



Update _2_0_393

Clinical Reminders

VA-DIGITAL DIVIDE UPDATE

Install Guide

October 2023

Product Development
Office of Information Technology
Department of Veterans Affairs

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Introduction

The VA-Digital Divide templates listed below have been updated and/or newly developed to standardize documentation for Digital Divide/Video Device management.

The purpose of these templates are to:

- Standardized documentation device issuance
- Standardized documentation of device deactivation/retrieval
- Standardized documentation for Provider to request continued use of device

These templates are sponsored by the Office of Connected Care (OCC)

This update contains the following components:

1. The VA-TH DIGITAL DIVIDE ASSMNT BY SOCIAL WORK reminder dialog has had been updated with some minor changes
2. The VA-TH VVC CAPABILITY ASSESSMENT reminder dialog template has been updated to show a new option for the provider to request a Veteran keep a device. This option will only display if the new digital divide device follow up note has been completed indicating that the device will be deactivated/retrieved and the provider was notified.
3. A new reminder dialog template VA-TH VIDEO DD DEVICE ORDER CONSULT RESULT NOTE that will be used to document when a tablet is issued
4. A new reminder dialog VA-TH VIDEO DD DIGITAL DIVIDE DEVICE FOLLOW UP that will be used to document if a Veteran that already has a device can keep it or if it is recommended to deactivate.

UPDATE_2_0_393 contains 1 Reminder Exchange entry:

UPDATE_2_0_393 VA-DIGITAL DIVIDE UPDATE

The exchange file contains the following components:

TIU TEMPLATE FIELD

VA-DATE ONLY R
VA-VVC CALL DATE
VA-VVC SHIP DATE
VA-TEXT (1-30 CHAR)R
WORD PROCESSING (REQ)
TEXT (1-60 CHARACTERS) REQ
GEN WORD PROCESSING
WORD PROCESSING 68 LENGTH 10 LINE REQ
LIFELINESUPPORT.ORG
LIFELINE ELIGIBILITY
ACP ELIGIBILITY STEPS
ACP QUALIFICATION GUIDELINES
TH EVERYONEON URL

HEALTH FACTORS

VA-REMINDER UPDATES [C]
VA-UPDATE_2_0_393
VA-TH DIGITAL DIVIDE [C]
VA-TH DD PROVIDER NOTIFIED OF DEVICE DEACTIVATION
VA-TH DD DEACTIVATION OF DEVICE STARTED
VA-TH DD RENEWED DEVICE 3 MONTHS
VA-TH DD CONSULT RESULT COMPLETED
VA-TH DD DEVICE ADDRESS CPRS
VA-TH DD DEVICE ADDRESS FACILITY
VA-TH DD DEVICE ADDRESS ALTERNATE
VA-TH DD PREFERS TABLET
VA-TH DD HOME INTERNET W/VIDEO NO
VA-TH DD HOME INTERNET W/VIDEO YES
VA-TH DD LIFELINE NOT ELIGIBLE
VA-TH DD LIFELINE PENDING
VA-TH DD ACP PENDING
VA-TH DD EVERYONEON
VA-TH DD PROVIDER APPROVES DEVICE 3 MONTH RENEWAL
VA-TH VVC [C]
VA-TH VVC NOT CAPABLE
VA-TH VVC CONFIRMED
VA-TH VVC NO DEVICE AND/OR BROADBAND
VA-TH VVC TEST PENDING

REMINDER SPONSOR

OFFICE OF CONNECTED CARE

REMINDER LOCATION LIST

VA-TH 179 ENCOUNTERS

REMINDER TERM

VA-REMINDER UPDATE_2_0_393
VA-BL TH DD PROVIDER NOTIFIED DEACTIVATE DEVICE
VA-TH VVC NOT CAPABLE
VA-TH VVC CONFIRMED
VA-TH VVC ENCOUNTERS
VA-TH VVC CAPABLE

REMINDER DEFINITION

VA-TH BL VVC CAPABLE

REMINDER DIALOG

VA-TH VIDEO DD DIGITAL DIVIDE DEVICE FOLLOW UP

VA-TH VIDEO DD DEVICE ORDER CONSULT RESULT NOTE
VA-TH DIGITAL DIVIDE ASSMNT BY SOCIAL WORK
VA-TH VVC CAPABILITY ASSESSMENT

Install Details

This update is being distributed as a web host file. The address for the host file is:
https://REDACTED/UPDATE_2_0_393.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

Installation:

=====

This update can be loaded with users on the system. Installation will take less than 5 minutes.

