



Update_2_0_351

Clinical Reminders

**VA-OSP CLINICAL TELEHEALTH PROGRAM
TEMPLATE UPDATES**

Install Guide

May 2023

Product Development
Office of Information Technology
Department of Veterans Affairs

Table of Contents

INTRODUCTION 1
INSTALL DETAILS 9
INSTALL EXAMPLE 10
POST INSTALLATION 18

Introduction

The Suicide Prevention 2.0 (SP2.0) Clinical Telehealth program utilizes a national standardized Consult and Intake Assessment Note Template. Further, the SP2.0 Clinical Telehealth program uses note templates for evidence-based psychotherapy services for suicide prevention including Cognitive Behavioral Therapy for Suicide Prevention (CBT-SP), Problem Solving Therapy for Suicide Prevention (PST-SP) and Dialectical Behavior Therapy (DBT).

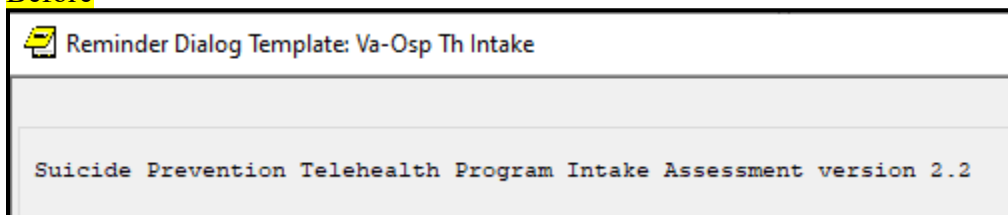
These note templates were developed by the Veterans Health Administration Office of Mental Health and Suicide Prevention (OMHSP) in collaboration with CBT-SP, PST-SP and DBT subject matter experts within the SP 2.0 Clinical Telehealth Workgroup. These notes were designed to create a documentation system within the Veterans Integrated Service Network (VISN) Clinical Resource Hubs (CRH) when treating Veterans and other individuals that qualify for VA care who present with a history of suicidal self-directed violence. All of the SP2.0 treatments and interventions are delivered through video telehealth.

SP 2.0 Clinical Telehealth psychiatrists, psychologists, social workers, and licensed counselors in the CRHs who have been trained in these treatments and interventions will utilize these note templates. The purpose of the templates is to accurately document SP2.0 treatments and interventions in the health record, in addition to the use of health factors to capture data, collecting and tracking Veteran process and outcome measures.

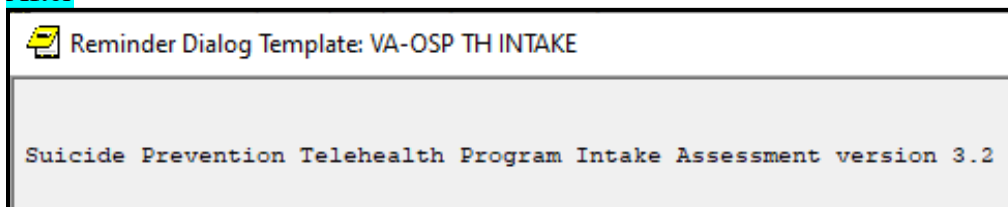
The following dialogs have been updated (see [after](#)-screenshot version #'s):

Dialog #1 – VA-OSP TH INTAKE

Before




After




Dialog #2 - VA-OSP PST-SP

Before


 Reminder Dialog Template: Va-Osp Pst-Sp
Problem Solving Therapy for Suicide Prevention (PST-SP) version 1.1

After


 Reminder Dialog Template: VA-OSP PST-SP
Problem Solving Therapy for Suicide Prevention (PST-SP) version 2.2

Dialog #3 - VA-OSP CBT-SP

Before


 Reminder Dialog Template: Va-Osp Cbt-Sp
Cognitive Behavioral Therapy for Suicide Prevention (CBT-SP) version 1.4

After


 Reminder Dialog Template: VA-OSP CBT-SP
Cognitive Behavioral Therapy for Suicide Prevention (CBT-SP) version 2.1

Dialog #4 - VA-OSP DBT IND

Before


 Reminder Dialog Template: Va-Osp Dbt Ind
Dialectical Behavior Therapy (DBT) Individual Session version 1.3

After


 Reminder Dialog Template: Va-Osp Dbt Ind
Dialectical Behavior Therapy (DBT) Individual Session version 2.2

Dialog #5 - VA-OSP DBT PHONE

Before


 Reminder Dialog Template: Va-Osp Dbt Phone
Dialectical Behavior Therapy (DBT) Phone Coaching version 1.3

After


 Reminder Dialog Template: Va-Osp Dbt Phone
Dialectical Behavior Therapy (DBT) Phone Coaching version 2.1

Dialog #6 - VA-OSP DBT GRP

Before

 Reminder Dialog Template: Va-Osp Dbt Grp
Dialectical Behavior Therapy (DBT) Skills Group version 1.3

After

 Reminder Dialog Template: Va-Osp Dbt Grp
Dialectical Behavior Therapy (DBT) Skills Group version 2.2

UPDATE_2_0_351 contains 1 Reminder Exchange entry:

UPDATE_2_0_351 VA-OSP CLINICAL TH PROGRAM TEMPLATE UPDATES

The exchange file contains the following components:

ROUTINE

PXRMTIU

MH TESTS AND SURVEYS

PHQ9

REMINDER GENERAL FINDINGS

VIEW PROGRESS NOTE TEXT

TIU TEMPLATE FIELD

VA-BLANK SP

VA-OSP SP RISK MGMT

VA-OSP SRM CONSULT EMAIL

WP 2/50 NOT REQ

DATE

VA-OSP TOPICS

VA-WORD

VA-DISPLAY TEXT SP OPTIONAL

WP 3/70

VA-DBT SKILLS

ED BLANK 3

VA-OSP DBT IND EARLY HOMEWORK

VA-OSP OTHER BEHAVIORS

VA-OSP URGE FOR SUICIDE

VA-OSP DBT IND EARLY ORIENTATION TARGETS

VA-CBT SI

VA-INDENT 2

DISPLAY TEXT SP THOUGHTS DESCRIPTION

VA-OTHER TEXT

VA-OSP CRISTAL

VA-OTHER REASON TEXT

VA-OSP INTAKE INTERVENTION CSP

VA-WP 65/3

HEALTH FACTORS

VA-REMINDER UPDATES [C]

VA-UPDATE_2_0_351

VA-SUICIDE RISK MANAGEMENT [C]

VA-SRM FU LOW ACUTE RISK

VA-SRM FU INTERMEDIATE ACUTE RISK

VA-SRM FU HIGH ACUTE RISK

VA-SUICIDE RISK ASSESSMENT [C]

VA-SUICIDE RISK ACUTE LOW

VA-SUICIDE RISK ACUTE INTERMEDIATE

VA-SUICIDE RISK ACUTE HIGH

VA-OSP TH DISCHARGE [C]

