

Update _2_0_375

Clinical Reminders VA-SYRINGE SERVICE PROGRAM Install Guide

July 2023

Product Development
Office of Information Technology
Department of Veterans Affairs

Table of Contents

Introduction	
INSTALL DETAILS	4
INSTALL EXAMPLE	
POST INSTALLATION	

Introduction

This new template ensures documentation of the provision of syringe services, including for syringes provided with and without a prescription (e.g., pharmacy and logistics, respectively).

There is a proposed National Directive supporting these efforts that is going through the national concurrence process.

This note has been approved by the National Harm Reduction Support & Development Workgroup and circulated widely with key SMEs and program offices.

UPDATE 2 0 375 contains 1 Reminder Exchange entry:

UPDATE_2_0_375 VA-SYRINGE SERVICE PROGRAM

The exchange file contains the following components:

REMINDER GERENAL FINDINGS

VIEW PROGRESS NOTE TEXT

TIU TEMPLATE FIELD

VA-TOB LINK

VA-OSP OUD MED

VA-SUD LINK

VA-OSP OEND SHAREPOINT

VA-NALOXONE PATIENT GUIDE

VA-SEX HISTORY LINK

VA-PREP LINK

VA-HIV PREVENTION LINK

VA-HEP C LINK

VA-HEP B LINK

VA-HEP A LINK

VA-STI PREV

VA-SPP LOCATOR

VA-SPP HANDOUT

VA-BLANK

HEALTH FACTORS

VA-REMINDER UPDATES [C]

VA-UPDATE 2 0 375

VA-SSP [C]

VA-SSP REFERRAL COMMENTS

VA-SSP REFERRAL DECLINED

VA-SSP REFERRAL NONE

VA-SSP REFERRAL OTHER

VA-SSP REFERRAL PCP

VA-SSP REFERRAL PCMHI/MH

VA-SSP REFERRAL WOUND CARE

VA-SSP REFERRAL SOCIAL WORK

VA-SSP REFERRAL LIVER CLINIC

VA-SSP REFERRAL INFECTIOUS DISEASE

VA-SSP REFERRAL SUD

VA-NALOXONE [C]

VA-NALOXONE RX OTHER

VA-HAS NALOXONE RX

VA-PATIENT DECLINED NALOXONE

VA-NALOXONE RX REQUEST PROVIDER NOTIFIED

VA-NALOXONE RX ORDERED

VA-SSP OTHER KIT SYRINGE GAUGE

VA-SSP OTHER KIT #SYRINGES

VA-SSP KIT ADD HARM RED SUPPLY OTHER

VA-SSP KIT ADD HARM RED SUPPLY SHARPS CONT

VA-SSP KIT ADD HARM RED SUPPLY NALOXONE

VA-SSP KIT ADD HARM RED SUPPLY FENT TEST STRIPS

VA-SSP KIT ADD HARM RED SUPPLY CONDOMS

VA-OTHER SSP KIT

VA-SSP KIT LOGISTICS 27G 100 SYRINGES

VA-SSP KIT LOGISTICS 27G 20 SYRINGES

VA-SSP KIT LOGISTICS 27G

VA-SSP KIT LOGISTICS 29G 100 SYRINGES

VA-SSP KIT LOGISTICS 29G 20 SYRINGES

VA-SSP KIT LOGISTICS 29G

VA-SSP KIT LOGISTICS 30G 100 SYRINGES

VA-SSP KIT LOGISTICS 30G 20 SYRINGES

VA-SSP KIT LOGISTICS 30G

VA-SSP KIT CLINIC/LOGISTICS

VA-SSP KIT PHARMACY

VA-SSP DECLINED SSP KIT

VA-SSP HAS CURRENT SSP KIT

HEPATITIS C [C]

PREVIOUS NEGATIVE ANTI-HCV

PREVIOUS POSITIVE ANTI-HCV

OUTSIDE SEROLOGY [C]

OUTSIDE HEPATITIS A SEROPOSITIVE

VA-SUICIDE RISK ASSESSMENT [C]