Pre-Install Details

Using the reminder dialog manager, dialog manager, change view to element view and inq/print the following reminder dialog element contents, you will need to add it back post-install:

VAL-TH DIGITAL DIVIDE DEVICE HEADER LOCAL SECTION
VAL-TH DIGITAL DIVIDE DEVICE LIFELINE LOCAL SECTION
VAL-TH DIGITAL DIVIDE DEVICE FACILITY ADDRESS
VAL-TH DIGITAL DIVIDE IN NEED INSTRUCTIONS
VAL-TH VVC TEST CALL

Change View to Group and do an inquiry/print for the following reminder dialog group:
VAL-TH DIGITAL DIVIDE DEVICE ADDRESS FACILITY

Install Example

Go to Reminder exchange in Vista.
To Load the exchange file, use LWH. The URL is
https://REDACTED /UPDATE_2_0_393.PRD

```
*      + Next Screen  - Prev Screen  ?? More Actions  >>>
CFE  Create Exchange File Entry      LHF  Load Host File
CHF  Create Host File                 LMM  Load MailMan Message
CMM  Create MailMan Message           LR   List Reminder Definitions
DFE  Delete Exchange File Entry       LWH  Load Web Host File
IFE  Install Exchange File Entry       RI   Reminder Definition Inquiry
IH   Installation History              RP   Repack
Select Action: Next Screen// LWH  Load Web Host File
Input the URL for the .prd file: https://REDACTED /UPDATE_2_0_393.PRD
```

You will see a message indicating the file was loaded successfully.

Search and locate an entry titled UPDATE_2_0_393 VA-DIGITAL DIVIDE UPDATE in reminder exchange.

```
+Item  Entry                               Source                               Date Packed
597    UPDATE_2_0_393 VA-DIGITAL
      DIVIDE UPDATE
598    UPDATE_2_0_3_2 TBI SCREENING
599    UPDATE_2_0_4 VA-VETERANS
      CHOICE/MAMMOGRAM/TBI UPDATE
600    UPDATE_2_0_4 VA-VETERANS
      CHOICE/MAMMOGRAM/TBI UPDATE
601    UPDATE_2_0_40 VA-HERPES
      ZOSTER IMMUNIZATION UPDATE
602    UPDATE_2_0_41 FUNCTIONAL AND
+      + Next Screen  - Prev Screen  ?? More Actions  >>>
CFE    Create Exchange File Entry          LHF    Load Host File
CHF    Create Host File                    LMM    Load MailMan Message
CMM    Create MailMan Message              LR     List Reminder Definitions
DFE    Delete Exchange File Entry          LWH    Load Web Host File
IFE    Install Exchange File Entry         RI     Reminder Definition Inquiry
IH     Installation History                RP     Repack
Select Action: Next Screen// IFE    Install Exchange File Entry
Enter a list or range of numbers (1-825): 597
```

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry. Enter the number that corresponds with your entry titled UPDATE_2_0_393 VA-DIGITAL DIVIDE UPDATE (in this example it is entry 597, it will vary by site) that is dated 10/13/2023.

```
Package Version: 2.0P65

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-TH VVC CAPABILITY ASSESSMENT
  VA-TH DIGITAL DIVIDE ASSMNT BY SOCIAL WORK
  VA-TH VIDEO DD DEVICE ORDER CONSULT RESULT NOTE
  VA-TH VIDEO DD DIGITAL DIVIDE DEVICE FOLLOW UP

REMINDER TERM
  VA-REMINDER UPDATE_2_0_393

Keywords:
+      Enter ?? for more actions  >>>
IA    Install all Components          IS    Install Selected Component
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** for Install all Components and hit enter. For all new entries in any category you will choose **I to Install**. **SKIP** any items in any category you are prompted to overwrite.

You will then be prompted to install the FIRST dialog component.