VA-OSP TH ACUTE RISK LOW

VA-OSP TH ACUTE RISK INTERMEDIATE
VA-OSP TH ACUTE RISK HIGH
VA-SUICIDE RISK EVALUATION TYPE [C]
VA-SUICIDE RISK UPDATE EVALUATION
VA-SUICIDE RISK NEW EVALUATION
VA-OSP TH CHRONIC RISK LOW
VA-OSP TH CHRONIC RISK INTERMEDIATE
VA-OSP TH CHRONIC RISK HIGH
VA-OSP PST-SP [C]
VA-OSP PST-SP VISIT
VA-OSP PST-SP VETERAN CONSENTS TO TREATMENT PLAN
VA-OSP PST-SP DISCONTINUE PST-SP TREATMENT
VA-OSP PST-SP CONTINUE PST-SP TREATMENT
VA-OSP PST-SP SKILLS REVIEW AND FUTURE FORECAST
VA-OSP PST-SP PLANFUL PROBLEM SOLVING
VA-OSP PST-SP OVERCOMING BRAIN OVERLOAD
VA-OSP PST-SP VISUALIZATION HOPE AND MOTIVATION
VA-OSP PST-SP STOP AND SLOW DOWN
VA-OSP PST-SP INTRODUCTION AND RATIONALE
VA-OSP PST-SP SUIC THOT PAST WK SUIC IDEATION SPEC PLAN YES
VA-OSP PST-SP SUIC THOT PAST WK SUIC IDEATION INTENT YES
VA-OSP PST-SP SUIC THOT PAST WK SUIC IDEATION SPEC PLAN NO
VA-OSP PST-SP SUIC THOT PAST WK SUIC IDEATION MTHD YES
VA-OSP PST-SP SUIC THOT PAST WK SUIC IDEATION INTENT NO
VA-OSP PST-SP SUIC THOT PAST WK SUIC IDEATION MTHD NO
VA-OSP PST-SP SUIC THOT PAST WK WISH TO BE DEAD
VA-OSP PST-SP SUIC THOT PAST WK DENIED
VA-OSP PST-SP PRACTICE ASSIGNMENTS DIFFICULTY
VA-OSP PST-SP PRACTICE ASSIGNMENTS HELPFULNESS
VA-OSP PST-SP PRACTICED PST-SP SKILLS
VA-OSP PST-SP REVIEWED HANDOUTS
VA-OSP PST-SP HOPELESSNESS INTENSITY
VA-OSP PST-SP SUIC ATT PAST WK SELF DIRECTED VIOLENCE PREP
VA-OSP PST-SP SUIC ATT PAST WK YES INJURY INTRPT BY SELF
VA-OSP PST-SP SUIC ATT PAST WK NO INJURY INTRPT BY SELF
VA-OSP PST-SP SUIC ATT PAST WK YES INJURY INTRPT BY OTHER
VA-OSP PST-SP SUIC ATT PAST WK NO INJURY INTRPT BY OTHER
VA-OSP PST-SP SUIC ATT PAST WK YES INJURY
VA-OSP PST-SP SUIC ATT PAST WK NO INJURY
VA-OSP PST-SP SUIC ATT PAST WK DENIED
VA-OSP PST-SP SUICIDAL THOUGHTS INTENSITY
VA-OSP PST-SP FACE TO FACE
VA-OSP DBT [C]
VA-OSP DBT TELEPHONE CONSENT
VA-OSP PST-SP TELEPHONE CONSENT
VA-OSP PST-SP ENTIRELY TELEPHONE
VA-OSP PST-SP PART TELEPHONE
VA-OSP PST-SP VIDEO ATLAS
VA-OSP PST-SP VTC
VA-OSP PST-SP VTH UNDISCLOSED
VA-OSP PST-SP VTH OTHER

VA-OSP PST-SP VTH HOME
VA-MH EBP TEMPLATE
VA-OSP DBT FACE TO FACE
VA-OSP DBT ENTIRELY TELEPHONE
VA-OSP DBT PART TELEPHONE
VA-OSP DBT VTH OTHER LOCATION
VA-OSP DBT VIDEO ATLAS
VA-OSP DBT VTC
VA-OSP DBT VTH RESIDENCE
VA-OSP DBT GRP DISTRESS TOLERANCE
VA-OSP DBT GRP INTERPERSONAL EFFECTIVENESS
VA-OSP DBT GRP EMOTION REGULATION
VA-OSP DBT GRP MINDFULNESS
MH EVIDENCED BASED PSYCHOTHER TEMPLATES [C]
MH EBP TEMPLATE
VA-OSP DBT GRP NOTE
VA-OSP DBT PHONE TARGET OTHER
VA-OSP DBT PHONE RELATIONSHIP REPAIR
VA-OSP DBT PHONE OTHER TARGET BEHAVIORS
VA-OSP DBT PHONE OTHER BEHAVIOR URGES
VA-OSP DBT PHONE NON-SUIC SELF INJ BEHAV
VA-OSP DBT PHONE NON-SUIC SELF INJ URGES
VA-OSP DBT PHONE SUICIDAL BEHAVIORS
VA-OSP DBT PHONE SUICIDAL URGES
VA-OSP DBT PHONE NOTE
VA-OSP DBT VTH UNDISCLOSED
VA-OSP DBT IND OTHER BEHAVIORS
VA-OSP DBT IND MH APPTS MISSED
VA-OSP DBT IND CRISIS SERVICES
VA-OSP DBT IND URGE SUICIDE
VA-OSP DBT IND NON-SUIC SELF INJ BEHAV
VA-OSP DBT IND SUICIDE PREP BEHAVIORS
VA-OSP DBT IND SUICIDE ATTEMPTS
VA-OSP DBT IND REGULAR NOTE
VA-OSP DBT IND EARLY NOTE
VA-OSP CBT-SP [C]
VA-OSP CBT-SP VISIT
VA-OSP CBT-SP SELF EFFICACY 6 MONTHS
VA-OSP CBT-SP SELF EFFICACY 1 WEEK
VA-OSP CBT-SP HOMEWORK NOT COMPLETED
VA-OSP CBT-SP HOMEWORK PARTIAL
VA-OSP CBT-SP HOMEWORK COMPLETED
VA-OSP CBT-SP RELAPSE PREV PRACTICE
VA-OSP CBT-SP RELAPSE PREV SKILLS CONSOLIDATION
VA-OSP CBT-SP DEVELOPING MORE HELPFUL RESPONSES
VA-OSP CBT-SP AUTOMATIC THOUGHTS
VA-OSP CBT-SP PROBLEM SOLVING
VA-OSP CBT-SP COPING STRATEGIES
VA-OSP CBT-SP INCREASING PLEASURABLE ACTIVITIES
VA-OSP CBT-SP TX PLANNING AND INCREASING HOPEFULNESS
VA-OSP CBT-SP FULL NARRATIVE TIMELINE

VA-OSP CBT-SP BRIEF NARRATIVE OF PAST CRISIS AND SAFETY PLAN
VA-OSP CBT-SP INTRODUCTION SESSION
VA-OSP CBT-SP REVIEW OF PROGRESS AND LOOKING AHEAD
VA-OSP CBT-SP URGE ALCOHOL SUBS POST
VA-OSP CBT-SP INTENT KILL SELF POST
VA-OSP CBT-SP URGE KILL SELF POST
VA-OSP CBT-SP MOOD POST
VA-OSP CBT-SP URGE ALCOHOL SUBS PRE
VA-OSP CBT-SP INTENT KILL SELF PRE
VA-OSP CBT-SP URGE KILL SELF PRE
VA-OSP CBT-SP HOPELESSNESS INTENSITY
VA-OSP CBT-SP SUICIDAL THOUGHTS INTENSITY
VA-OSP CBT-SP FACE TO FACE
VA-OSP CBT-SP TELEPHONE CONSENT
VA-OSP CBT-SP ENTIRELY TELEPHONE
VA-OSP CBT-SP PART TELEPHONE
VA-OSP CBT-SP VIDEO ATLAS
VA-OSP CBT-SP VTC
VA-OSP CBT-SP VTH UNDISCLOSED
VA-OSP CBT-SP VTH OTHER
VA-OSP CBT-SP VTH HOME
VA-OSP TH INTAKE ASSESSMENT [C]
VA-OSP TH COMPACT
VA-OSP TH NOT REC OTHER
VA-OSP TH NOT REC NOT INDICATED
VA-OSP TH NOT REC INCLUSION
VA-OSP TH NOT REC RECEIVING TX
VA-OSP TH NOT REC DIFFERENT ISSUE
VA-OSP TH DECLINED ATTENDANCE EVENING
VA-OSP TH DECLINED ATTENDANCE WEEKEND
VA-OSP TH DECLINED NEEDS MET
VA-OSP TH DECLINED OTHER
VA-OSP TH DECLINED NOT MAIN CONCERN
VA-OSP TH DECLINED DISCUSS SUICIDE
VA-OSP TH DECLINED VIRTUAL
VA-OSP TH DECLINED MOTIVATION
VA-OSP TH DECLINED ATTENDANCE
VA-OSP TH PST-SP CONSENTED
VA-OSP TH DBT CONSENTED
VA-OSP TH CBT-SP CONSENTED
VA-OSP TH SAFETY PLANNING CONSENTED
VA-OSP TH INTAKE SP INTERVENTION
VA-SUICIDE SAFETY PLAN [C]
VA-SP SAFETY PLAN REVIEWED
VA-OSP TH SAFETY PLAN UPDATED
VA-OSP TH SAFETY PLAN NEW
VA-OSP TH TREATMENT DISCUSSION NONE
VA-OSP TH PST-SP DISCUSSED
VA-OSP TH DBT DISCUSSED
VA-OSP TH CBT-SP DISCUSSED
VA-OSP TH SAFETY PLANNING DISCUSSED

