Update _2_0_353

Clinical Reminders

VA-CRISTAL DASHBOARD Link Updates
Install Guide

March 2023

Product Development
Office of Information Technology
Department of Veterans Affairs

Table of Contents

Introduction

This installation will update the CRISTAL Dashboard TIU hyperlink and text in the four following reminder dialogs. Also, a new option and health factor is added to the VA-MH COMPACT ACT 201 ENCOUNTER dialog.

<mark>The post-installation steps must be completed immediately following installation.</mark>

Updated VA-COMMUNITY CARE-EMER SP CARE COORD PLAN NOTE dialog:

```
VA-CC Emer SR Care Coord Version 2.1

Use CRISTAL dashboard to review COMPACT Act eligibility, dates of COMPACT Act covered MH crises, and suicide risk factors &
 history.

Select documentation to be entered:
    ☐ Emergency Notification Intake
    ☐ Emergency Treatment Care Coordination
```

Update VA-COMMUNITY CARE-CARE COORD PLAN NOTE dialog:

```
VA-CC Care Coord Plan Note Version 2.1

Use CRISTAL dashboard to review COMPACT Act eligibility, dates of COMPACT Act covered MH crises, and suicide risk factors &
 history.

Select documentation to be entered:
    ☐ Initial Note
    ☐ Addendum Templates
```

Updated VA-OSP SBOR NOTE dialog:

```
Use this template to report both drug overdoses and suicidal behaviors, specifically:
  -  Behaviors with suicidal or undetermined intent. (For this note,
     suicidal ideation is not considered a behavior; only behaviors,
     including preparatory behaviors, should be reported.)
  -  Any overdoses, including accidental, intentional, and adverse
     effect overdoses.

Only one event at a time can be reported within this template.  If multiple events need to be reported, please enter a new SBOR
 note for each event.

CRISTAL dashboard: The CAPRI, REACH VET, Risk Indicators, STORM Tool for Analytic Lookup (CRISTAL) dashboard provides patient
 summary information from all VA records to quickly assess known health care needs and risks of suicide, overdose, and other
 adverse events.

Click here for a printable blank SBOR template  as an alternative to referring to
on-screen instructions.
```

Updated VA-MH COMPACT ACT 201 ENCOUNTER dialog:

```
VA COMPACT Act Encounter Codes Note v1.0

++ The COMPACT Act note template is an interim solution to support encounters related to the act while a permanent solution is
 being developed.
Providers are required to complete this template when encountering a patient in "Acute Suicidal Crisis" and when follow-up care is
 related to this crisis.
Completing this template will systemically indicate that the related episode is not billable as the act requires.++

Use CRISTAL dashboard to review COMPACT Act eligibility, dates of COMPACT Act covered MH crises, and suicide risk factors &
 history.
```

☐ Care provided: Initial care covered under the COMPACT Act of 2020 Section 201. Veteran is in an Acute Suicidal Crisis

☐ Care provided: Follow up care covered under the COMPACT Act of 2020 Section 201.

☐ Care provided: 30 Day Extension of Care
   ++ Ensure that this patient does not have an existing extension
  submitted for this episode of care.
    Treating providers are permitted to extend the COMPACT Act
  suicide treatment episode of care by 30 days ONCE.++

☐ Crisis evaluation determined that suicide risk is non-acute.

The exchange file contains the following components:

TIU TEMPLATE FIELD
VA-OSP CRISTAL
VA-OSP DATE EG
VA-OSP BLANK SBOR
GEN WORD PROC REQ LARGE

HEALTH FACTORS
VA-UPDATE_2_0_353
VA-COMPACT ACT 201
VA-COMPACT ACT SUICIDE RISK NONACUTE
VA-COMPACT ACT SUICIDE TX ENCOUNTER EXTENSION OF CARE
VA-COMPACT ACT SUICIDE TX ENCOUNTER FOLLOW UP
VA-COMPACT ACT SUICIDE TX ENCOUNTER INITIAL
VA-SUICIDE BEHAVIOR AND OVERDOSE REPORT
VA-SBOR EVENT DATE

REMINDER SPONSOR
OFFICE OF MH AND SUICIDE PREVENTION
VHA OFFICE OF COMMUNITY CARE

REMINDER TAXONOMY
VA-MH COMPACT ACT R45.851
VA-MH COMPACT ACT T14.91XS
VA-MH COMPACT ACT T14.91XD
VA-MH COMPACT ACT CPT T2034
VA-MH COMPACT ACT SI CODE AND CPT
VA-MH COMPACT ACT T14.91XA