```
Packed reminder dialog: VA-TH VIDEO DD DIGITAL DIVIDE DEVICE FOLLOW UP [NATIONAL
```

Item	Seq.	Dialog Findings	Type	Exists
1		VA-TH VIDEO DD DIGITAL DIVIDE DEVICE FOLLOW UP	dialog	
2	10	VA-GP DIGITAL DEVICE FOLLOW-UP NOTE Finding: *NONE*	group	
3	10.10	VA-DIGITAL DEVICE FOLLOW-UP NOTE RENEW Finding: VA-TH DD RENEWED DEVICE 3 MONTHS (HEALTH FACTOR)	element	X
4	10.20	VA-GP DIGITAL DEVICE FOLLOW-UP NOTE DEACTIVATE Finding: VA-TH DD DEACTIVATION OF DEVICE STARTED (HEALTH FACTOR)	group	X
5	10.20.10	VA-GP DIGITAL DEVICE FOLLOW-UP NOTE DEACTIV NOTIFY Finding: VA-TH DD PROVIDER NOTIFIED OF DEVICE DEACTIVATION (HEALTH FACTOR)	group	X
6	10.20.10.10	VA-DIGITAL DEVICE FOLLOW-UP NOTE ADD SIGNER	element	

```
+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text      IS  Install Selected
DF  Dialog Findings    DU  Dialog Usage     QU  Quit
DS  Dialog Summary     IA  Install All
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-TH VIDEO DD DIGITAL DIVIDE DEVICE FOLLOW UP**

Install reminder dialog and all components with no further changes: Y//ES

```
Packed reminder dialog: VA-TH VIDEO DD DIGITAL DIVIDE DEVICE FOLLOW UP [NATIONAL
VA-TH VIDEO DD DIGITAL DIVIDE DEVICE FOLLOW UP (reminder dialog) installed from
```

Item	Seq.	Dialog Findings	Type	Exists
1		VA-TH VIDEO DD DIGITAL DIVIDE DEVICE FOLLOW UP	dialog	X
2	10	VA-GP DIGITAL DEVICE FOLLOW-UP NOTE Finding: *NONE*	group	X
3	10.10	VA-DIGITAL DEVICE FOLLOW-UP NOTE RENEW Finding: VA-TH DD RENEWED DEVICE 3 MONTHS (HEALTH FACTOR)	element	X
4	10.20	VA-GP DIGITAL DEVICE FOLLOW-UP NOTE DEACTIVATE Finding: VA-TH DD DEACTIVATION OF DEVICE STARTED (HEALTH FACTOR)	group	X
5	10.20.10	VA-GP DIGITAL DEVICE FOLLOW-UP NOTE DEACTIV NOTIFY Finding: VA-TH DD PROVIDER NOTIFIED OF DEVICE DEACTIVATION (HEALTH FACTOR)	group	X
6	10.20.10.10	VA-DIGITAL DEVICE FOLLOW-UP NOTE ADD SIGNER	element	X

```
+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text      IS  Install Selected
DF  Dialog Findings    DU  Dialog Usage     QU  Quit
DS  Dialog Summary     IA  Install All
Select Action: Next Screen// Q
```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q**.