VA-OSP TH FACE TO FACE
VA-OSP INTAKE TELEPHONE CONSENT
VA-OSP TH TELEPHONE
VA-OSP TH SESSION PARTIALLY VIDEO
VA-OSP TH VIDEO TO ATLAS
VA-OSP TH VIDEO TO CLINIC
VA-OSP TH INTAKE VTH UNDISCLOSED
VA-OSP TH VIDEO TO HOME OUTSIDE
VA-OSP TH VIDEO TO HOME RESIDENCE
VA-OSP TH REFERRAL ED
VA-OSP TH REFERRAL OTHER
VA-OSP TH REFERRAL MH SPECIALTY
VA-OSP TH REFERRAL INPATIENT
VA-OSP TH REFERRAL RRTP
VA-OSP TH REFERRAL SP TEAM
VA-OSP TH REFERRAL PCMHI
VA-OSP TH REFERRAL MHC/BHIP
VA-OSP TH INTAKE ASSESSMENT NOTE

REMINDER SPONSOR

VHA OFFICE OF MENTAL HEALTH AND SUICIDE PREVENTION
VHA NATIONAL CENTER FOR HEALTH PROMOTION AND DISEASE PREVENTION
(NCP) AND VHA OFFICE OF WOMEN'S HEALTH

REMINDER COMPUTED FINDING

VA-PROGRESS NOTE

REMINDER TERM

VA-REMINDER UPDATE_2_0_351
VA-OSP DBT TELEPHONE CONSENT
VA-OSP CBT-SP TELEPHONE CONSENT

REMINDER DEFINITION

VA-OSP TH REFERRAL

HEALTH SUMMARY COMPONENT

PROGRESS NOTE SELECTED
PCE HEALTH FACTORS SELECTED
MAS CONTACTS
MHA SCORE
CLINICAL REMINDERS FINDINGS

HEALTH SUMMARY TYPE

VA-CSRE MOST RECENT NOTE
VA-CSRE MOST RECENT
VA-OSP TH ACUTE RISKS LEVEL 6M
NOK/DEMO/CONTACTS
VA-OSP SELF EFFICACY 1Y
VA-PHQ9 1Y
VA-OSP TH REFERRAL

HEALTH SUMMARY OBJECTS

VA-CSRE MOST RECENT NOTE
VA-CSRE MOST RECENT
VA-OSP TH ACUTE RISKS LEVEL 6M
CONTACTS (TIU)
VA-OSP SELF EFFICACY 1Y
VA-PHQ9 1Y
VA-OSP TH REFERRAL (TIU)

TIU DOCUMENT DEFINITION

VA-WRIISC ACTIVE PROBLEMS
VA-CSRE MOST RECENT NOTE
VA-CSRE MOST RECENT
VA-OSP TH ACUTE RISKS LEVEL 6M
CONTACTS
VA-OSP SELF EFFICACY 1Y
VA-PHQ9 1Y
VA-OSP TH REFERRAL

REMINDER DIALOG

VA-OSP PST-SP
VA-OSP DBT GRP
VA-OSP DBT IND
VA-OSP DBT PHONE
VA-OSP CBT-SP
VA-OSP TH INTAKE

This update is being distributed as a web host file. The address for the host file is:

https://Redacted/UPDATE_2_0_351.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

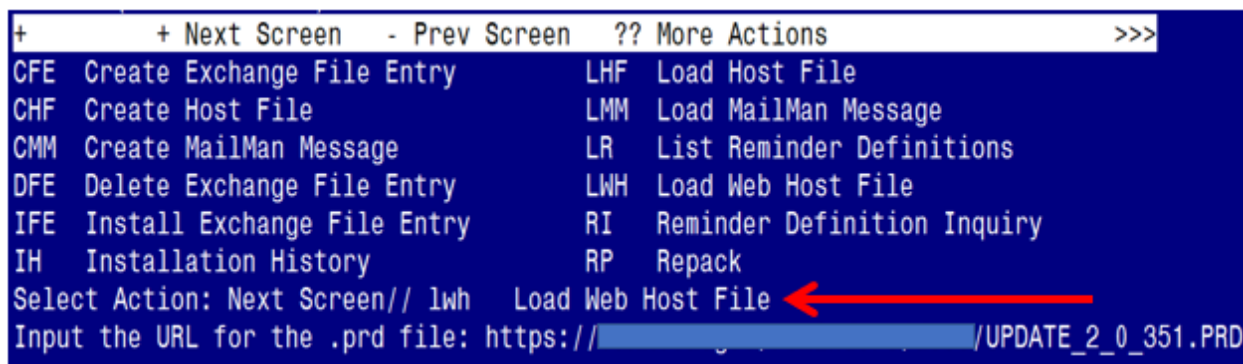
Installation:

=====

This update can be loaded with users on the system. Installation will take less than 30 minutes.

Install Example

To Load the Web Host File. Navigate to Reminder exchange in Vista



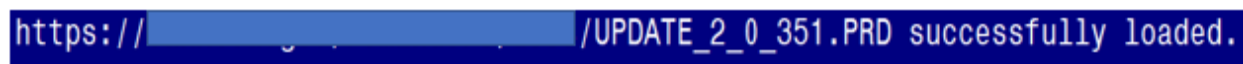
```
+      + Next Screen  - Prev Screen  ?? More Actions  >>>
CFE  Create Exchange File Entry      LHF  Load Host File
CHF  Create Host File                 LMM  Load MailMan Message
CMM  Create MailMan Message           LR   List Reminder Definitions
DFE  Delete Exchange File Entry       LWH  Load Web Host File
IFE  Install Exchange File Entry      RI   Reminder Definition Inquiry
IH   Installation History             RP   Repack
Select Action: Next Screen// lwh  Load Web Host File ←
Input the URL for the .prd file: https://[redacted]/UPDATE_2_0_351.PRD
```

At the **Select Action:** prompt, enter **LWH** for Load Web Host File

At the **Input the url for the .prd file:** prompt, type the following web address:

https://REDACTED/UPDATE_2_0_351.PRD

You should see a message at the top of your screen that the file successfully loaded.



```
https://[redacted]/UPDATE_2_0_351.PRD successfully loaded.
```

Search for and locate the reminder exchange entry titled:

UPDATE_2_0_351 VA-OSP CLINICAL TH PROGRAM TEMPLATE UPDATES

(see screenshot on the next page)

+Item	Entry	Source	Date Packed
431	UPDATE_2_0_351 VA-OSP CLINICAL TH PROGRAM TEMPLATE UPDATES		05/15/2023@10:50
432	UPDATE_2_0_352 VA-TERATOGENIC MEDS ORDER CHECKSUPDATE 2023_01		03/07/2023@12:18
433	UPDATE_2_0_353 CRISTAL DASHBOARD LINK UPDATES		03/03/2023@07:36
434	UPDATE_2_0_354 VA-WH OSTEOPORO SIS UPDATE		03/21/2023@05:07

+ + Next Screen - Prev Screen ?? More Actions >>>

CFE Create Exchange File Entry LHF Load Host File
CHF Create Host File LMM Load MailMan Message
CMM Create MailMan Message LR List Reminder Definitions
DFE Delete Exchange File Entry LWH Load Web Host File
IFE Install Exchange File Entry RI Reminder Definition Inquiry
IH Installation History RP Repack

Select Action: Next Screen// IFE Install Exchange File Entry
Enter a list or range of numbers (1-632): 431

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry
Enter the number that corresponds with your entry titled:

UPDATE_2_0_351 VA-OSP CLINICAL TH PROGRAM TEMPLATE UPDATES

(In this example it is entry 431, it will vary by site).

The exchange file date should be 05/15/2023@10:50.

Component	Category	Exists
Source: [REDACTED]		
Date Packed: 05/15/2023@10:50:20		
Package Version: 2.0P65		
Description:		
The following Clinical Reminder items were selected for packing:		
REMINDER DIALOG		
VA-OSP TH INTAKE		
VA-OSP CBT-SP		
VA-OSP DBT IND		
VA-OSP DBT PHONE		
VA-OSP DBT GRP		
VA-OSP PST-SP		
REMINDER TERM		
VA-REMINDER UPDATE_2_0_351		
+ Enter ?? for more actions >>>		
IA	Install all Components	IS Install Selected Component
Select Action: Next Screen// IA		

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.