REMINDER DIALOG
VA-COMMUNITY CARE-EMER SP CARE COORD PLAN NOTE
VA-COMMUNITY CARE-CARE COORD PLAN NOTE
VA-MH COMPACT ACT 201 ENCOUNTER
VA-OSP SBOR NOTE

Install Details

This update is being distributed as a web host file. The address for the host file is:
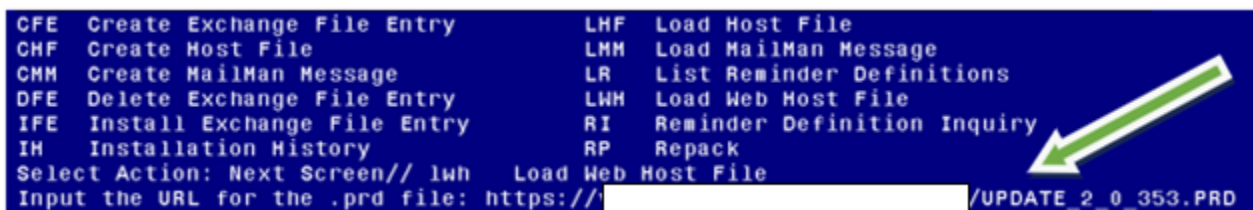**https://vaww.va.gov/reminders/docs/UPDATE_2_0_353.PRD**

Installation:
=============
This update can be loaded with users on the system. Installation will take less than 5 minutes.

Install Example

To Load the Web Host File. Navigate to Reminder exchange in Vista

```
CFE   Create Exchange File Entry        LHF   Load Host File
CHF   Create Host File                  LMM   Load MailMan Message
CMM   Create MailMan Message            LR    List Reminder Definitions
DFE   Delete Exchange File Entry        LWH   Load Web Host File
IFE   Install Exchange File Entry       RI    Reminder Definition Inquiry
IH    Installation History              RP    Repack
Select Action: Next Screen// lwh   Load Web Host File
Input the URL for the .prd file: https://                        /UPDATE_2_0_353.PRD
```

At the **Select Action:** prompt, enter **LWH** for Load Web Host File
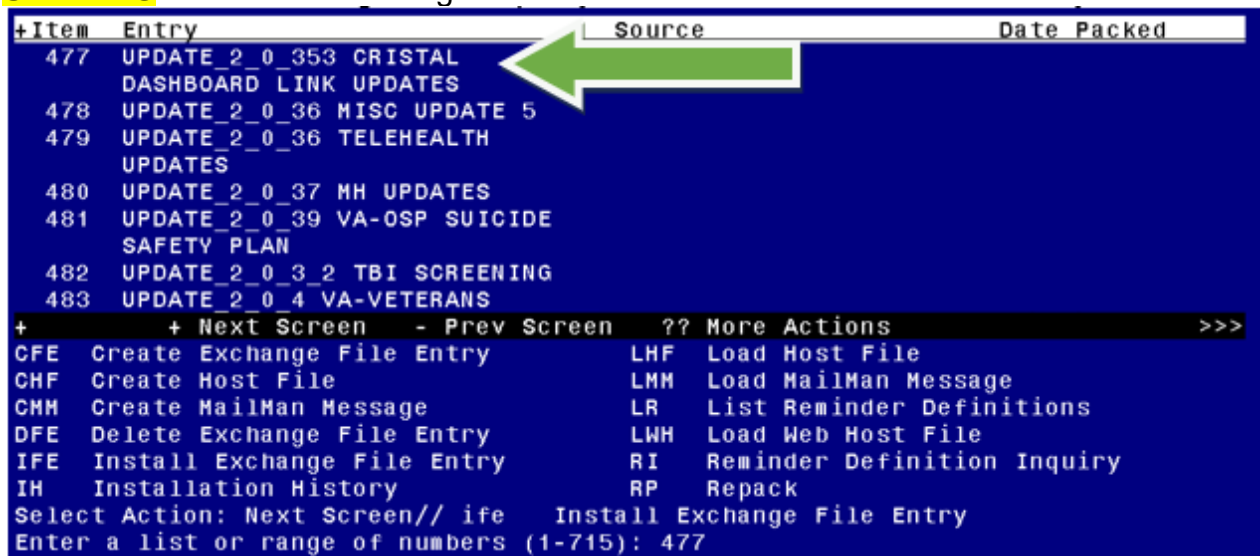At the **Input the url for the .prd file:** prompt, type the following web address:
https://vaww.va.gov/reminders/docs/UPDATE_2_0_353.PRD