You will then be prompted to install the NEXT dialog component.

```
Packed reminder dialog: VA-TH VIDEO DD DEVICE ORDER CONSULT RESULT NOTE [NATIONA
```

Item	Seq.	Dialog Findings	Type	Exists
1		VA-TH VIDEO DD DEVICE ORDER CONSULT RESULT NOTE	dialog	
2	5	VA-GP VIDEO DEVICE ORDER CONSULT RESULT Finding: VA-TH DD CONSULT RESULT COMPLETED (HEALTH FACTOR)	group	X
3	5.10	VA-VIDEO DEVICE ORDER CONSULT RESULT NOTE VERSION Finding: *NONE*	element	
4	5.20	VA-VIDEO DEVICE ORDER CONSULT DEVICE Finding: *NONE*	element	
5	5.30	VA-VIDEO DEVICE ORDER CONSULT DEVICE SERIAL Finding: *NONE*	element	
6	5.40	VA-VIDEO DEVICE ORDER CONSULT DEVICE SHIP DATE Finding: *NONE*	element	
7	5.50	VA-VIDEO DEVICE ORDER CONSULT DEVICE ARRIVAL DATE	element	

```
+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text      IS  Install Selected
DF  Dialog Findings    DU  Dialog Usage    QU  Quit
DS  Dialog Summary     IA  Install All
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-TH VIDEO DD DEVICE ORDER CONSULT RESULT NOTE**

Install reminder dialog and all components with no further changes: Y//ES

```
Packed reminder dialog: VA-TH VIDEO DD DEVICE ORDER CONSULT RESULT NOTE [NATIONA
VA-TH VIDEO DD DEVICE ORDER CONSULT RESULT NOTE (reminder dialog) installed from
```

Item	Seq.	Dialog Findings	Type	Exists
1		VA-TH VIDEO DD DEVICE ORDER CONSULT RESULT NOTE	dialog	X
2	5	VA-GP VIDEO DEVICE ORDER CONSULT RESULT Finding: VA-TH DD CONSULT RESULT COMPLETED (HEALTH FACTOR)	group	X
3	5.10	VA-VIDEO DEVICE ORDER CONSULT RESULT NOTE VERSION Finding: *NONE*	element	X
4	5.20	VA-VIDEO DEVICE ORDER CONSULT DEVICE Finding: *NONE*	element	X
5	5.30	VA-VIDEO DEVICE ORDER CONSULT DEVICE SERIAL Finding: *NONE*	element	X
6	5.40	VA-VIDEO DEVICE ORDER CONSULT DEVICE SHIP DATE Finding: *NONE*	element	X
7	5.50	VA-VIDEO DEVICE ORDER CONSULT DEVICE ARRIVAL DATE	element	X

```
+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text      IS  Install Selected
DF  Dialog Findings    DU  Dialog Usage    QU  Quit
DS  Dialog Summary     IA  Install All
Select Action: Next Screen// Q
```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q**.

You will then be prompted to install the NEXT dialog component.

```
Packed reminder dialog: VA-TH DIGITAL DIVIDE ASSMNT BY SOCIAL WORK [NATIONAL DIA
```

Item	Seq.	Dialog Findings	Type	Exists		
1		VA-TH DIGITAL DIVIDE ASSMNT BY SOCIAL WORK	dialog	X		
2	2	VA-TH DIGITAL DIVIDE VERSION Finding: *NONE*	element	X		
3	3	VA-TH DIGITAL DIVIDE DEVICE HEADER Finding: *NONE*	group	X		
4	3.2	VA-TH DIGITAL DIVIDE DEVICE HOSPICE Finding: *NONE*	group	X		
5	3.2.10	VA-TH DIGITAL DIVIDE DEVICE HOSPICE YES Finding: *NONE*	group	X		
6	3.2.10.5	VA-TH DIGITAL DIVIDE HOMELESS DEVICE ADDRESS HOSPICE Finding: *NONE*	group	X		
7	3.2.10.5.10	VA-TH DIGITAL DIVIDE DEVICE ADDRESS ALT	element	X		
+ + Next Screen - Prev Screen ?? More Actions						
DD	Dialog Details		DT	Dialog Text	IS	Install Selected
DF	Dialog Findings		DU	Dialog Usage	QU	Quit
DS	Dialog Summary		IA	Install All		
Select Action: Next Screen// IA						

At the **Select Action** prompt, type **IA** to install the dialog – **VA-TH DIGITAL DIVIDE ASSMNT BY SOCIAL WORK**

Install reminder dialog and all components with no further changes: Y//ES