Select Action: Next Screen// **IA** Install all Components

You will see several prompts:

1 - For all new components, choose **I to Install**

2 - If prompted to overwrite TIU template field **VA-OSP CRISTAL**, choose **S to SKIP**

3 - For all other existing components, choose **O to Overwrite**

You will be prompted to install the 1st dialog component:

```
Packed reminder dialog: VA-OSP PST-SP [NATIONAL DIALOG]
+-----+-----+-----+-----+-----+
Item  Seq. Dialog Findings                                     Type  Exists
-----+-----+-----+-----+-----+
  1    VA-OSP PST-SP                                       dialog  X
  2    10 VA-GP OSP PST-SP NOTE                             group  X
      Finding: VA-MH EBP TEMPLATE (HEALTH FACTOR)         X
  3    10.10 VA-OSP PST-SP VERSION                         element X
      Finding: *NONE*
  4    10.15 VA-BLANK LINE DIALOG & NOTE                   element X
      Finding: *NONE*
  5    10.20 VA-OSP PST-SP DESCRIPTION                     element X
      Finding: *NONE*
  6    10.30 VA-GP OSP DBT DATE TIME                       group
      Finding: *NONE*
  7    PXRM VISIT DATE MONTH REQUIRED                       prompt  X
  8    10.30.10 VA-OSP DBT START TIME                     element
      Finding: *NONE*
+-----+-----+-----+-----+-----+
+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details    DT  Dialog Text      IS  Install Selected
DF  Dialog Findings  DU  Dialog Usage    QU  Quit
DS  Dialog Summary   IA  Install All
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-OSP PST-SP**

Select Action: Next Screen// **IA Install All**

Install reminder dialog and all components with no further changes: **Y// ES**

```
Packed reminder dialog: VA-OSP PST-SP [NATIONAL DIALOG]
VA-OSP PST-SP (reminder dialog) installed from exchange file.
+-----+-----+-----+-----+-----+
Item  Seq. Dialog Findings                                     Type  Exists
-----+-----+-----+-----+-----+
  1    VA-OSP PST-SP                                       dialog  X
  2    10 VA-GP OSP PST-SP NOTE                             group  X
      Finding: VA-MH EBP TEMPLATE (HEALTH FACTOR)         X
  3    10.10 VA-OSP PST-SP VERSION                         element X
      Finding: *NONE*
  4    10.15 VA-BLANK LINE DIALOG & NOTE                   element X
      Finding: *NONE*
  5    10.20 VA-OSP PST-SP DESCRIPTION                     element X
      Finding: *NONE*
  6    10.30 VA-GP OSP DBT DATE TIME                       group  X
      Finding: *NONE*
  7    PXRM VISIT DATE MONTH REQUIRED                       prompt  X
  8    10.30.10 VA-OSP DBT START TIME                     element  X
      Finding: *NONE*
+-----+-----+-----+-----+-----+
+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details    DT  Dialog Text      IS  Install Selected
DF  Dialog Findings  DU  Dialog Usage    QU  Quit
DS  Dialog Summary   IA  Install All
Select Action: Next Screen// Q
```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q**.

You will be prompted to install the **2nd** dialog component:

```
Packed reminder dialog: VA-OSP DBT GRP [NATIONAL DIALOG]
Item Seq. Dialog Findings Type Exists
1 VA-OSP DBT GRP dialog X
2 10 VA-GP OSP DBT GRP NOTE group X
  Finding: *NONE*
3 10.10 VA-OSP DBT GRP VERSION element X
  Finding: VA-OSP DBT GRP NOTE (HEALTH FACTOR) X
  Add. Finding: MH EBP TEMPLATE (HEALTH FACTOR) X
4 10.15 VA-BLANK LINE DIALOG & NOTE element X
  Finding: *NONE*
5 10.20 VA-OSP DBT DESCRIPTION element X
  Finding: *NONE*
6 10.30 VA-GP OSP DBT GRP DATE TIME group
  Finding: *NONE*
7 PXRМ VISIT DATE MONTH REQUIRED prompt X
8 10.30.10 VA-OSP DBT START TIME element X
+ + Next Screen - Prev Screen ?? More Actions
DD Dialog Details DT Dialog Text IS Install Selected
DF Dialog Findings DU Dialog Usage QU Quit
DS Dialog Summary IA Install All
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-OSP DBT GRP**

Select Action: Next Screen// **IA Install All**

Install reminder dialog and all components with no further changes: **Y// ES**

```
Packed reminder dialog: VA-OSP DBT GRP [NATIONAL DIALOG]
VA-OSP DBT GRP (reminder dialog) installed from exchange file.
Item Seq. Dialog Findings Type Exists
1 VA-OSP DBT GRP dialog X
2 10 VA-GP OSP DBT GRP NOTE group X
  Finding: *NONE*
3 10.10 VA-OSP DBT GRP VERSION element X
  Finding: VA-OSP DBT GRP NOTE (HEALTH FACTOR) X
  Add. Finding: MH EBP TEMPLATE (HEALTH FACTOR) X
4 10.15 VA-BLANK LINE DIALOG & NOTE element X
  Finding: *NONE*
5 10.20 VA-OSP DBT DESCRIPTION element X
  Finding: *NONE*
6 10.30 VA-GP OSP DBT GRP DATE TIME group X
  Finding: *NONE*
7 PXRМ VISIT DATE MONTH REQUIRED prompt X
8 10.30.10 VA-OSP DBT START TIME element X
+ + Next Screen - Prev Screen ?? More Actions
DD Dialog Details DT Dialog Text IS Install Selected
DF Dialog Findings DU Dialog Usage QU Quit
DS Dialog Summary IA Install All
Select Action: Next Screen// Q
```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q**.

You will be prompted to install the **3rd** dialog component:

```
Packed reminder dialog: VA-OSP DBT PHONE [NATIONAL DIALOG]
Item  Seq. Dialog Findings                                     Type  Exists
  1    VA-OSP DBT PHONE                                     dialog X
  2    10 VA-GP OSP DBT PHONE COACHING NOTE                 group  X
      Finding: *NONE*
  3    10.10 VA-OSP DBT PHONE VERSION                       element X
      Finding: VA-OSP DBT PHONE NOTE (HEALTH FACTOR)      X
      Add. Finding: MH EBP TEMPLATE (HEALTH FACTOR)        X
  4    10.15 VA-BLANK LINE DIALOG & NOTE                   element X
      Finding: *NONE*
  5    10.20 VA-OSP DBT DESCRIPTION                         element X
      Finding: *NONE*
  6    10.30 VA-GP OSP DBT DATE TIME                       group  X
      Finding: *NONE*
  7    10.35 VA-BLANK LINE DIALOG & NOTE                   element X
      Finding: *NONE*
+      + Next Screen  - Prev Screen  ?? More Actions
DD Dialog Details    DT Dialog Text      IS Install Selected
DF Dialog Findings  DU Dialog Usage   QU Quit
DS Dialog Summary   IA Install All
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-OSP DBT PHONE**

Select Action: Next Screen// **IA Install All**

Install reminder dialog and all components with no further changes: **Y// ES**

```
Packed reminder dialog: VA-OSP DBT PHONE [NATIONAL DIALOG]
VA-OSP DBT PHONE (reminder dialog) installed from exchange file.
Item  Seq. Dialog Findings                                     Type  Exists
  1    VA-OSP DBT PHONE                                     dialog X
  2    10 VA-GP OSP DBT PHONE COACHING NOTE                 group  X
      Finding: *NONE*
  3    10.10 VA-OSP DBT PHONE VERSION                       element X
      Finding: VA-OSP DBT PHONE NOTE (HEALTH FACTOR)      X
      Add. Finding: MH EBP TEMPLATE (HEALTH FACTOR)        X
  4    10.15 VA-BLANK LINE DIALOG & NOTE                   element X
      Finding: *NONE*
  5    10.20 VA-OSP DBT DESCRIPTION                         element X
      Finding: *NONE*
  6    10.30 VA-GP OSP DBT DATE TIME                       group  X
      Finding: *NONE*
  7    10.35 VA-BLANK LINE DIALOG & NOTE                   element X
      Finding: *NONE*
+      + Next Screen  - Prev Screen  ?? More Actions
DD Dialog Details    DT Dialog Text      IS Install Selected
DF Dialog Findings  DU Dialog Usage   QU Quit
DS Dialog Summary   IA Install All
Select Action: Next Screen// Q
```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q**.

You will be prompted to install the **4th** dialog component:

