-TH-VVC TEMPLATE UPDATES** in reminder exchange.

```
+Item   Entry                          Source                 Date Packed
  434   UPDATE_2_0_30032B VA-TH VVC                                    31
        UPDATE
  435   UPDATE_2_0_31 VA-REACH
  436   UPDATE_2_0_32 VA-MH
        CONTINGENCY MANAGEMENT
  437   UPDATE_2_0_33 MISC UPDATE 4
  438   UPDATE_2_0_34 VA-WH PAP SMEAR
        SCREENING
  439   UPDATE_2_0_35 VA-BENEFICIARY
        TRAVEL UPDATES
+          + Next Screen   - Prev Screen   ?? More Actions              >>>
CFE   Create Exchange File Entry     LHF   Load Host File
CHF   Create Host File               LMM   Load MailMan Message
CMM   Create MailMan Message         LR    List Reminder Definitions
DFE   Delete Exchange File Entry     LWH   Load Web Host File
IFE   Install Exchange File Entry    RI    Reminder Definition Inquiry
IH    Installation History           RP    Repack
Select Action: Next Screen// IFE   Install Exchange File Entry
Enter a list or range of numbers (1-668): 434
```

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry
Enter the number that corresponds with your entry **UPDATE_2_0_30032B VA-TH-VVC TEMPLATE UPDATES** *(in this example it is entry 434 it will vary by site).* The date of the exchange file should be 07/27/2022.

The following instructions apply to all sites (including CPRS 32B sites)

```
       Component                                    Category      Exists
Source:
Date Packed:
Package Version: 2.0P71

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-GP TH VVC UPDATE JUL 22

REMINDER TERM
  VA-REMINDER UPDATE_2_0_300
Non-exchangeable order dialog(s):
------------------------------------------------------------------------
                        Name: GMRAOR ALLERGY ENTER/EDIT
                        Type: Action
                Display Text: Allergy/Adverse Reaction
+          Enter ?? for more actions                                  >>>
IA   Install all Components          IS   Install Selected Component
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.
Select Action: Next Screen// IA   Install all Components
You will see several prompts, for all new entries you will choose **I to Install**
For components that already exists but the packed component is different, you will choose S to SKIP.
You will be prompted to install the reminder dialog component – You will choose to install all even though some components may have an X to indicate that they exist.

```
Packed reminder dialog: VA-GP TH VVC UPDATE JUL 22 [NATIONAL DIALOG]

 Item   Seq. Dialog Findings                             Type     Exists
   1       VA-GP TH VVC UPDATE JUL 22                     group
             Finding: *NONE*

   2     5 VA-TELE URGENT TYPE VIDEO                      element     X
             Finding: TELE URGENT TYPE VIDEO HF (HEALTH FACTOR)       X

   3     10 VA-GP TH VVC HYPERTENSION DISCLOSURE          group       X
             Finding: *NONE*
   4     10.5 VA-GP TH VVC HYPERTENSION LOCATION          group       X
             Finding: *NONE*
   5     10.5.5 VAL-TH VVC HYPERTENSION LOCATION HOME     element     X
             Finding: *NONE*
   6     10.5.10 VA-TH VVC HYPERTENSION LOCATION OTHER    element     X
             Finding: *NONE*
   7     PXRM COMMENT                                     prompt      X
+       + Next Screen    - Prev Screen    ?? More Actions
DD   Dialog Details      DT   Dialog Text        IS   Install Selected
DF   Dialog Findings     DU   Dialog Usage       QU   Quit
DS   Dialog Summary      IA   Install All
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – VA-GP TH VVC UPDATE JUL 22
Select Action: Next Screen// IA   Install All
Install reminder dialog and all components with no further changes: Y// Yes

```
Packed reminder dialog: VA-GP TH VVC UPDATE JUL 22 [NATIONAL DIALOG]
VA-GP TH VVC UPDATE JUL 22 (group) installed from exchange file.
 Item  Seq. Dialog Findings                                    Type    Exists
    1     VA-GP TH VVC UPDATE JUL 22                            group     X
          Finding: *NONE*

    2   5 VA-TELE URGENT TYPE VIDEO                             element   X
          Finding: TELE URGENT TYPE VIDEO HF (HEALTH FACTOR)              X

    3   10 VA-GP TH VVC HYPERTENSION DISCLOSURE                 group     X
          Finding: *NONE*
    4   10.5 VA-GP TH VVC HYPERTENSION LOCATION                 group     X
          Finding: *NONE*
    5   10.5.5 VAL-TH VVC HYPERTENSION LOCATION HOME            element   X
          Finding: *NONE*
    6   10.5.10 VA-TH VVC HYPERTENSION LOCATION OTHER           element   X
          Finding: *NONE*
    7   PXRM COMMENT                                            prompt    X
+            + Next Screen    - Prev Screen    ?? More Actions
DD    Dialog Details        DT   Dialog Text          IS   Install Selected
DF    Dialog Findings       DU   Dialog Usage         QU   Quit
DS    Dialog Summary        IA   Install All
Select Action: Next Screen// Q
```