VA-SUICIDE LETHAL ATT OVERDOSE

VA-SUICIDE ATTEMPT OVERDOSE

VA-SUICIDE BEHAVIOR AND OVERDOSE REPORT [C]

VA-SBOR METHOD TYPE OVERDOSE

VA-SSP PAST YR XYLAZINE

VA-SSP PAST YR OTHER SUBSTANCE

VA-SSP PAST YR ALCOHOL

VA-SSP PAST YR NICOTINE

VA-SSP PAST YR CANNABIS

VA-SSP PAST YR SEDATIVES

VA-SSP PAST YR STIMULANTS

VA-SSP PAST YR OPIOIDS

VA-SSP OTHER INDICATION

VA-SSP IDU

REMINDER SPONSOR

MENTAL HEALTH SERVICES VA NATIONAL CENTER FOR HEALTH PROMOTION AN DISEASE PREVENTION (NCP)

REMINDER TAXONOMY

VA-OVERDOSE

REMINDER TERM

VA-REMINDER UPDATE 2 0 375

VA-WH GONORRHEA AND CHLAMYDIA STI SCREEN LAB

RESULTS

VA-RPR LAB TEST

VA-HIV SEROLOGY

VA-HEP C VIRUS ANTIBODY NEGATIVE

VA-HEP C VIRUS ANTIBODY POSITIVE

VA-HEPATITIS B SURFACE ANTIBODY

VA-HEPATITIS B SURFACE ANTIGEN

VA-HEPATITIS B CORE ANTIBODY (IGG/TOTAL)

VA-HEPATITIS A SEROLOGY IGG/TOTAL

VA-HEPATITIS B IMMUNIZATION ADJUVANT

VA-HEPATITIS B IMMUNIZATION 3/4 DOSE SERIES

VA-HAV VACCINE (FULL OR HALF DOSE ANTIGEN)

VA-HIV PREP MEDICATION

VA-NALOXONE PRESCRIPTION

VA-PREVIOUS OVERDOSE

VA-LAST DISPENSED SYRINGE KIT

REMINDER DEFINITION

VA-MH SSP DISPLAY PRIOR INFO OBJECT VA-MH LAST DISPENSED SSP OBJECT

HEALTH SUMMARY TYPE

VA-SSP PT INFO

VA-MH LAST DISPENSED SSP

HEALTH SUMMARY OBJECTS

VA-SSP PT INFO (TIU) VA-MH LAST DISPENSED SSP (TIU)

TIU DOCUMENT DEFINITION

VA-SSP PT INFO VA-MH LAST DISPENSED SSP

REMINDER DIALOG

VA-MH SYRINGE SERVICE PROGRAM

Install Details

This update is being distributed as a web host file. The address for the host file is: https://REDACTED/UPDATE 2 0 375.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

Installation:

==========

This update can be loaded with users on the system. Installation will take less than 5 minutes.

Pre-Install

Using the VistA menu Reminder Dialog Manager, Reminder Dialog, change your view to GROUP and do an inquire/print on the reminder dialog group VAL-NALOXONE REQUEST as you will need to use as reference to use to add back during the post-install.

Install Example

Go to Reminder exchange in Vista. To Load the exchange file, use LWH. The URL is https://REDACTED/UPDATE_2_0_375.PRD

```
Next Screen
    Create Exchange File Entry
                                                                       Load Host File
    Create Host File
                                                                       Load MailMan Message
    Create MailMan Message
                                                                       List Reminder Definitios
    Delete Exchange File Entry
                                                                       Load Web Host File
                                                                       Reminder Definition Inqy
    Install Exchange File Entry
    Installation History
                                                                       Repack
Select Action: Next Screen// LWH
                                   Load Web Host File
Input the URL for the .prd file: https://
                                                                   3/UPDATE_2_0_375.PRD
```

You will see a message indicating the file was loaded successfully.