```
Packed reminder dialog: VA-OSP DBT IND [NATIONAL DIALOG]
Item  Seq. Dialog Findings                                     Type  Exists
-----
  1    VA-OSP DBT IND                                         dialog  X
  2    10 VA-GP OSP DBT IND NOTE                               group  X
        Finding: *NONE*
  3    10.10 VA-OSP DBT IND VERSION                           element X
        Finding: MH EBP TEMPLATE (HEALTH FACTOR)
  4    10.15 VA-BLANK LINE DIALOG & NOTE                       element X
        Finding: *NONE*
  5    10.20 VA-OSP DBT DESCRIPTION                           element X
        Finding: *NONE*
  6    10.25 VA-BLANK LINE DIALOG & NOTE                       element X
        Finding: *NONE*
  7    10.30 VA-GP OSP DBT DATE TIME                           group  X
        Finding: *NONE*
  8    10.33 VA-BLANK LINE DIALOG & NOTE                       element X
+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text      IS  Install Selected
DF  Dialog Findings     DU  Dialog Usage     QU  Quit
DS  Dialog Summary      IA  Install All
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – VA-OSP DBT IND

Select Action: Next Screen// **IA** Install All

Install reminder dialog and all components with no further changes: **Y// ES**

```
Packed reminder dialog: VA-OSP DBT IND [NATIONAL DIALOG]
VA-OSP DBT IND (reminder dialog) installed from exchange file.
Item  Seq. Dialog Findings                                     Type  Exists
-----
  1    VA-OSP DBT IND                                         dialog  X
  2    10 VA-GP OSP DBT IND NOTE                               group  X
        Finding: *NONE*
  3    10.10 VA-OSP DBT IND VERSION                           element X
        Finding: MH EBP TEMPLATE (HEALTH FACTOR)
  4    10.15 VA-BLANK LINE DIALOG & NOTE                       element X
        Finding: *NONE*
  5    10.20 VA-OSP DBT DESCRIPTION                           element X
        Finding: *NONE*
  6    10.25 VA-BLANK LINE DIALOG & NOTE                       element X
        Finding: *NONE*
  7    10.30 VA-GP OSP DBT DATE TIME                           group  X
        Finding: *NONE*
  8    10.33 VA-BLANK LINE DIALOG & NOTE                       element X
+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text      IS  Install Selected
DF  Dialog Findings     DU  Dialog Usage     QU  Quit
DS  Dialog Summary      IA  Install All
Select Action: Next Screen// Q
```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q**.

You will be prompted to install the **5th** dialog component:

```
Packed reminder dialog: VA-OSP CBT-SP [NATIONAL DIALOG]
Item Seq. Dialog Findings Type Exists
1 VA-OSP CBT-SP dialog X
2 10 VA-GP OSP CBT-SP NOTE group X
   Finding: *NONE*
3 10.10 VA-OSP CBT-SP VERSION element X
   Finding: MH EBP TEMPLATE (HEALTH FACTOR)
4 10.15 VA-BLANK LINE DIALOG & NOTE element X
   Finding: *NONE*
5 10.20 VA-OSP CBT-SP DESCRIPTION element X
   Finding: *NONE*
6 10.30 VA-GP OSP DBT DATE TIME group X
   Finding: *NONE*
7 10.33 VA-OSP CBT-SP SESSION NUMBER element X
   Finding: VA-OSP CBT-SP VISIT (HEALTH FACTOR)
8 PXRMP OSP CBT-SP SESSION NUMBER prompt X
+ + Next Screen - Prev Screen ?? More Actions
DD Dialog Details DT Dialog Text IS Install Selected
DF Dialog Findings DU Dialog Usage QU Quit
DS Dialog Summary IA Install All
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-OSP CBT-SP**

Select Action: Next Screen// **IA Install All**

Install reminder dialog and all components with no further changes: **Y// ES**

```
Packed reminder dialog: VA-OSP CBT-SP [NATIONAL DIALOG]
VA-OSP CBT-SP (reminder dialog) installed from exchange file.
Item Seq. Dialog Findings Type Exists
1 VA-OSP CBT-SP dialog X
2 10 VA-GP OSP CBT-SP NOTE group X
   Finding: *NONE*
3 10.10 VA-OSP CBT-SP VERSION element X
   Finding: MH EBP TEMPLATE (HEALTH FACTOR)
4 10.15 VA-BLANK LINE DIALOG & NOTE element X
   Finding: *NONE*
5 10.20 VA-OSP CBT-SP DESCRIPTION element X
   Finding: *NONE*
6 10.30 VA-GP OSP DBT DATE TIME group X
   Finding: *NONE*
7 10.33 VA-OSP CBT-SP SESSION NUMBER element X
   Finding: VA-OSP CBT-SP VISIT (HEALTH FACTOR)
8 PXRMP OSP CBT-SP SESSION NUMBER prompt X
+ + Next Screen - Prev Screen ?? More Actions
DD Dialog Details DT Dialog Text IS Install Selected
DF Dialog Findings DU Dialog Usage QU Quit
DS Dialog Summary IA Install All
Select Action: Next Screen// Q
```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q**.

You will be prompted to install the **6th** dialog component:

```
Packed reminder dialog: VA-OSP TH INTAKE [NATIONAL DIALOG]
+-----+-----+-----+-----+
Item  Seq. Dialog Findings                               Type  Exists
-----+-----+-----+-----+
  1    VA-OSP TH INTAKE                                dialog  X
  2    10 VA-GP OSP TH INTAKE ASSESSMENT                group  X
      Finding: VA-OSP TH INTAKE ASSESSMENT NOTE (HEALTH FACTOR)  X
  3    10.5 VA-OSP TH INTAKE ASSESSMENT VERSION          element  X
      Finding: *NONE*
  4    10.8 VAL-GP OSP COMPACT ACT                      group
      Finding: VA-OSP TH COMPACT (HEALTH FACTOR)                X
  5    10.10 VA-GP OSP DBT DATE TIME                    group  X
      Finding: *NONE*
  6    10.14 VA-BLANK LINE ALT PN TEXT ONLY             element  X
      Finding: *NONE*
  7    10.15 VA-GP OSP DBT DIAGNOSIS                    group  X
      Finding: *NONE*
  8    10.19 VA-BLANK LINE ALT PN TEXT ONLY             element  X
+-----+-----+-----+-----+
+      + Next Screen  - Prev Screen  ?? More Actions
DD Dialog Details      DT Dialog Text      IS Install Selected
DF Dialog Findings     DU Dialog Usage     QU Quit
DS Dialog Summary      IA Install All
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-OSP TH INTAKE**

Select Action: Next Screen// **IA Install All**

Install reminder dialog and all components with no further changes: **Y// ES**

```
Packed reminder dialog: VA-OSP TH INTAKE [NATIONAL DIALOG]
VA-OSP TH INTAKE (reminder dialog) installed from exchange file.
+-----+-----+-----+-----+
Item  Seq. Dialog Findings                               Type  Exists
-----+-----+-----+-----+
  1    VA-OSP TH INTAKE                                dialog  X
  2    10 VA-GP OSP TH INTAKE ASSESSMENT                group  X
      Finding: VA-OSP TH INTAKE ASSESSMENT NOTE (HEALTH FACTOR)  X
  3    10.5 VA-OSP TH INTAKE ASSESSMENT VERSION          element  X
      Finding: *NONE*
  4    10.8 VAL-GP OSP COMPACT ACT                      group  X
      Finding: VA-OSP TH COMPACT (HEALTH FACTOR)                X
  5    10.10 VA-GP OSP DBT DATE TIME                    group  X
      Finding: *NONE*
  6    10.14 VA-BLANK LINE ALT PN TEXT ONLY             element  X
      Finding: *NONE*
  7    10.15 VA-GP OSP DBT DIAGNOSIS                    group  X
      Finding: *NONE*
  8    10.19 VA-BLANK LINE ALT PN TEXT ONLY             element  X
+-----+-----+-----+-----+
+      + Next Screen  - Prev Screen  ?? More Actions
DD Dialog Details      DT Dialog Text      IS Install Selected
DF Dialog Findings     DU Dialog Usage     QU Quit
DS Dialog Summary      IA Install All
Select Action: Next Screen// Q
```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q**.

```
Component Category Exists
Source:
Date Packed: 05/15/2023@10:50:20
Package Version: 2.0P65

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-OSP TH INTAKE
  VA-OSP CBT-SP
  VA-OSP DBT IND
  VA-OSP DBT PHONE
  VA-OSP DBT GRP
  VA-OSP PST-SP

REMINDER TERM
  VA-REMINDER UPDATE_2_0_351

+      + Next Screen  - Prev Screen  ?? More Actions  >>>
IA  Install all Components      IS  Install Selected Component
Select Action: Next Screen// Q
```

You will be returned to this screen. Type Q to quit.