You should see a message at the top of your screen that the file successfully loaded.
 Search and locate an entry titled **UPDATE_2_0_353 CRISTAL DASHBOARD LINK UPDATES** in reminder exchange.

```
+Item   Entry                         Source              Date Packed
   477  UPDATE_2_0_353 CRISTAL
        DASHBOARD LINK UPDATES
   478  UPDATE_2_0_36 MISC UPDATE 5
   479  UPDATE_2_0_36 TELEHEALTH
        UPDATES
   480  UPDATE_2_0_37 MH UPDATES
   481  UPDATE_2_0_39 VA-OSP SUICIDE
        SAFETY PLAN
   482  UPDATE_2_0_3_2 TBI SCREENING
   483  UPDATE_2_0_4 VA-VETERANS
+          + Next Screen   - Prev Screen   ?? More Actions              >>>
CFE   Create Exchange File Entry        LHF   Load Host File
CHF   Create Host File                  LMM   Load MailMan Message
CMM   Create MailMan Message            LR    List Reminder Definitions
DFE   Delete Exchange File Entry        LWH   Load Web Host File
IFE   Install Exchange File Entry       RI    Reminder Definition Inquiry
IH    Installation History              RP    Repack
Select Action: Next Screen// ife   Install Exchange File Entry
Enter a list or range of numbers (1-715): 477
```

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry

Enter the number that corresponds with your entry **UPDATE_2_0_353 CRISTAL DASHBOARD LINK UPDATES**

(In this example it is entry 477. It will vary by site). The date of the exchange file should be 3/3/2023.

```
Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-UPDATE 353 ITEMS

REMINDER TERM
  VA-REMINDER UPDATE_2_0_353

Keywords:

Components:

+         Enter ?? for more actions                        >>>
IA   Install all Components           IS   Install Selected Component
```

At the **<u>Select Action</u>** prompt, type <mark>**IA**</mark> for Install all Components and hit enter.
Select Action: Next Screen// <mark>**IA   Install all Components**</mark>

You will see several prompts, for all new entries you will choose <mark>**I to Install**</mark>

For the existing **VA-OSP-CRISTAL** template field, choose <mark>**O to Overwrite**</mark>.

```
TIU TEMPLATE FIELD entry named VA-OSP CRISTAL already exists but the
packed component is different, what do you want to do?

     Select one of the following:

          C         Create a new entry by copying to a new name
          O         Overwrite the current entry
          U         Update
          Q         Quit the install
          S         Skip, do not install this entry

Enter response: O// Overwrite the current entry
Are you sure you want to overwrite? N// YES...
```

For all other existing items, choose <mark>**S to Skip**</mark>.

You will be promped to install the reminder dialog component (VA-UPDATE 353 ITEMS). You will choose to install all even though some components may have an X to indicate that they exist.

```
 Item  Seq. Dialog Findings                              Type    Exists
    1      VA-UPDATE 353 ITEMS                           dialog

    2   5 VA-GP SBOR EVENT DATE                          group      X
              Finding: VA-SBOR EVENT DATE (HEALTH FACTOR)            X
    3   PXRMZ BLANK                                      prompt     X
    4   5.10 VA-EL SBOR EVENT DATE APPROX                element    X
              Finding: *NONE*

    5   10 VA-CC EMER SP CARE COORD NOTE VERSION         group      X
              Finding: *NONE*
    6   10.5 VA-CC CRISTAL DASHBOARD                     element
              Finding: *NONE*

    7   15 VA-CC CARE COORD PLAN NOTE VERSION            group      X
              Finding: *NONE*
+            + Next Screen    - Prev Screen   ?? More Actions
DD    Dialog Details         DT   Dialog Text       IS    Install Selected
DF    Dialog Findings        DU   Dialog Usage      QU    Quit
DS    Dialog Summary         IA   Install All
Select Action: Next Screen// IA    Install All
```