Search and locate an entry titled UPDATE_2_0_375 VA-SYRINGE SERVICE PROGRAM in reminder exchange.

```
Date Packed
+Item
             Entry
                                                                                  Source
              UPDATE_2_0_375 VA-SYRINGE
SERVICE PROGRAM
    377
             SERVICE PROGRAM
UPDATE_2_0_39 VA-OSP SUICIDE
SAFETY PLAN
UPDATE_2_0_3_2 TBI SCREENING
UPDATE_2_0_4 VA-VETERANS
    378
    379
    380
             CHOICE/MAMMOGRAM/TBI UPDATE
UPDATE_2_0_40 VA-HERPES
    381
       B1 UPDATE_2_0_40 VA-HERPES
    ZOSTER IMMUNIZATION UPDATE

B2 UPDATE_2_0_41 FUNCTIONAL AND
    + Next Screen - Prev Screen
    Create Exchange File Entry
    Create Host File
    Create MailMan Message
    Delete Exchange File Entry
    Install Exchange File Entry
    Installation History
    382
                                                                                   ?? More Actions
LHF Load Host File
CFE
                                                                                   LMM
                                                                                             Load MailMan Message
CHF
                                                                                             List Reminder Definitions
Load Web Host File
Reminder Definition Inquiry
CMM
                                                                                   LR
DFE
                                                                                    LWH
                                                                                    RI
          Installation History
IΗ
                                                                                   RP
                                                                                              Repack
Select Action: Next Screen// IFE
                                                                         Install Exchange File Entry
Enter a list or range of numbers (1-538): 377
```

At the <u>Select Action</u> prompt, enter <u>IFE</u> for Install Exchange File Entry Enter the number that corresponds with your entry titled UPDATE_2_0_375 VA-SYRINGE SERVICE PROGRAM (in this example it is entry 377, it will vary by site) that is dated 07/19/2023.

```
Package Version: 2.0P65

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
VA-MH SYRINGE SERVICE PROGRAM

REMINDER TERM
VA-REMINDER UPDATE_2_0_375

Keywords:
Components:
+ Enter ?? for more actions
IA Install all Components
Select Action: Next Screen// IA
```

At the <u>Select Action</u> prompt, type <u>IA</u> for Install all Components and hit enter. For all new entries in any category you will choose <u>I to Install</u>

<u>SKIP</u> <u>any items</u> in any category you are prompted to overwrite.

You will then be prompted to install the dialog component.

Packed	reminder dialog: VA-MH SYRINGE SERVICE PROGRAM	AN] N	TIONAL DIALOG]		
T+om	Seq. Dialog Findings		Typo	Exists	
rtem			Туре	EXTOCO	
1	VA-MH SYRINGE SERVICE PROGRAM		dialog		
2	5 VA-GP MH SYRINGE SERVICE PROGRAM MASTER		group		
	Finding: *NONE*				
3	PXRM GF VIEW BUTTON		prompt	X	
4	5.5 VA-MH SSP LAST DISPENSED		element	^	
4			etement		
	Finding: *NONE*				
5	5.8 VA-BLANK LINE (EXCLUDE FROM PN) *ELE		element	X	
	Finding: *NONE*				
6	5.10 VA-GP MH SSP INDICATION		group		
_	Finding: *NONE*		3		
7	5.10.5 VA-MH SSP INDICATION INJECTION DRUG USE		element		
,		-	erement	V	
	Finding: VA-SSP IDU (HEALTH FACTOR)			X	
8	PXRM COMMENT		prompt	X	
9	5.10.10 VA-MH SSP INDICATION OTHER		element		
+	+ Next Screen - Prev Screen ?? More Act	tions			
DD Di	alog Details DT Dialog Text 1	IS	Install Selected	d	
			Quit		
	alog Summary IA Install All				
Select Action: Next Screen// IA					

At the <u>Select Action</u> prompt, type <u>IA</u> to install the dialog – <u>VA-MH SYRINGE SERVICE</u> <u>PROGRAM</u>