Install Completed


Post Installation

1. Launch all six (6) dialogs and confirm the updated version numbers (see screenshots below) are displayed at the top of the dialog.
 - a. You should be able to launch the dialogs using note titles:
 - i. SUICIDE PREVENTION TELEHEALTH INTAKE ASSESSMENT
 - ii. COGNITIVE BEHAVIORAL THERAPY-SUICIDE PREVENTION
 - iii. DIALECTICAL BEHAVIOR THERAPY SKILLS GROUP
 - iv. DIALECTICAL BEHAVIOR THERAPY INDIVIDUAL SESSION
 - v. DIALECTICAL BEHAVIOR THERAPY PHONE COACHING
 - vi. PROBLEM SOLVING THERAPY – SUICIDE PREVENTION

If your site does not have the note titles established, refer to the original install guides and the post-installation step instructions for note title creation. The links to those install guides are: LINKS REDACTED, but the 4 Updates listed were


UPDATE_2_0_193
UPDATE_2_0_208
UPDATE_2_0_224
UPDATE_2_0_238

VA-OSP TH INTAKE

 Reminder Dialog Template: VA-OSP TH INTAKE

Suicide Prevention Telehealth Program Intake Assessment version 3.2

VA-OSP PST-SP

 Reminder Dialog Template: VA-OSP PST-SP


Problem Solving Therapy for Suicide Prevention (PST-SP) version 2.2

VA-OSP CBT-SP

 Reminder Dialog Template: VA-OSP CBT-SP


Cognitive Behavioral Therapy for Suicide Prevention (CBT-SP) version 2.1

VA-OSP DBT IND

 Reminder Dialog Template: Va-Osp Dbt Ind


Dialectical Behavior Therapy (DBT) Individual Session version 2.2

VA-OSP DBT PHONE

 Reminder Dialog Template: Va-Osp Dbt Phone

Dialectical Behavior Therapy (DBT) Phone Coaching version 2.1

VA-OSP DBT GRP

 Reminder Dialog Template: Va-Osp Dbt Grp

Dialectical Behavior Therapy (DBT) Skills Group version 2.2

2. Confirm the **highlighted** objects below are in the Alternate Progress Note text for the following five (5) ELEMENTS:

ELEMENT: VAL-OSP TH DIAGNOSIS ACTIVE PROBLEMS DISPLAY

CLASS: LOCAL//

DIALOG/PROGRESS NOTE TEXT:

Active Problems List

ALTERNATE PROGRESS NOTE TEXT:

VA-WRIISC ACTIVE PROBLEMS

ELEMENT: VAL-OSP TH ACUTE RISK DISPLAY

CLASS: LOCAL//

DIALOG/PROGRESS NOTE TEXT:

Display previous Acute Risk levels in past 6 months

ALTERNATE PROGRESS NOTE TEXT:

VA-OSP TH ACUTE RISK LEVELS 6M

ELEMENT: VAL-OSP CBT-SP MH ASSESSMENT PHQ9 DISPLAY

CLASS: LOCAL//

DIALOG/PROGRESS NOTE TEXT:

Display previous PHQ9 scores in past year

ALTERNATE PROGRESS NOTE TEXT:

VA-PHQ9 1Y

ELEMENT: VAL-OSP CBT-SP MH ASSESSMENT SELF EFFICACY DISPLAY

CLASS: LOCAL//

DIALOG/PROGRESS NOTE TEXT:

Display previous Self Efficacy scores in past year

ALTERNATE PROGRESS NOTE TEXT:

VA-OSP SELF EFFICACY 1Y

ELEMENT: VAL-OSP TH CSRE DISPLAY

CLASS: LOCAL//

DIALOG/PROGRESS NOTE TEXT:

VA-CSRE MOST RECENT

ALTERNATE PROGRESS NOTE TEXT:

VA-CSRE MOST RECENT NOTE

3. Add your site's local data objects for **PATIENT ADDRESS** or **PATIENT PHONE** in the dialog/progress note text for the following elements:

ELEMENT: VAL-OSP DBT HOME ADDRESS

CLASS: LOCAL//

DIALOG/PROGRESS NOTE TEXT:

Home: ****INSERT PATIENT ADDRESS OBJECT****

ELEMENT: VAL-OSP DBT HOME ADDRESS AO

CLASS: LOCAL//

DIALOG/PROGRESS NOTE TEXT:

Home: ****INSERT PATIENT ADDRESS OBJECT****

ELEMENT: VAL-OSP TH INTAKE HOME ADDRESS V2

CLASS: LOCAL//

DIALOG/PROGRESS NOTE TEXT:

Home: ****INSERT PATIENT ADDRESS OBJECT****

ELEMENT: VAL-OSP PST-SP HOME ADDRESS V2

CLASS: LOCAL//

DIALOG/PROGRESS NOTE TEXT:

Home: ****INSERT PATIENT ADDRESS OBJECT****

ELEMENT: VAL-OSP PST-SP HOME ADDRESS

CLASS: LOCAL//

DIALOG/PROGRESS NOTE TEXT:

Home: ****INSERT PATIENT ADDRESS OBJECT****

ELEMENT: VAL-OSP CBT-SP VTH RESIDENCE HOME ADDRESS

CLASS: LOCAL//

DIALOG/PROGRESS NOTE TEXT:

Home: ****INSERT PATIENT ADDRESS OBJECT****

ELEMENT: VAL-OSP CBT-SP AO RESIDENCE HOME ADDRESS

CLASS: LOCAL//

DIALOG/PROGRESS NOTE TEXT:

Home: ****INSERT PATIENT ADDRESS OBJECT****

ELEMENT: VAL-OSP DBT PHONE

CLASS: LOCAL//

DIALOG/PROGRESS NOTE TEXT:

Home: ****INSERT PATIENT PHONE OBJECT****

ELEMENT: VAL-OSP CBT-SP VTH PHONE

CLASS: LOCAL//

DIALOG/PROGRESS NOTE TEXT:

Home: ****INSERT PATIENT PHONE OBJECT****

ELEMENT: VAL-OSP PST-SP PHONE

CLASS: LOCAL//

DIALOG/PROGRESS NOTE TEXT:

Home: ****INSERT PATIENT PHONE OBJECT****

For Post-Installation step #4, you will need to import the updated **SUICIDE PREVENTION TELEHEALTH** consult reason-for-request TXML file and replacing the existing file in CPRS for the **SUICIDE PREVENTION TELEHEALTH IFC** consult service.

All sites should have already created this consult service (see Update_2_0_193), so follow Step 4 below to import and replace the consult reason-for-request TXML file.

Should you need a reference, the link to the original setup guide for the Suicide Prevention Telehealth IFC consult service is below:

REDACTED LINK for Suicide Prevention Telehealth Consult Guide.docx

4. Download and replace the Consult Reason-for-Request TXML file for the following consult service:

SUICIDE PREVENTION TELEHEALTH IFC V## STA6A

(Where V## represents your two-digit VISN and STA6A is your facility station number)

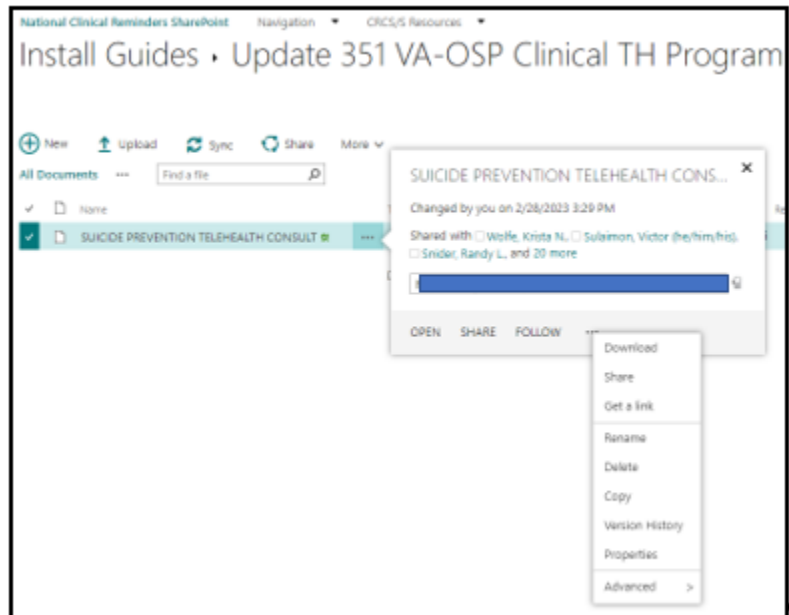
Follow the instructions below to update the Consult Reason for Request in CPRS.