```
Packed reminder dialog: VA-TH DIGITAL DIVIDE ASSMNT BY SOCIAL WORK [NATIONAL DIA
```

```
VA-TH DIGITAL DIVIDE ASSMNT BY SOCIAL WORK (reminder dialog) installed from exch
```

Item	Seq.	Dialog Findings	Type	Exists		
1		VA-TH DIGITAL DIVIDE ASSMNT BY SOCIAL WORK	dialog	X		
2	2	VA-TH DIGITAL DIVIDE VERSION Finding: *NONE*	element	X		
3	3	VA-TH DIGITAL DIVIDE DEVICE HEADER Finding: *NONE*	group	X		
4	3.2	VA-TH DIGITAL DIVIDE DEVICE HOSPICE Finding: *NONE*	group	X		
5	3.2.10	VA-TH DIGITAL DIVIDE DEVICE HOSPICE YES Finding: *NONE*	group	X		
6	3.2.10.5	VA-TH DIGITAL DIVIDE HOMELESS DEVICE ADDRESS HOSPICE Finding: *NONE*	group	X		
7	3.2.10.5.10	VA-TH DIGITAL DIVIDE DEVICE ADDRESS ALT	element	X		
+ + Next Screen - Prev Screen ?? More Actions						
DD	Dialog Details		DT	Dialog Text	IS	Install Selected
DF	Dialog Findings		DU	Dialog Usage	QU	Quit
DS	Dialog Summary		IA	Install All		
Select Action: Next Screen// Q						

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q**.

You will then be prompted to install the NEXT dialog component.

```
Packed reminder dialog: VA-TH VVC CAPABILITY ASSESSMENT [NATIONAL DIALOG]
```

Item	Seq.	Dialog Findings	Type	Exists
1		VA-TH VVC CAPABILITY ASSESSMENT	dialog	X
2	1	VA-VCC NOTE VERSION Finding: *NONE*	element	X
3	5	VA-TH VVC SUCCESS* Finding: *NONE*	group	X
4	5.5	VA-TH VVC SUCCESS YES Finding: VA-TH VVC CONFIRMED (HEALTH FACTOR)	group	X
5	5.10	VA-TH VVC SUCCESS NO Finding: *NONE*	group	X
6	5.10.5	VA-TH VVC CAP ASSMNT HEADER Finding: *NONE*	group	X
7	5.10.5.5	VA-TH VVC CAPABILITY ASSESSMENT INFO Finding: *NONE*	group	X

```
+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text      IS  Install Selected
DF  Dialog Findings    DU  Dialog Usage    QU  Quit
DS  Dialog Summary     IA  Install All
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-TH VVC CAPABILITY ASSESSMENT**

Install reminder dialog and all components with no further changes: Y//ES

```
Packed reminder dialog: VA-TH VVC CAPABILITY ASSESSMENT [NATIONAL DIALOG]
VA-TH VVC CAPABILITY ASSESSMENT (reminder dialog) installed from exchange file.
```

Item	Seq.	Dialog Findings	Type	Exists
1		VA-TH VVC CAPABILITY ASSESSMENT	dialog	X
2	1	VA-VCC NOTE VERSION Finding: *NONE*	element	X
3	5	VA-TH VVC SUCCESS* Finding: *NONE*	group	X
4	5.5	VA-TH VVC SUCCESS YES Finding: VA-TH VVC CONFIRMED (HEALTH FACTOR)	group	X
5	5.10	VA-TH VVC SUCCESS NO Finding: *NONE*	group	X
6	5.10.5	VA-TH VVC CAP ASSMNT HEADER Finding: *NONE*	group	X
7	5.10.5.5	VA-TH VVC CAPABILITY ASSESSMENT INFO Finding: *NONE*	group	X

```
+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text      IS  Install Selected
DF  Dialog Findings    DU  Dialog Usage    QU  Quit
DS  Dialog Summary     IA  Install All
Select Action: Next Screen// Q  Quit
```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q**.

```
Package Version: 2.0P65

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-TH VVC CAPABILITY ASSESSMENT
  VA-TH DIGITAL DIVIDE ASSMNT BY SOCIAL WORK
  VA-TH VIDEO DD DEVICE ORDER CONSULT RESULT NOTE
  VA-TH VIDEO DD DIGITAL DIVIDE DEVICE FOLLOW UP

REMINDER TERM
  VA-REMINDER UPDATE_2_0_393

Keywords:
+          + Next Screen  - Prev Screen  ?? More Actions  >>>
IA  Install all Components          IS  Install Selected Component
Select Action: Next Screen// 0
```