Install reminder dialog and all components with no further changes: Y//ES

Packe	ed reminder dialog: VA-MH SYRINGE SERVICE PROGRAM [NA	TIONAL DIALOG			
	l SYRINGE SERVICE PROGRAM (reminder dialog) installed		file.		
Iten	n Seq. Dialog Findings	Type	Exists		
1	VA-MH SYRINGE SERVICE PROGRAM	dialog	Х		
2	5 VA-GP MH SYRINGE SERVICE PROGRAM MASTER Finding: *NONE*	group	х		
3	PXRM GF VIEW BUTTON	prompt	X		
4	5.5 VA-MH SSP LAST DISPENSED	element	X		
	Finding: *NONE*				
5	5.8 VA-BLANK LINE (EXCLUDE FROM PN) *ELE	element	X		
	Finding: *NONE*				
6	5.10 VA-GP MH SSP INDICATION	group	X		
	Finding: *NONE*				
7	5.10.5 VA-MH SSP INDICATION INJECTION DRUG USE	element	X		
	Finding: VA-SSP IDU (HEALTH FACTOR)		X		
8	PXRM COMMENT	prompt	X		
9	5.10.10 VA-MH SSP INDICATION OTHER	element	X		
+	+ Next Screen - Prev Screen ?? More Actions	;			
DD		Install Selecte	ed		
DF		Quit			
DS	Dialog Summary IA Install All				
Select Action: Next Screen// Q					

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q.**

```
Package Version: 2.0P65
Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-MH SYRINGE SERVICE PROGRAM
REMINDER TERM
  VA-REMINDER UPDATE_2_0_375
Keywords:
Components:
                          - Prev Screen
          + Next Screen
                                          ?? More Actions
                                        IS
     Install all Components
                                             Install Selected Component
Select Action: Next Screen// Q
```

You will then be returned to this screen. At the **Select Action** prompt, type Q.

Install complete.

Post Installation

1. Update reminder dialog – add the order identified in the pre-install to this item. ALL SITES SHOULD DO THIS STEP, EVEN IF YOU ARE NOT PARTICIPATING IN THIS PROGRAM/NOT IMPLENTING THE NEW NOTE.

Using the VistA menu reminder Dialog manager, Reminder Dialogs, change your view to group view.

1. VAL-NALOXONE REQUEST – add the quick order for naloxone identified in the pre-install.

The remaining steps are for sites participating in the syringe service program. If you are not sure if your site participates, you can send an email using this link: REDACTED EMAIL

Setup of Note Title

The suggested note title to create to associate with this template is:

SYRINGE SERVICE PROGRAM

VHA Enterprise Standard Title: MEDICATION MGT NOTE You can add this to the document class where multidisciplinary notes are stored.

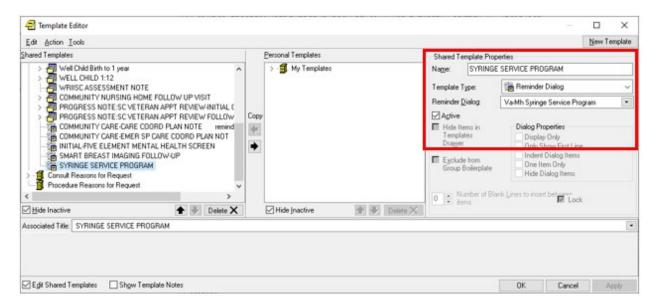
Note: Comprehensive information on Creating new Document Classes and Titles can be found beginning on page 54 of the TIU/ASU Implementation Guide at the following link: http://www.va.gov/vdl/documents/Clinical/CPRS-Text Integration Utility (TIU)/tiuim.pdf

2. Make the Dialog templates available to be attached to a Personal or Shared templates or to be able to attach the dialog to a progress note title.