Download the TXML file from here REDACTED LINK for the Update_2_0_351 TXML file

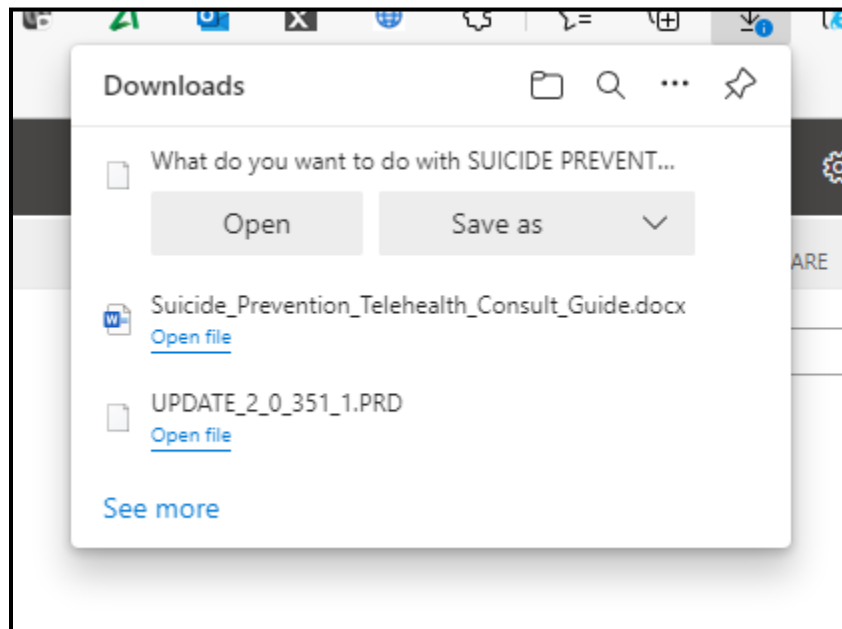
- A. Select the three ellipses next to the name “SUICIDE PREVENTION TELEHEALTH CONSULT” and then select the three ellipses next to the word “FOLLOW”



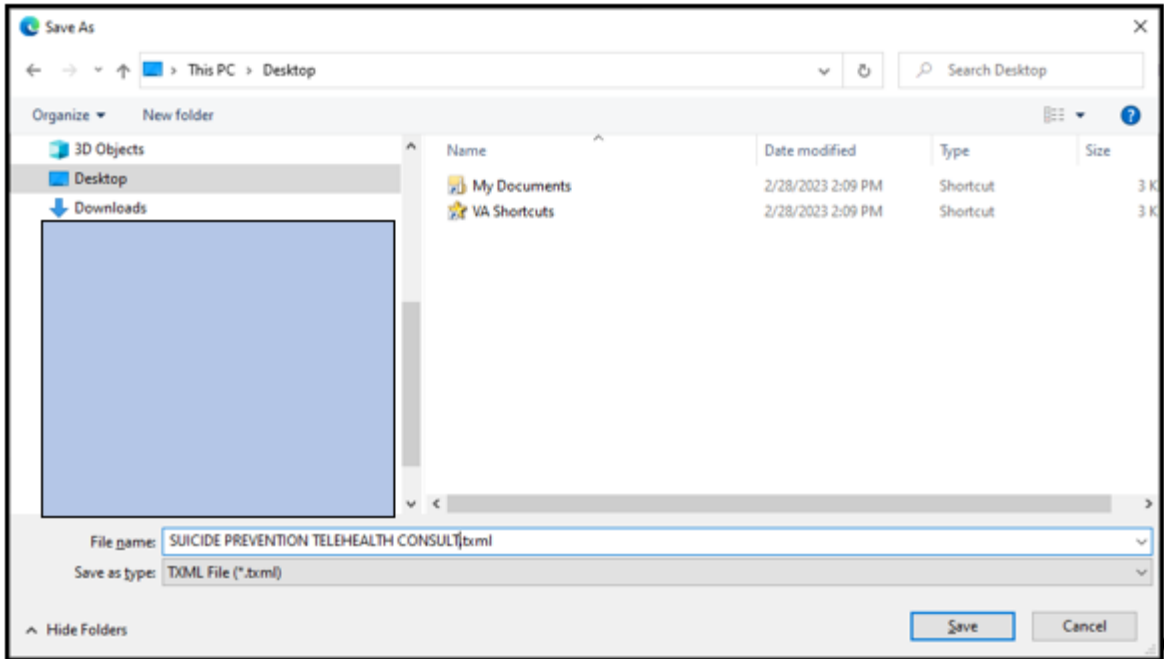
B. Select “Download”



C. Select “Save as”



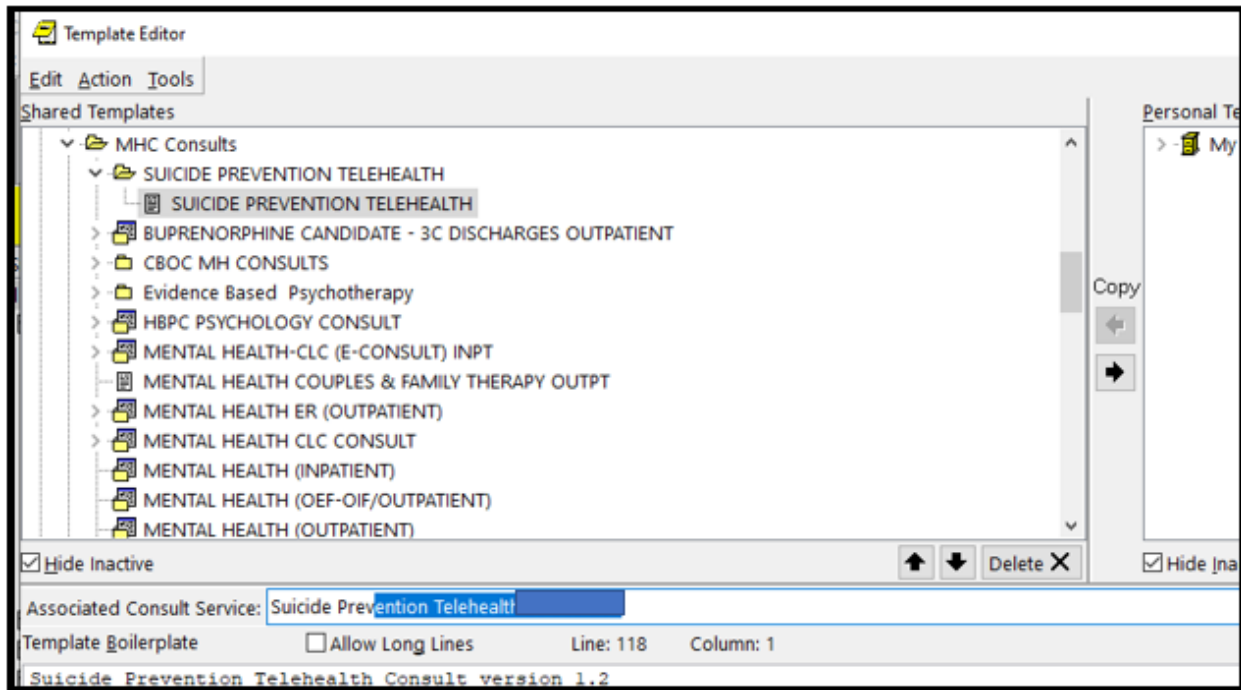
D. Choose a location to save the TXML file. (In this example it was saved to the desktop)