At the **Select Action** prompt, type **IA** to install the dialog.
Install reminder dialog and all components with no further changes: **Yes**

```
VA-UPDATE 353 ITEMS (reminder dialog) installed from exchange file.
 Item  Seq. Dialog Findings                              Type    Exists
    1      VA-UPDATE 353 ITEMS                           dialog     X

    2   5 VA-GP SBOR EVENT DATE                          group      X
              Finding: VA-SBOR EVENT DATE (HEALTH FACTOR)            X
    3   PXRMZ BLANK                                      prompt     X
    4   5.10 VA-EL SBOR EVENT DATE APPROX                element    X
              Finding: *NONE*

    5   10 VA-CC EMER SP CARE COORD NOTE VERSION         group      X
              Finding: *NONE*
    6   10.5 VA-CC CRISTAL DASHBOARD                     element    X
              Finding: *NONE*

    7   15 VA-CC CARE COORD PLAN NOTE VERSION            group      X
              Finding: *NONE*
+            + Next Screen    - Prev Screen   ?? More Actions
DD    Dialog Details         DT   Dialog Text       IS    Install Selected
DF    Dialog Findings        DU   Dialog Usage      QU    Quit
DS    Dialog Summary         IA   Install All
Select Action: Next Screen// Q
```

After completing this dialog install, you will type **Q**.

```
Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-UPDATE 353 ITEMS

REMINDER TERM
  VA-REMINDER UPDATE_2_0_353

Keywords:

Components:

+          + Next Screen   - Prev Screen   ?? More Actions          >>>
IA   Install all Components          IS   Install Selected Component
Select Action: Next Screen// Q    Q
```
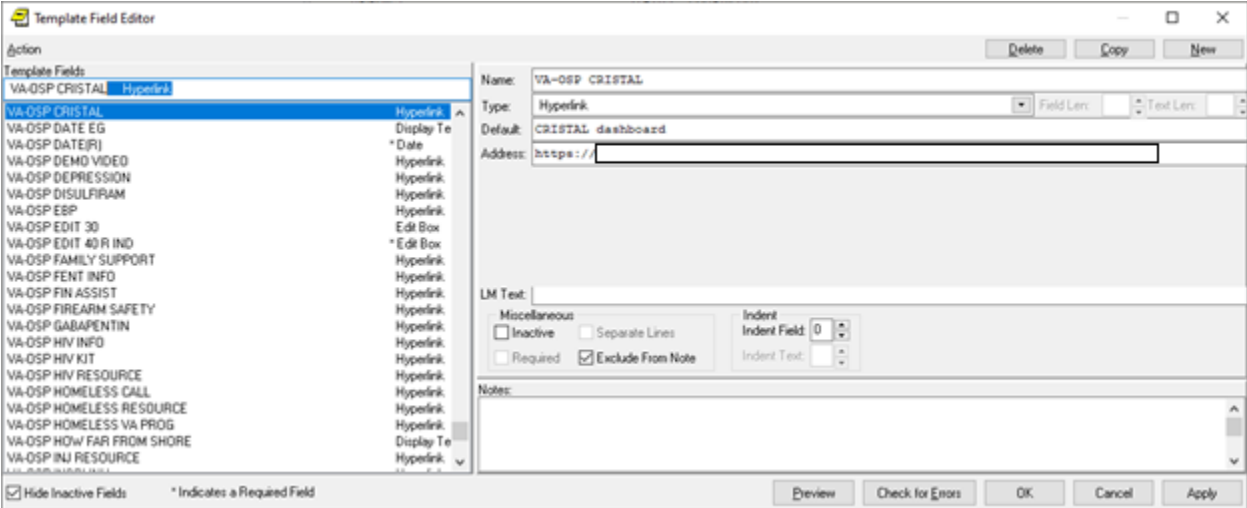
You will then be returned to this screen. At the **Select Action** prompt, type **Q.**

Install complete.

Post Installation

1. In CPRS, edit the URL in the Template Field titled "VA-OSP CRISTAL". You will only need to replace the text "STATIONIDHERE" with your facility's station number.

    a. Replace STATIONIDHERE with your 3- or 5-digit numeric station number.
    b. DO NOT replace the DUZ or APP code and DO NOT add any other characters (e.g., brackets, parentheses, spaces)

Example: https://redacted/

NOTE*: If there are any questions or problems during the installation, please notify your local IT support to log a national help desk ticket or contact the VA Service Desk and have them submit a national ticket to:*

Category: Affected Service
Affected Service: VistA – CPRS: Clinical Reminders