Select Reminder Managers Menu <TEST ACCOUNT> Option: CP CPRS Reminder Configuration Add/Edit Reminder Categories CA CL **CPRS Lookup Categories** CS CPRS Cover Sheet Reminder List MH Mental Health Dialogs Active PN **Progress Note Headers** RA Reminder GUI Resolution Active TIU TIU Template Reminder Dialog Parameter DEVL Evaluate Coversheet List on Dialog Finish DL Default Outside Location PT Position Reminder Text at Cursor LINK Link Reminder Dialog to Template **TEST CPRS Coversheet Time Test** New Reminder Parameters GEC GEC Status Check Active WH WH Print Now Active Select CPRS Reminder Configuration <TEST ACCOUNT> Option: TIU TIU **Template Reminder Dialog Parameter** Reminder Dialogs allowed as Templates may be set for the following: USR [choose from NEW PERSON] 1 User 3 Service SRV [choose from SERVICE/SECTION] 4 Division DIV [SALT LAKE CITY] SYS [NATREM.FO-SLC.MED.VA.GOV] 5 System Enter selection: **5** Choose the appropriate number for your site. Your site may do this by System or other levels. The example below uses SYSTEM level. Setting Reminder Dialogs allowed as Templates for System: NATREM.FO-SLC.MED.VA.GOV Select Display Sequence: ? 388 VA-COVID-19 TELEPHONE FOLLOW-UP 389 VA-SRA-CONSULT RESPONSE (D) When you type a question mark above, you will see the list of #'s (with dialogs) that are already taken. Choose a number **NOT** on this list. For this example, 390 is not present so I will use 390. Select Display Sequence: 390 Are you adding 390 as a new Display Sequence? Yes// YES Display Sequence: 390// <Enter> 390 Clinical Reminder Dialog: **VA-MH SYRINGE SERVICE PROGRAM** reminder dialog NATIONAL

...OK? Yes// <Enter> (Yes)

- 3. Add the template to the document title
 - a In CPRS, open the Template Editor, expand Document Titles, select the appropriate folder (if applicable), then click New Template (top right-hand corner).



Type in the following information:

Name: **SYRINGE SERVICE PROGRAM**

Template Type: Reminder Dialog

Reminder Dialog: **VA-MH SYRINGE SERVICE PROGRAM**

Associated Title: **SYRINGE SERVICE PROGRAM**

— then click Apply.

++ You can also add this template to your shared template folder to make it easy to access. ++

4. Update reminder dialog – to add the orders to your dialog, you may need to work with your local lab and pharmacy to identify the correct orders.

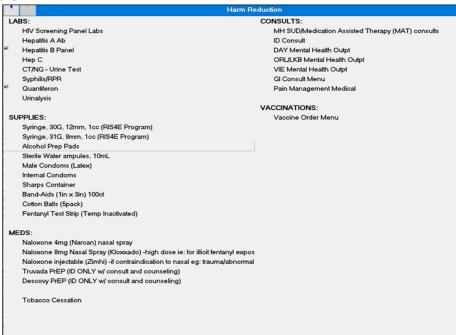
Using the VistA menu reminder Dialog manager, Reminder Dialogs, change your view to group view.

1. VA-GP SPP ORDER SSP KIT VA PHARM add your local menu with the syringe service orders as an additional finding

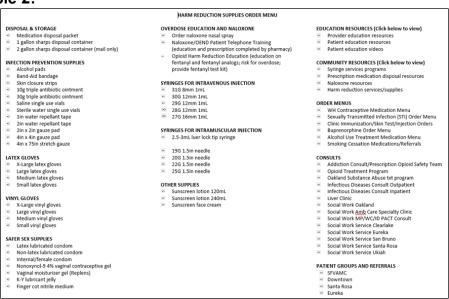
For the elements listed below, your site can choose to use a menu or individual orders.

Here are two examples of harm reduction menus, you can create something similar for your site:

Example 1:



Example 2:



If you choose to use a harm reduction menu, then you can add that as an additional finding to the reminder dialog group: VA-GP SPP ADDITIONAL ORDER OPTIONS and you do not need to add an order to the individual elements listed below. Please ensure that all items listed below are included in your local harm reduction menu. If you choose to order each item individually, add the orders as listed below.

Using the VistA menu reminder Dialog manager, Reminder Dialogs, change your view to element view.