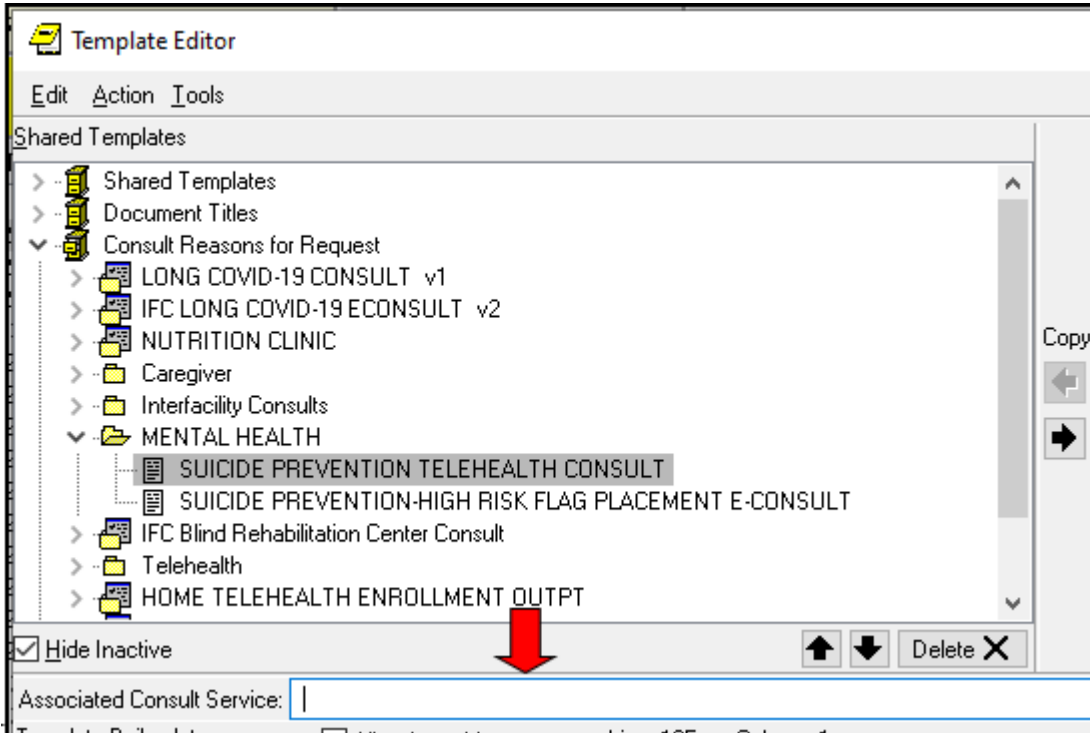
- E. In CPRS, select the NOTES tab > then OPTIONS > then Edit Shared Templates. Locate the Consult Reasons for Request folder and then locate the Consult Service for:

SUICIDE PREVENTION TELEHEALTH REDACTED

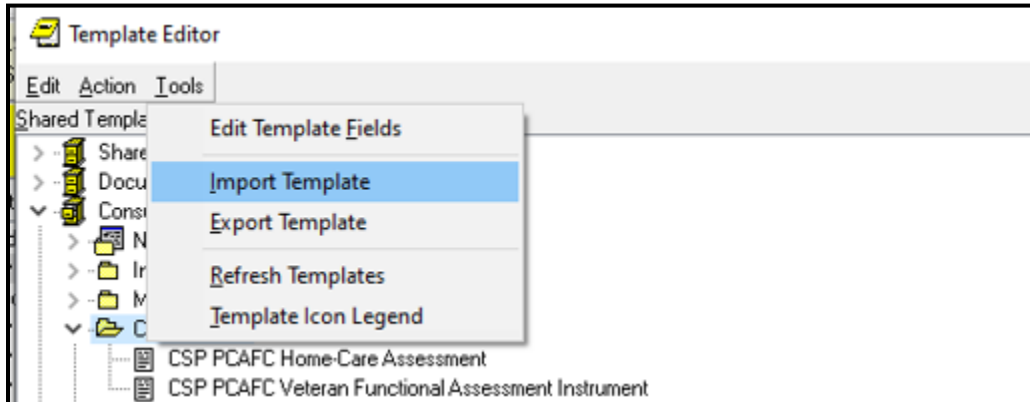
(Where V## represents your two-digit VISN and REDACTED is your facility station number)



- F. Disassociate (remove) the ‘Associated Consult Service’ so it can be re-associated after importing the updated Reason for Request TXML file (see next step below)

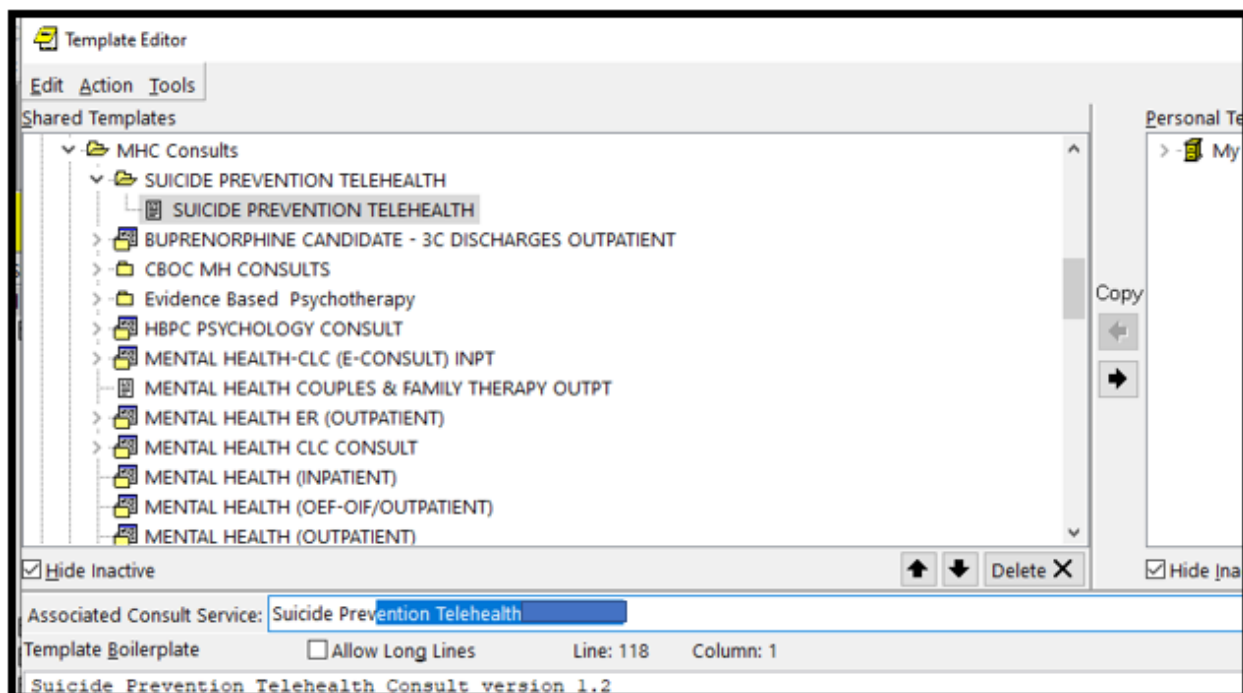


- G. Import the SUICIDE PREVENTION TELEHEALTH CONSULT Reason for Request TXML file that you previously downloaded and saved.



In the ‘Associated Consult Service’ field enter the SUICIDE PREVENTION TELEHEALTH IFC V##REDACTED consult service to associate the consult service name to the newly imported TXML file.

(Where V## represents your two-digit REDACTED and REDACTED is your facility station number)



H. If you choose to do so, you can mark the 'old' TXML file as inactive. To do so, highlight the 'old' the file and mouse-click the check box in the 'Active' field



5. Review the CPRS template field titled “VA-OSP CRISTAL” Confirm the URL contains your station number. If not, you need to replace the text “STATIONIDHERE” with your facility’s station number (see instructions and screenshot below).

The address in the VA-OSP CRISTAL template field should be:

REDACTED

- a. Replace STATIONIDHERE with your 3- or 5-digit numeric station number.
- b. DO NOT replace the DUZ or APP code.