You will then be returned to this screen. At the **Select Action** prompt, type **Q**.

Install complete.

Post Installation

1. Setup of Note Title.

The note title to create to associate with the first template is:

VIDEO DEVICE ORDER CONSULT RESULT

VHA Enterprise Standard Title: **CONSULT**

You can add this to the document class where CONSULT progress notes are stored.

The note title to create to associate with the second new template is:

DIGITAL DIVIDE DEVICE FOLLOW UP

VHA Enterprise Standard Title: **TELEHEALTH NOTE**

You can add this to the document class where telehealth progress notes are stored.

Note: Comprehensive information on Creating new Document Classes and Titles can be found beginning on page 54 of the TIU/ASU Implementation Guide at the following link: [http://www.va.gov/vdl/documents/Clinical/CPRS-Text_Integration_UTILITY_\(TIU\)/tiuim.pdf](http://www.va.gov/vdl/documents/Clinical/CPRS-Text_Integration_UTILITY_(TIU)/tiuim.pdf)

2. **Make the Dialog templates available to be attached to a Personal or Shared templates or to be able to attach the dialog to a progress note title.**

Select Reminder Managers Menu <TEST ACCOUNT> Option: **CP CPRS**

Reminder Configuration

- CA Add/Edit Reminder Categories
- CL CPRS Lookup Categories
- CS CPRS Cover Sheet Reminder List
- MH Mental Health Dialogs Active
- PN Progress Note Headers
- RA Reminder GUI Resolution Active
- TIU TIU Template Reminder Dialog Parameter**
- DEVL Evaluate Coversheet List on Dialog Finish
- DL Default Outside Location
- PT Position Reminder Text at Cursor
- LINK Link Reminder Dialog to Template
- TEST CPRS Coversheet Time Test
- NP New Reminder Parameters
- GEC GEC Status Check Active
- WH WH Print Now Active

Select CPRS Reminder Configuration <TEST ACCOUNT> Option: **TIU TIU**

Template Reminder Dialog Parameter

Reminder Dialogs allowed as Templates may be set for the following:

- 1 User USR [choose from NEW PERSON]
- 3 Service SRV [choose from SERVICE/SECTION]
- 4 Division DIV [SALT LAKE CITY]
- 5 System SYS [NATREM.FO-SLC.MED.VA.GOV]

Enter selection: **5** *Choose the appropriate number for your site. Your site may do this by System or other levels. The example below uses SYSTEM level.*

Setting Reminder Dialogs allowed as Templates for System: NATREM.FO-SLC.MED.VA.GOV

Select Display Sequence: **?**

393 VA-COVID-19 TELEPHONE FOLLOW-UP

389 VA-SRA-CONSULT RESPONSE (D)

*When you type a question mark above, you will see the list of #'s (with dialogs) that are already taken. Choose a number **NOT** on this list. For this example, 390 is not present so I will use 390.*

Select Display Sequence: **390**

Are you adding 390 as a new Display Sequence? Yes// **YES**

Display Sequence: 390// **<Enter>** 390

Clinical Reminder Dialog: **VA-TH VIDEO DD DEVICE ORDER CONSULT**

RESULT NOTE reminder dialog NATIONAL

...OK? Yes// **<Enter>** (Yes)