- **2.** VAL-SPP ADDITIONAL ORDER CONDOMS add your local order for condoms orders as an additional finding.
- **3.** VAL-SPP ADDITIONAL ORDER HEPA- add your local order for a hepatitis A vaccination orders as an additional finding.
- **4.** VAL-SPP ADDITIONAL ORDER HEPB add your local order for a hepatitis B vaccination orders as an additional finding.
- **5.** VAL-SPP ADDITIONAL ORDER PREP Add your local order for Preexposure Prophylaxis (PrEP) to prevent HIV infection as an additional finding.
- **6.** VAL-SPP ADDITIONAL ORDER TOB MEDS Add your local order or menu for tobacco cessation medications as an additional finding.
- **7.** VAL-SPP ADDITIONAL ORDER HEPA LAB- add your local order for a hepatitis A lab test as an additional finding.
- **8.** VAL-SPP ADDITIONAL ORDER HEPB LAB add your local order for a hepatitis B lab test as an additional finding.
- **9.** VAL-SPP ADDITIONAL ORDER HEPC LAB add your local order for a hepatitis c lab test as an additional finding.
- **10.** VAL-SPP ADDITIONAL ORDER SYPHILIS SCREEN add your local order for a syphilis screen lab test as an additional finding.
- **11.**VAL-SPP ADDITIONAL ORDER CG SCREEN- add your local order for a Chlamydia/Gonorrhea screening (oral/rectal/urine) lab test as an additional finding.
- **12.** VAL-SPP ADDITIONAL ORDER HIV SCREEN- add your local order for a HIV screening (Ag/Ab and RNA) as an additional finding.
- **13.** VAL-SPP ADDITIONAL ORDER TB SCREEN Q add your local order for a TB screens (quantiferon gold) as an additional finding.
- **14.** VAL-SPP ADDITIONAL ORDER REFER SUD add your local order for a substance use disorder consult or referral as an additional finding.
- **15.** VAL-SPP ADDITIONAL ORDER REFER ID add your local order for a infectious disease consult or referral as an additional finding
- **16.** VAL-SPP ADDITIONAL ORDER REFER LIVER CLINIC add your local order for a liver clinic consult or referral as an additional finding.
- **17.**VAL-SPP ADDITIONAL ORDER REFER SOCIAL WORK add your local order for a social work consult or referral as an additional finding.
- **18.** VAL-SPP ADDITIONAL ORDER REFER WOUND add your local order for a wound clinic consult or referral as an additional finding.
- **19.**VAL-SPP ADDITIONAL ORDER REFER PCMHI- If you have one, add your local consult or referral to Primary Care Mental Health Integration (PCMHI) or mental health treatment as an additional finding.
- **20.** VAL-SPP ADDITIONAL ORDER REFER PACT- If you have one, add your local consult or Referral to primary care provider or PACT team as an additional finding.

++ you may want to add the below item even if you use a harm reduction menu ++

- 21.VAL-SPP ADDITIONAL ORDER REFER SUICIDE PREVENTION add your local order for a suicide prevention consult or referral as an additional finding
- 5. Update reminder terms, the following reminder terms should be updated with your local items as indicated below.:
 - a VA-RPR LAB TEST this term should contain lab tests that represent a RPR
 - **b** VA-HIV PREP MEDICATION this term should contain drug findings that represent HIV PREP medication.
 - c VA-LAST DISPENSED SYRINGE KIT this term should contain orderable items that represent syringe kits, include all statuses.
 - **d** VA-HAV VACCINE (FULL OR HALF DOSE ANTIGEN) this term should contain Immunization findings for Hepatitis A immunization.
 - e VA-NALOXONE PRESCRIPTION this term should contain drug findings that represent a naloxone prescription

These items are used in a reminder definition that is part of a data object that will populate the 'View Relevant Patient Information" button. If your site prefers a different format for the data in this button, you can edit the reminder dialog element VAL-MH SSP DISPLAY PRIOR INFO and insert your own data objects.