After completing this dialog install, you will type Q.

```
          Component                                      Category    Exists
Source:
Date Packed:
Package Version: 2.0P71

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-GP TH VVC UPDATE JUL 22

REMINDER TERM
  VA-REMINDER UPDATE_2_0_300
Non-exchangeable order dialog(s):
------------------------------------------------------------------------
                    Name: GMRAOR ALLERGY ENTER/EDIT
                    Type: Action
            Display Text: Allergy/Adverse Reaction
+            + Next Screen    - Prev Screen    ?? More Actions          >>
IA   Install all Components            IS    Install Selected Component
Select Action: Next Screen// Q
```

You will then be returned to this screen. At the **Select Action** prompt, type **Q.**

Install complete.

Post Installation

1. Add your local DATA OBJECT FOR PATIENT ADDRESS to the following
   element: VAL-TH VVC HYPERTENSION LOCATION HOME
   Using the menu Reminder Dialog Management, Reminder Dialogs, change your
   view to Element.

Search for and edit the following element: VAL-TH VVC HYPERTENSION LOCATION HOME.

2. Add your local DATA OBJECT FOR PATIENT PHONE NUMBER to the following element: VAL-TH VVC HYPERTENSION PHONE NUMBER OBJECT
    Using the menu Reminder Dialog Management, Reminder Dialogs, change your view to Element.
    Search for and edit the following element: VAL-TH VVC HYPERTENSION PHONE NUMBER OBJECT

3. Add your local DATA OBJECTS FOR MEDICATIONS AND ALLERGIES to the following element: VAL-TH VVC HYPERTENSION DISCLOSURE MED AND ALLERGY OBJECT
    Using the menu Reminder Dialog Management, Reminder Dialogs, change your view to Element.
    Search for and edit the following element: VAL-TH VVC HYPERTENSION DISCLOSURE MED AND ALLERGY OBJECT

4. Add a local DATA OBJECT FOR BMP WITHIN THE LAST 2 YEARS to the following element: VAL-TH VVC HYPERTENSION DISCLOSURE LAB OBJECT
    Using the menu Reminder Dialog Management, Reminder Dialogs, change your view to Element.
    Search for and edit the following element: VAL-TH VVC HYPERTENSION DISCLOSURE LAB OBJECT

5. Add referral orders identified in the pre-install to the following reminder dialog elements as an additional finding. Using the menu Reminder Dialog Management, Reminder Dialogs, change your view to Element.

    VAL-TH VVC HTN REFERRAL PHARM
    VAL-TH VVC HTN REFERRAL DIETITIAN
    VAL-TH VVC HTN REFERRAL MOVE
    VAL-TH VVC HTN REFERRAL OTHER
    VAL-TH VVC HTN REFERRAL HT
    VA-TH VVC HYPERTENSION BP CUFF SIZE