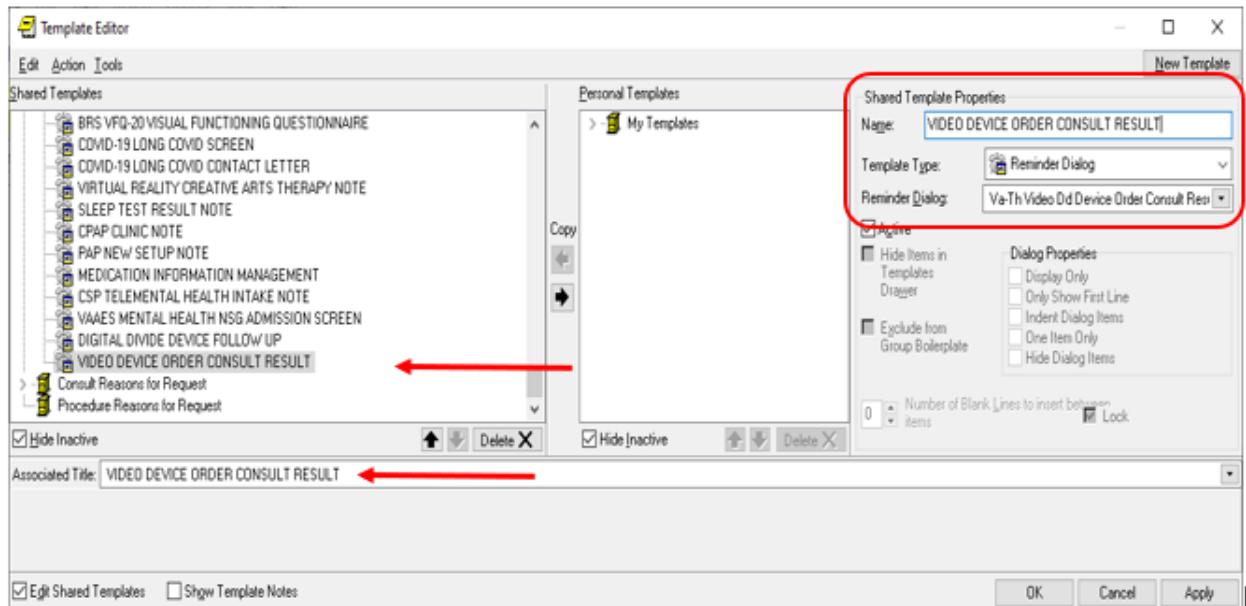
Select Display Sequence: **391**

Are you adding 391 as a new Display Sequence? Yes// **YES**

Display Sequence: 391// **<Enter>** 390

Clinical Reminder Dialog: **VA-TH VIDEO DD DIGITAL DIVIDE DEVICE FOLLOW UP** reminder dialog NATIONAL
...OK? Yes// **<Enter>** (Yes)

3. **Connect the NEW templates to your note titles.**
 - In CPRS, open the Template Editor, expand Documents, select the appropriate folder (if applicable), then click New Template (top right-hand corner).



Type in the following information:

Name: **VIDEO DEVICE ORDER CONSULT RESULT**

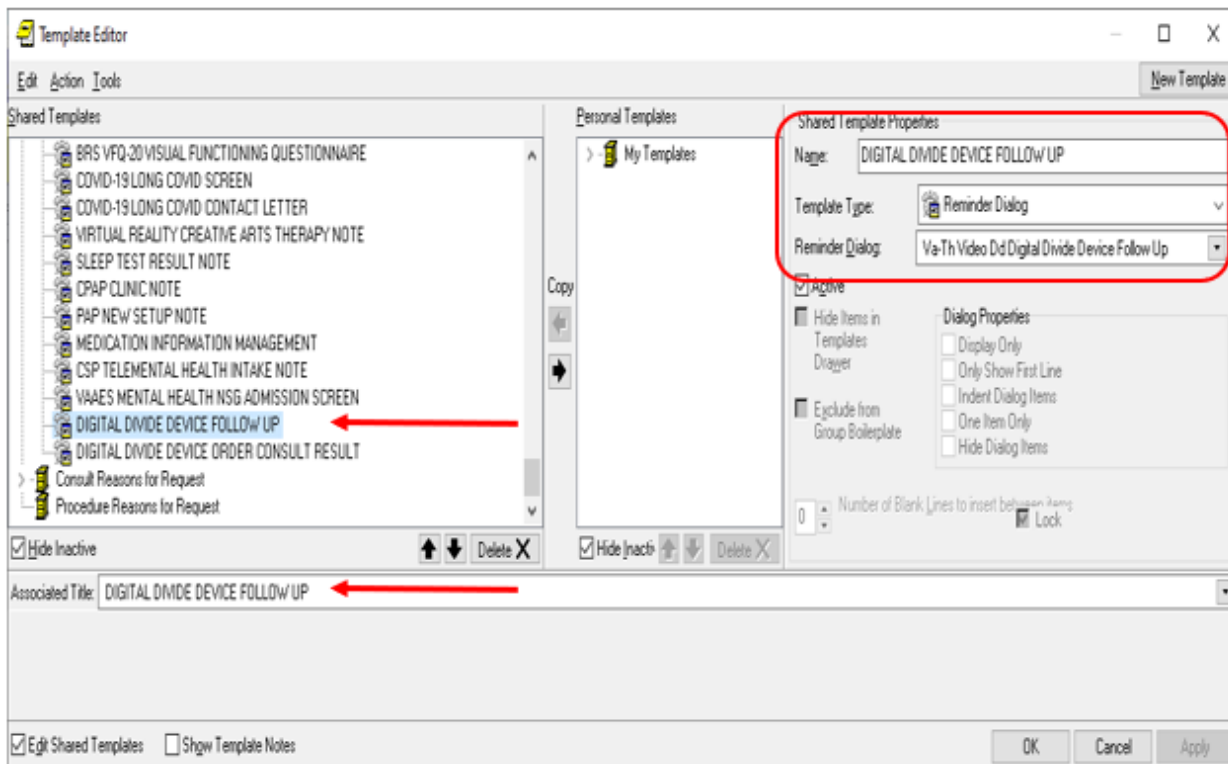
Template Type: **Reminder Dialog**

Reminder Dialog: **VA-TH VIDEO DD DEVICE ORDER CONSULT RESULT NOTE**

Associated Title: **VIDEO DEVICE ORDER CONSULT RESULT**

— then click Apply.

- In CPRS, open the Template Editor, expand Documents, select the appropriate folder (if applicable), then click New Template (top right-hand corner).



Type in the following information:

Name: **DIGITAL DIVIDE DEVICE FOLLOW UP**

Template Type: **Reminder Dialog**

Reminder Dialog: **VA-TH VIDEO DD DIGITAL DIVIDE DEVICE FOLLOW UP**

Associated Title: **DIGITAL DIVIDE DEVICE FOLLOW UP**

— then click Apply.

4. Add information to local reminder dialog components using your pre-install inquiry.

Using the reminder dialog manager, dialog manager, change view to element view and edit the following reminder dialog element contents, add back any local information that you identified in the pre-install.

VAL-TH DIGITAL DIVIDE DEVICE HEADER LOCAL SECTION
 VAL-TH DIGITAL DIVIDE DEVICE LIFELINE LOCAL SECTION
 VAL-TH DIGITAL DIVIDE DEVICE FACILITY ADDRESS
 VAL-TH DIGITAL DIVIDE IN NEED INSTRUCTIONS
 VAL-TH VVC TEST CALL

Change View to Group and do an edit the following reminder dialog group add back any local information that you identified in the pre-install: VAL-TH DIGITAL DIVIDE DEVICE ADDRESS FACILITY

5. Open the Digital Divide Assessment by Social Work note (reminder dialog name VA-TH DIGITAL DIVIDE ASSMNT BY SOCIAL WORK) and confirm that the version now displays as 7.2.
6. Open the clinical reminder "Info Only: VA Video Connect Capable (reminder dialog name VA-TH VVC CAPABILITY ASSESSMENT) and confirm the version displays at 2.1